

# ***S I N G L E   S T O C K   F U N D***



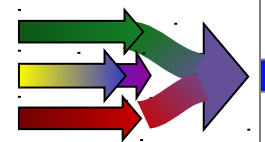
## **VIOC Evaluation**

*Implementation Readiness Review*

*8 Oct 02*



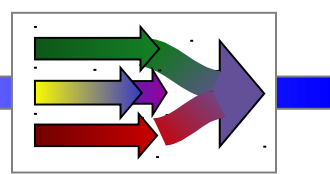
# VIOC Evaluation COIs



TITLE	CRITICAL OPERATIONAL ISSUE (COI)
Tactical Sales	Was Customer Sale moved to Tactical Customer DODAAC?
National ASL Visibility	Did the National Manager have visibility of stockage requirements to include MS 3 ASL?
Material Management	Did the VIOC achieve an effective materiel management process?
National Maintenance Visibility	Did the VIOC indicate effective visibility of Maintenance Management?
Credit	Was AWCF-SMA credit provided to O&M customer units?
RON/DON Doc# Image Recon	Was CCSS to SARSS monthly document number reconciliation processing achieved?
DS/RX	Was DS/RX effectively enabled?
Material Readiness	Was materiel readiness maintained during the VIOC?
Partial Issues	Was partial issues effectively implemented?
RON/DON	Was RON/DON effectively implemented?



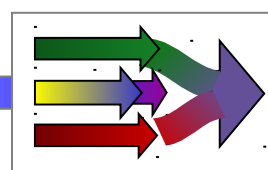
# ***How are the COIs Evaluated?***



- **COIs are evaluated with Metrics:**
  - Each COI has one or more Primary Metrics
  - If a metric exceeds its baseline, available Supporting Metrics will be used to further examine the situation
  - Some metrics are used more than once
- **All metrics in a COI are used to reach a decision**
  - Goal & Baseline information is provided for guidance
- **A failed metric may not fail a COI**
  - Metrics are sources of information to answer the COI question
  - An overall assessment of the metric data is to be used



# ***VIOC Evaluation Organizations***



## **Ft. Hood Milestone 1&2**

WBP - Ft. Hood DOL  
AF3 - Ft. Hood, National Maintenance  
WGX - AH FLDNG SPT CONTR (DYN CORP)

## **Ft. Hood Milestone 3**

### **1<sup>st</sup> CAV**

WGS - F Co. 227th AVN MSB  
WGT - C Co. 27th MSB  
WJC - 115th FWD SPT BN

### **4<sup>th</sup> ID**

WGW - 704th CS BN Light Maintenance Co  
WJN - B Co. 204th CS BN FSB

### **13<sup>th</sup> COSCOM**

WHX - 62d S&S  
WJJ - 263rd 64th CSG

### **USAR**

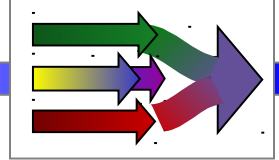
WEC - 164th Maintenance Co, Ft Lewis, WA

### **USARNG**

A63 - USPFO



# ***Monitoring MS 3 Implementation***

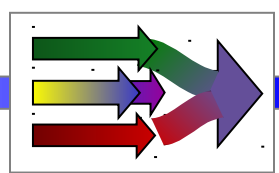


- **After VIOC continue to:**
  - Measure MS 3 business processes
  - Report results monthly
- **Track by CTASC for 6 months**
- **Monitor implementation for “selected” metrics at “selected” sites:**
  - **18<sup>th</sup> ABN Corps**
  - **321<sup>st</sup> MMC**
  - **USAREUR**
- **Recommend tracking all Amber VIOC COIs**
- **Monitor DS/RX, Referrals, CWT, Recons**

**Will work closely with MACOMs  
to fine-tune strategy & approach**



# Evaluation Summary

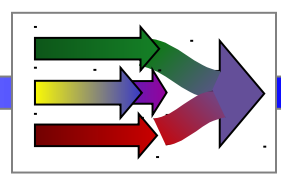


- Tactical Sales
- Nat'l ASL Visibility
- Materiel Management
- Nat'l Maint. Visibility
- Credit
- RON/DON Doc# Recon
- DS/RX
- Materiel Readiness
- Partial Issues
- RON/DON

	DOL		1 <sup>st</sup>	4 <sup>th</sup>		13 <sup>th</sup>	R
	G	G	G	G		G	A
	G	G	G	G		G	G
	A	A	A	A		A	A
	G						
	A	A	A	G		G	A
	A	A	A	A			
	G	G	G	G		G	G
	G	G	G	G		G	G
	G	G	G	G			
	G	G	G	G			



# Tactical Sales



**COI: Were Customer Sales moved to Tactical Customer**

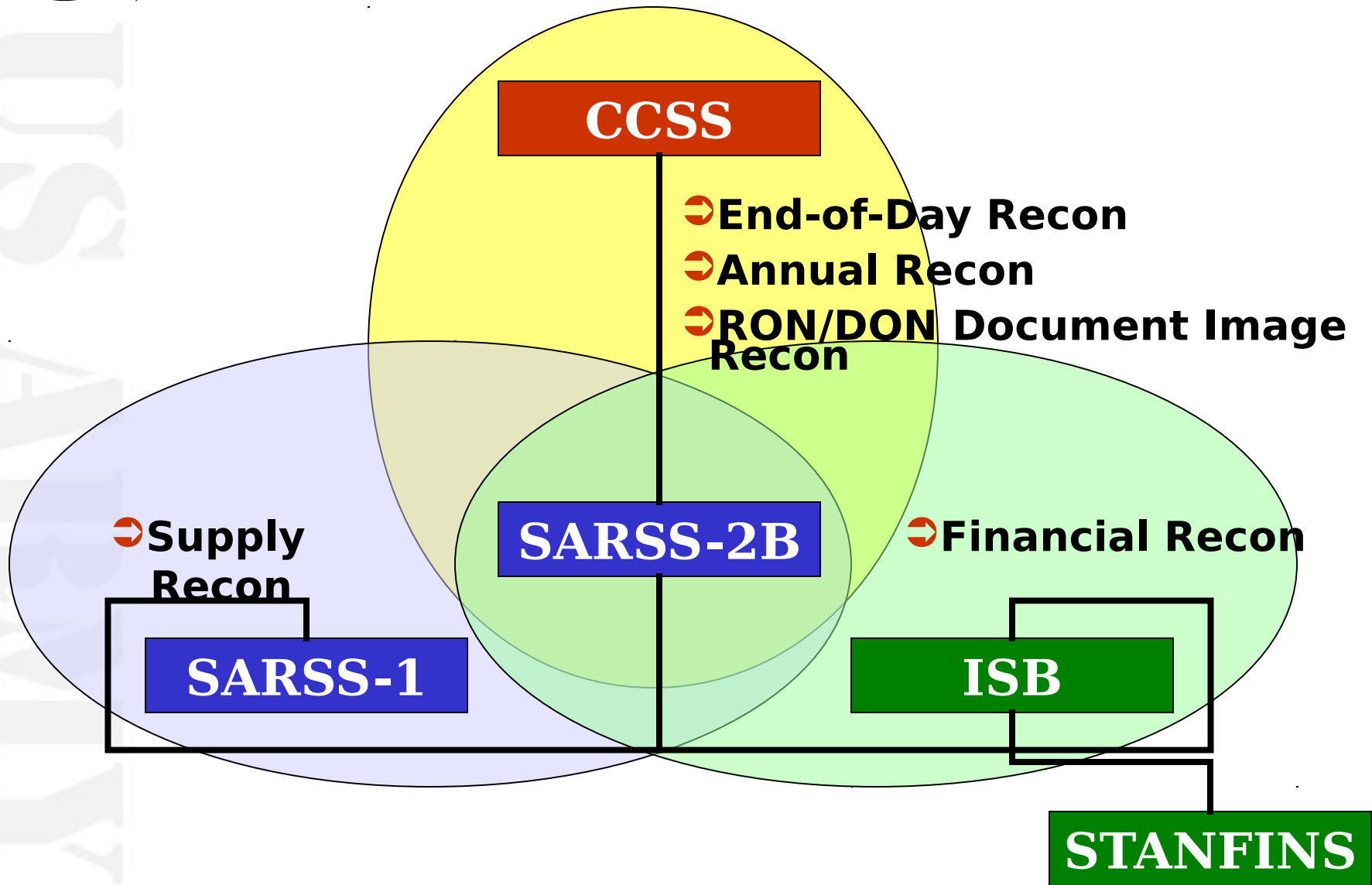
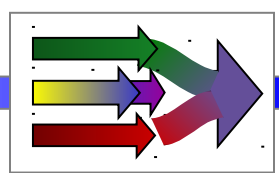
**(P) Obligation Accuracy**

**(P) Correct Billing Process**

DOL	1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>	R
G	G	G	G	A
G	G	G	G	A
G	G	G	G	



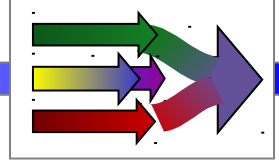
# *The Universe of Recons*







# ***Metrics compared to Reconciliation***



## **VIOC Metrics**

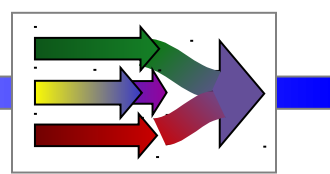
- VIOC transactions only
- Includes AWCF replenishment transactions
- Open and closed records for measurement period
- Measured by transactions in document history
- Researched records that had obligation changing transactions. Considered correct if obligation was correct based on supply transactions.

## **Financial Reconciliation**

- Pre-VIOC & VIOC transactions
- No AWCF replenishment transactions
- Records open in Supply or finance or both
- Uses fields updated by transactions in doc history
- Closed records in document history do not reopen. Obligations updated after the record had closed would appear on the reconciliation



# ***Financial Metrics Focus***

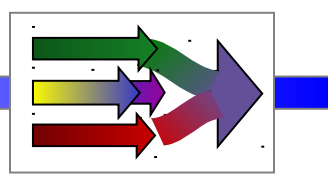


## **➤ Correct Obligations & Billing**

- Purpose: To ensure that with an OMA & AWCf environment obligations were “accurate” and the “correct” customer was billed**
- Developed by TIWG**
- Same methodology applied to VIOC was applied to the baseline: manual corrections were factored into data captured for the baseline**
  - » Baseline results were in the high-90s**
  - » VIOC results are in the high-90s**



# *Methodology for Bills*



## ➤ **VIOC transactions separated into 4 categories**

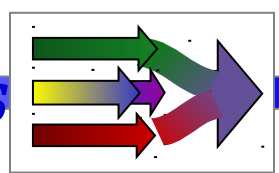
- **SSA AWCF**
  - » No bills or obligations on the NXG
- **SSA OMA and Customer AWCF**
  - » TA 29 or 44 on the NXG
  - » Correct APC billed
  - » Duplicate Bills
- **Customer OMA**
  - » TA 20, 40, 29 or 44 on the NXG
  - » Correct APC billed
  - » Duplicate Bills

## ➤ **Reviewed records not on NXG**

- **Dates of issue or receipt**



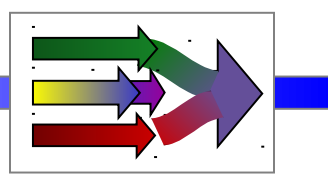
# ***Methodology for Obligations***



- Separated into **3** categories
- Choose transactions by date and DIC (A0, AT, AM, AE, A5 minus excess, or D6S(K) minus retrograde
- **SSA AWCF (26,083)**
  - Ensured no obligation on the ARDOCSUM
- **SSA OMA and Customer (47,579)**
  - Not on ARDOCSUM (2968)
    - » Date
    - » On MRF
    - » Cancellation
    - » Class of Supply
    - » Free Issue Item
    - » Discrepant



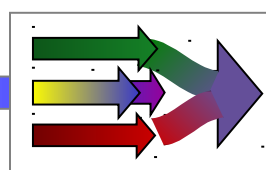
# *Methodology for Obligations*



- **SSA OMA and Customer** continued
  - On ARDOCSUM with obligation = original quantity (32,783)
    - » Balance changing transactions (843)
  - On ARDOCSUM obligation NOT = original quantity (3,538)
    - » Balance changing transaction
      - Ensure obligation adjusted correctly
    - » No balance changing transaction
      - Researched cause of discrepancy

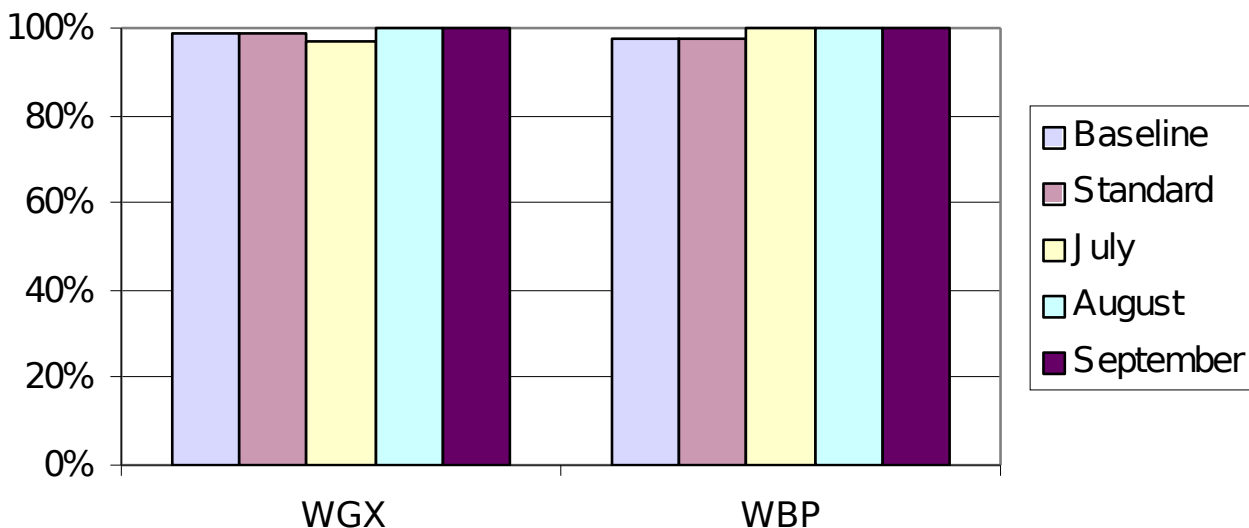


# Obligation Accuracy



**COI: Were Customer Sales moved to Tactical Customer DODAAC?**

**Accurate Obligation - DOL**



**DOL**

**Green**

**Standard: 99%**

**G**

**99%**

**G**

WBP-Ft. Hood, DOL

WGX - AH FLDNG SPT  
CONTR (DYN)

Data Source: **SARSS Doc History, ISB, & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.7.3.1**

Baseline: JAN, FEB, MAR 2002

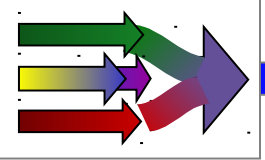
Standard: **Same as or better than**

**baseline**

**Sustaining The Transforming Army**



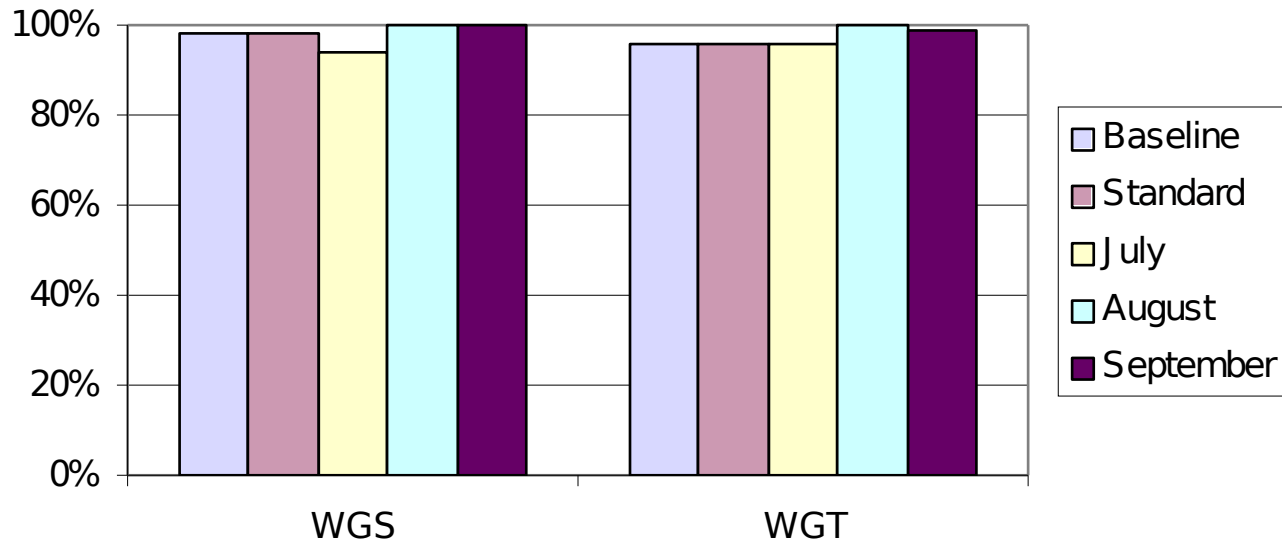
# Obligation Accuracy



**COI: Were Customer Sales moved to Tactical Customer**

DODAAC2

## Accurate Obligation - 1 CD



**1st CD**

**Green**

**Standard: 99%**

**G**

**99%**

**G**

WGT - C Co. 27th MSB

WGS - F Co. 227th AVN MSB

Data Source: **SARSS Doc History, ISB, & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.7.3.1**

Baseline: JAN, FEB, MAR 2002

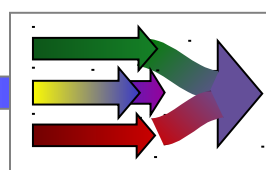
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**baseline**

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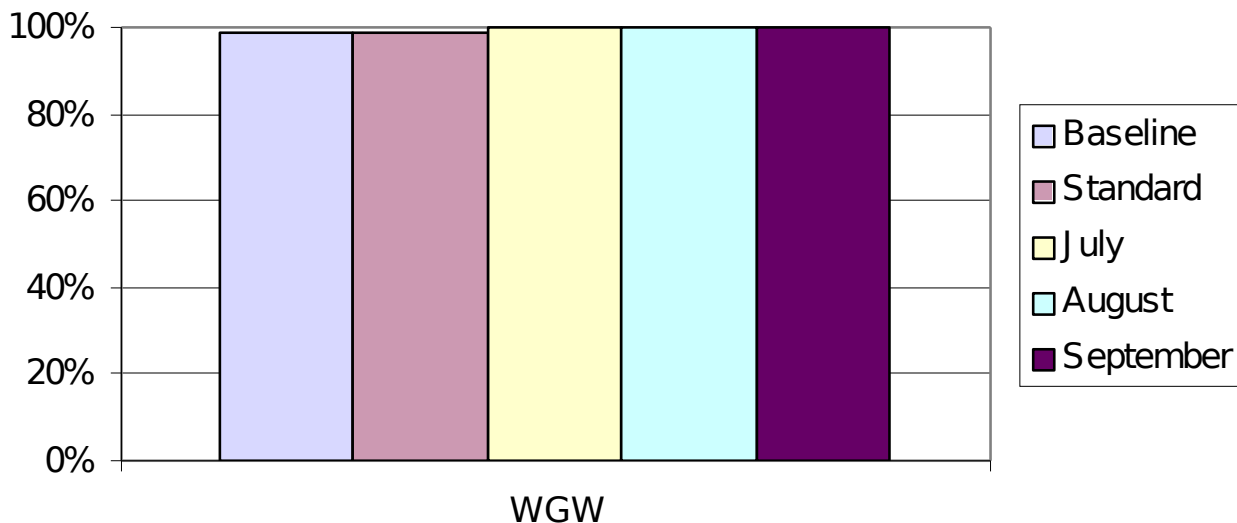
# Obligation Accuracy



**COI: Were Customer Sales moved to Tactical Customer**

**DODAAC2**

**Accurate Obligation - 4 ID**



**4th ID**

**Green**

**Standard: 99%**

**G**

**WGW - 704th CS BN Light Maint Co**

**Data Source: SARSS Doc History, ISB, & STANFINS using ILAP**

**Metric Type: Primary**

**Metric #: 3.7.3.1**

**Baseline: JAN, FEB, MAR 2002**

**Standard: Same as or better than**

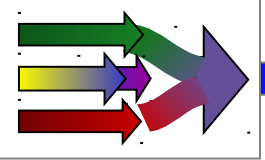
**baseline**

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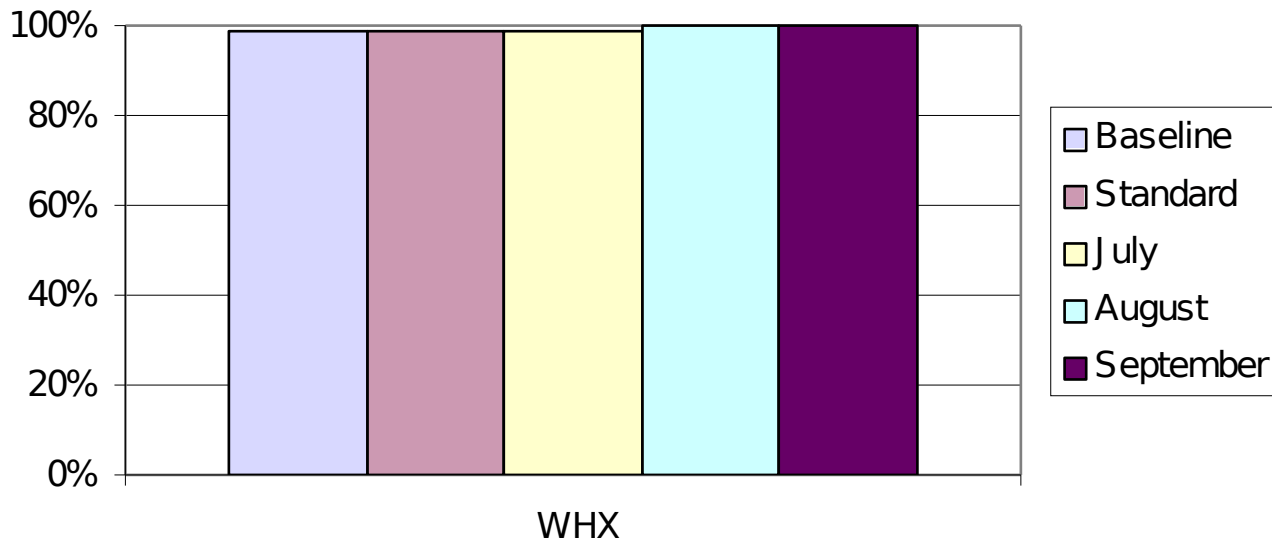
# Obligation Accuracy



**COI: Were Customer Sales moved to Tactical Customer**

DODAAC2

## Accurate Obligation - 13 COSCOM



Standard: 99%

**G**

**13<sup>th</sup>  
COSCOM**

**Green**

WHX - 62d S&S

Data Source: **SARSS Doc History, ISB, & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.7.3.1**

Baseline: JAN, FEB, MAR 2002

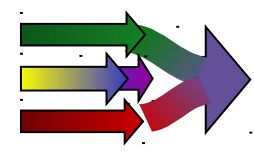
Standard: **Same as or better than**

**baseline**

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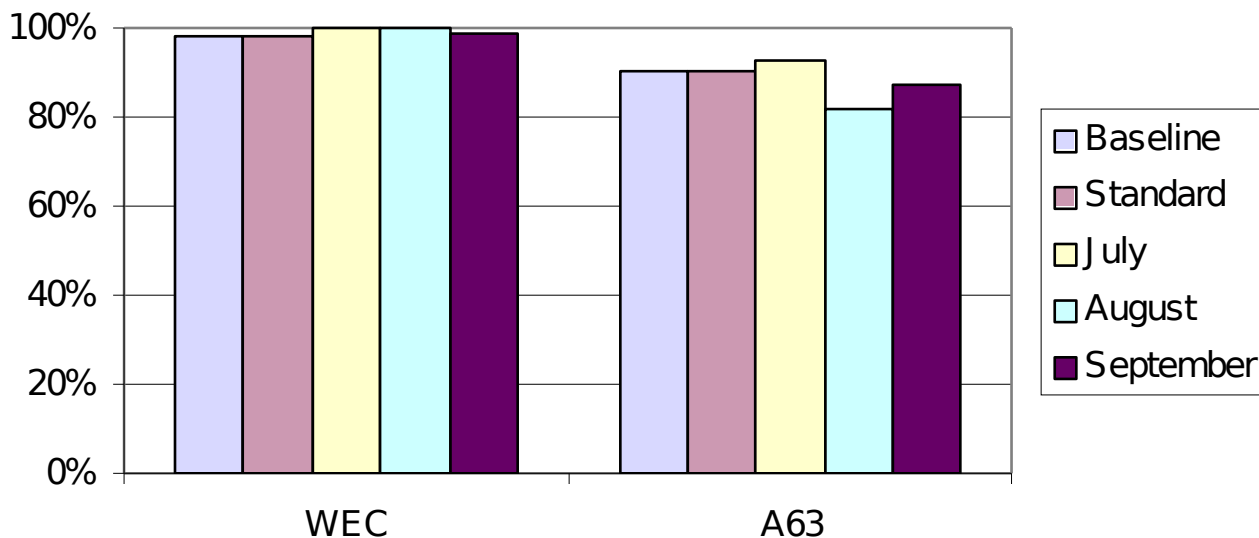
# Obligation Accuracy



**COI: Were Customer Sales moved to Tactical Customer**

DODAAC2

## Accurate Obligation - USAR and USARNG



**USAR/  
USARNG**

Standard: 98%

**G**

**USAR**

91%

**A**

**USARNG**

WEC-164th Maint  
Co,  
Ft. Lewis, WA

A63-USPFO

Data Source: **SARSS Doc History, ISB, & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.7.3.1**

Baseline: JAN, FEB, MAR 2002

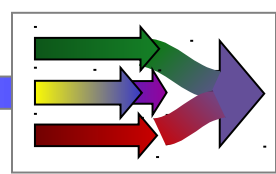
Standard: **Same as or better than**

**baseline**

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## **3.7.3.1(P) Obligation Accuracy Analysis:**



### ➤ **A63: 87% correct**

- **871 records not in finance or updated due to 10 F09s not processed**
- **TXARNG Financial Personnel in training**
- **65 double obligations**
- **PR1143: double obligations on local purchase**
- **Do not believe all double obligations on local purchase**

Data Source: **SARSS Doc History, ISB, & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.7.3.1**

Baseline: **JAN, FEB, MAR 2002**

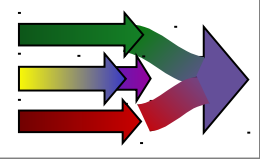
Standard: **Same as or better than**

**baseline**

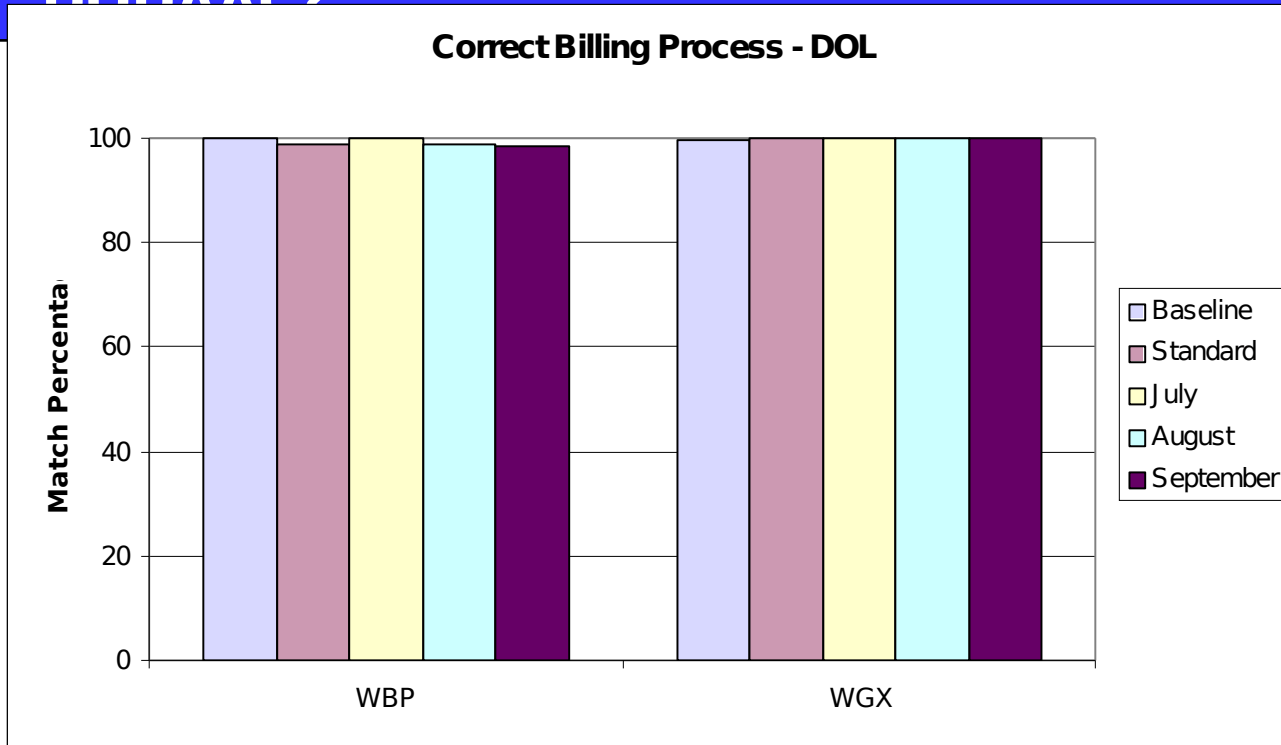
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# Correct Billing Process



**COI: Were Customer Sales moved to Tactical Customer DODAAC?**



**DOL**

**Green**

**Standard: 98.9%**

**G**

**100%**

**G**

Data Source: **SARSS Doc History to STANFINS using ILAP** WBP-Ft. Hood, DOL  
Metric Type: **Primary** WGX - AH FLDNG SPT  
Metric #: **3.1.1.1** CONTR (DYN CORP)

Baseline: JAN, FEB, MAR 2002

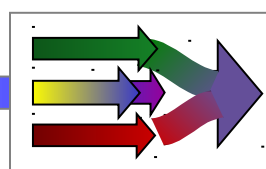
Standard: **Same as or better than**

**baseline**

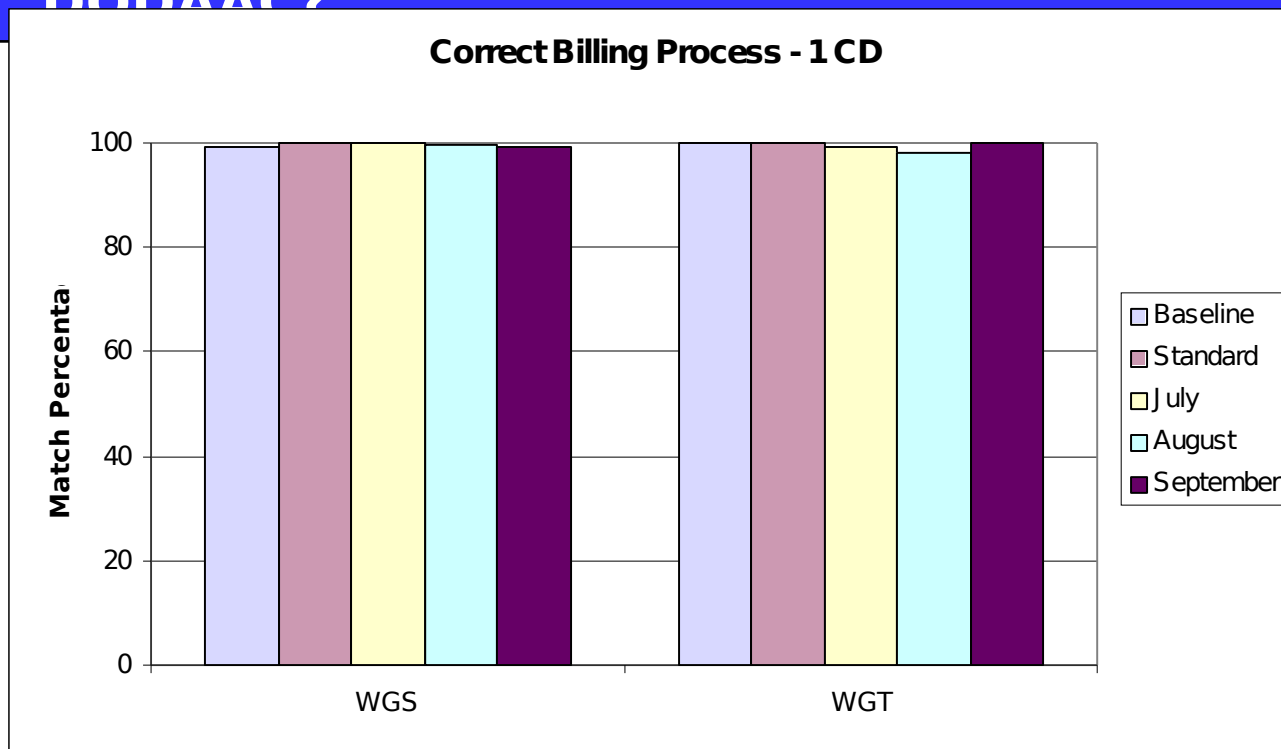
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# Correct Billing Process



**COI: Were Customer Sales moved to Tactical Customer DODAAC?**



**1st CD**

**Green**

**Standard: 100%**

**G**

**100%**

**G**

WGT - C Co. 27th MSB

WGS - F Co. 227th AVN

MSB

Metric #: 3.1.1.1

Data Source: **SARSS Doc History to STANFINS using WCAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

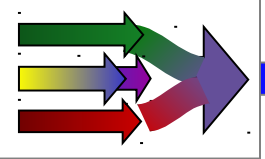
Standard: **Same as or better than**

**baseline**

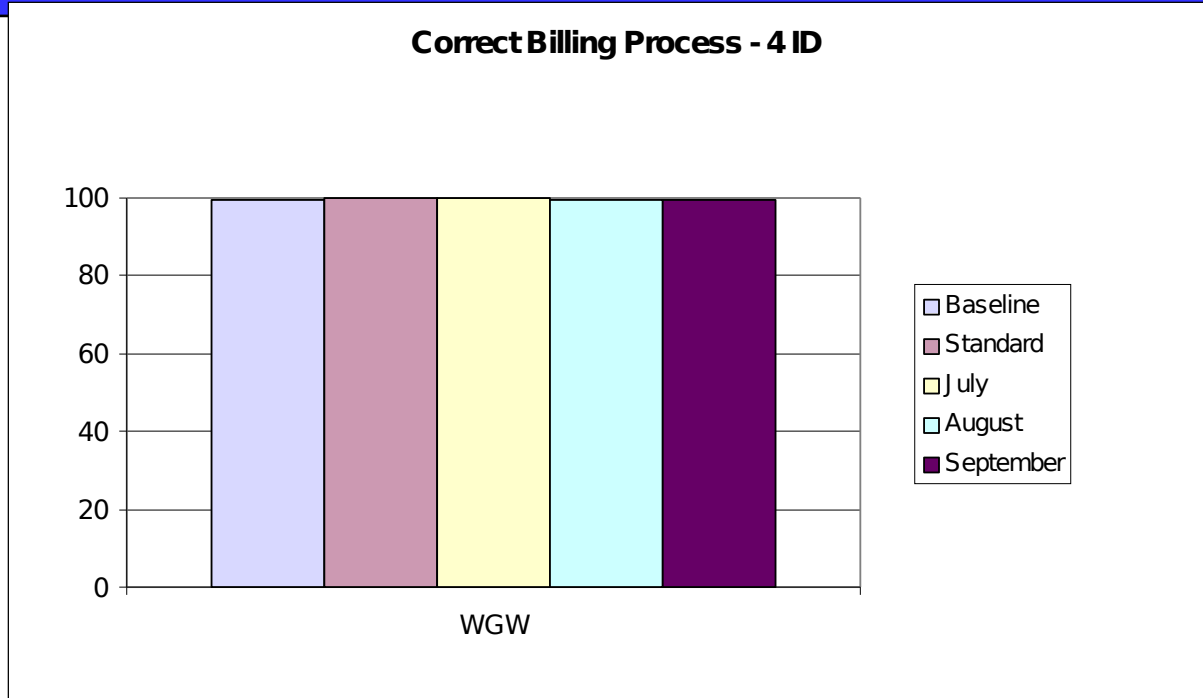
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# Correct Billing Process



**COI: Were Customer Sales moved to Tactical Customer DODAAC?**



**4th ID**

**Green**

**Standard: 99.5%**

**G**

WGW - 704th CS BN Light Maint Co

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.1.1.1**

Baseline: JAN, FEB, MAR 2002

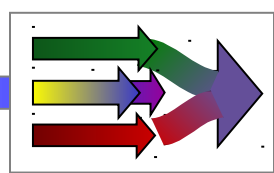
Standard: **Same as or better than**

**baseline**

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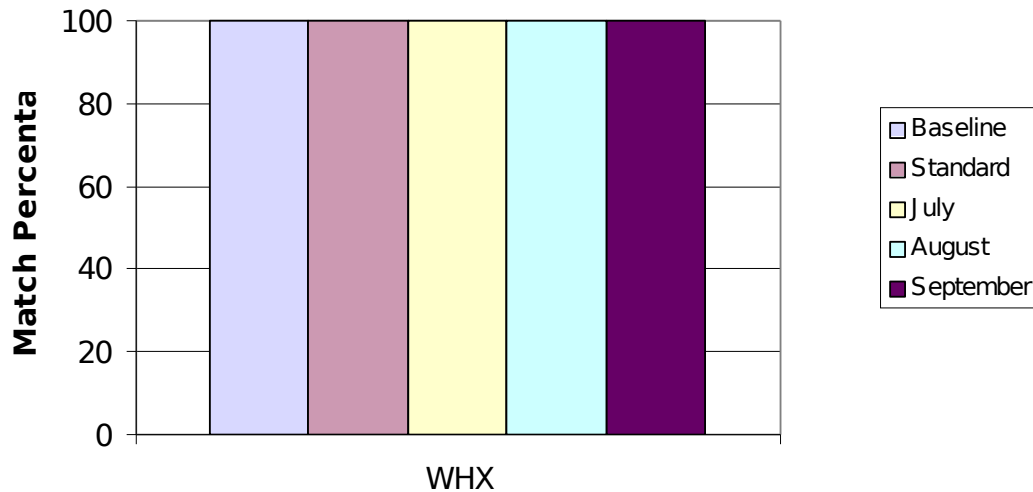


# Correct Billing Process



**COI: Were Customer Sales moved to Tactical Customer DODAAC?**

Correct Billing Process - 13 COSCOM



**13<sup>th</sup>  
COSCOM**

**Green**

Standard: 100%

**G**

WHX - 62d S&S

Data Source: **SARSS Doc History to STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.1.1.1**

Baseline: JAN, FEB, MAR 2002

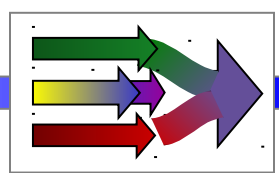
Standard: **Same as or better than**

**baseline**

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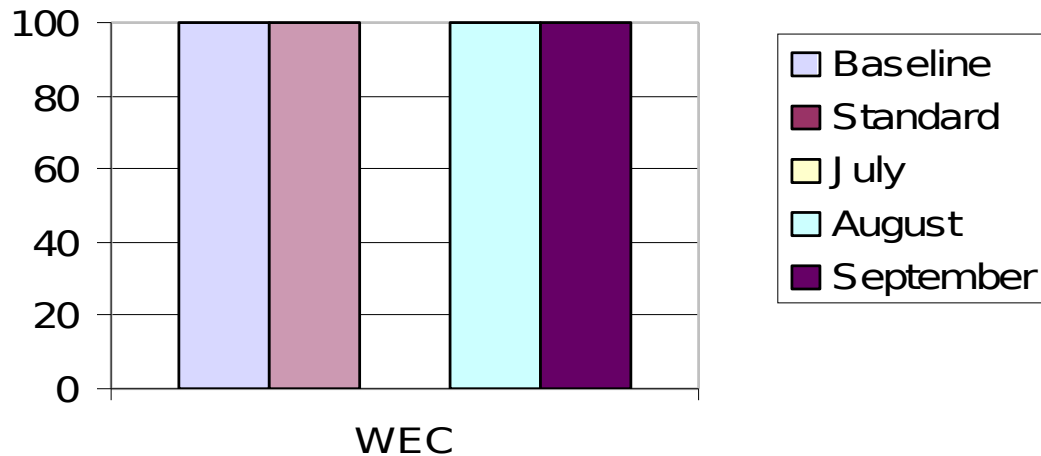


# Correct Billing Process



**COI: Were Customer Sales moved to Tactical Customer DODAAC?**

**Correct Billing Process -USAR**



**USAR**

**Green**

**Standard: 100%**

**USAR G**

WEC-164th Maint  
Co,  
Ft.Lewis, WA

Data Source: **SARSS Doc History to STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.1.1.1**

Baseline: JAN, FEB, MAR 2002

Standard: **Same as or better than**

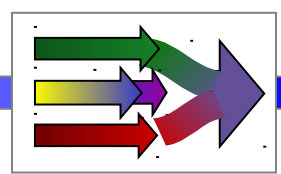
**baseline**

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# Tactical Sales



**COI: Were Customer Sales moved to Tactical Customer**

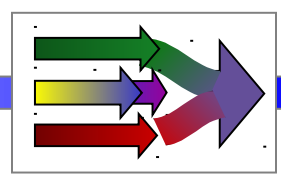
**(P) Obligation Accuracy**

**(P) Correct Billing Process**

DOL	1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>	R
G	G	G	G	A
G	G	G	G	A
G	G	G	G	



# National ASL Visibility

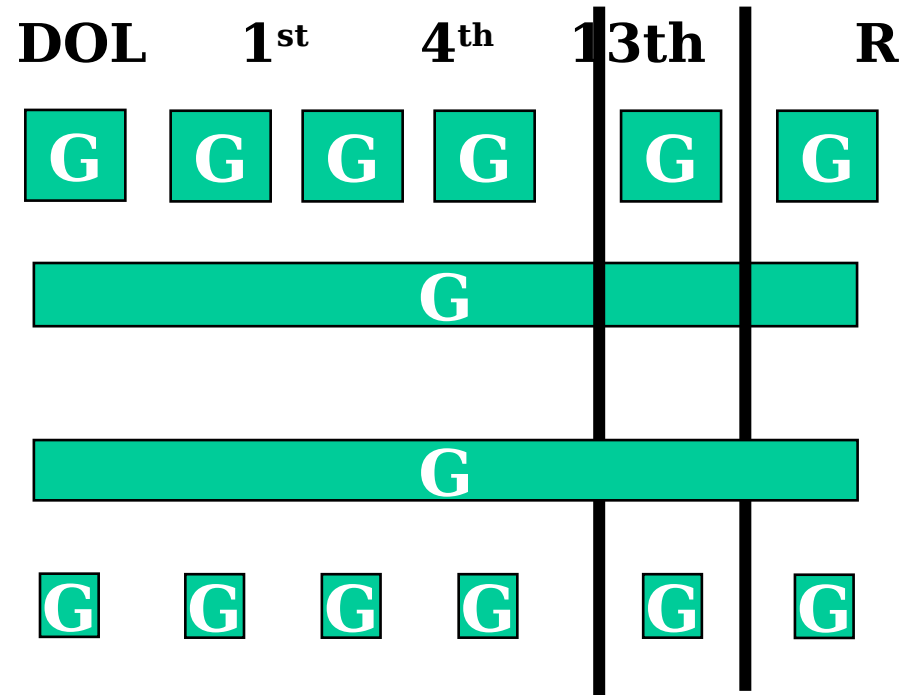


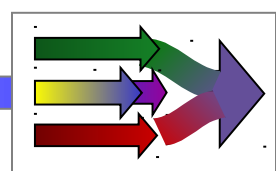
**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**

**(P) National Requirements Determination studies**

**(P) HQDA policy was provided**

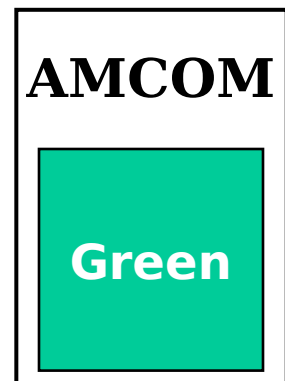
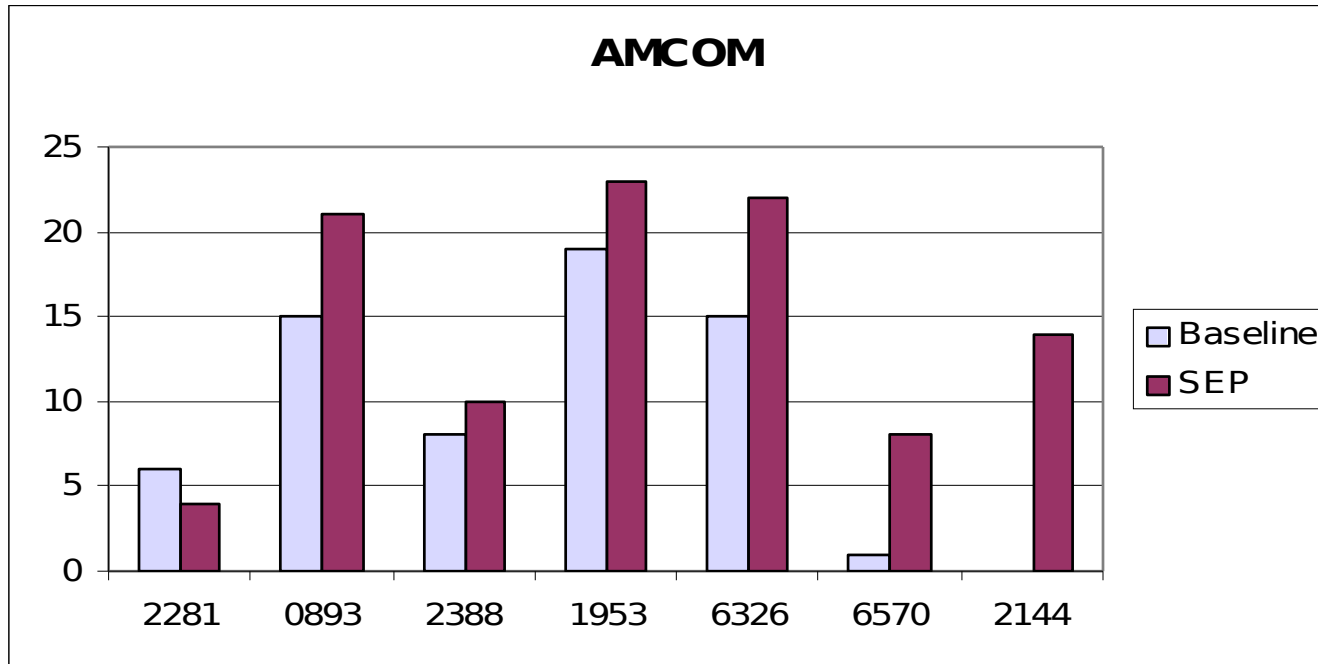
**(P) Unauthorized (IPD > 01) RO penetrations**





# Nat'l Requirements Determination Studies

**COI: Did the National Manager have visibility of  
stockage requirements to include MS 3 ASL?**



**Green**

Data Source: **CCSS Supply Study**

Metric Type: **Primary**

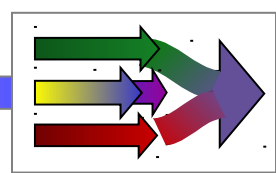
Baseline: April and May

**baseline**

Metric #: **3.2.1.1**

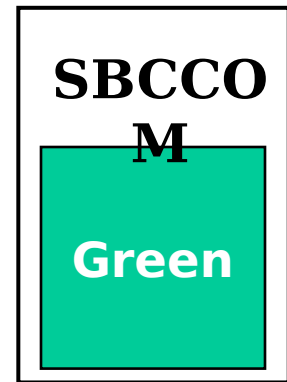
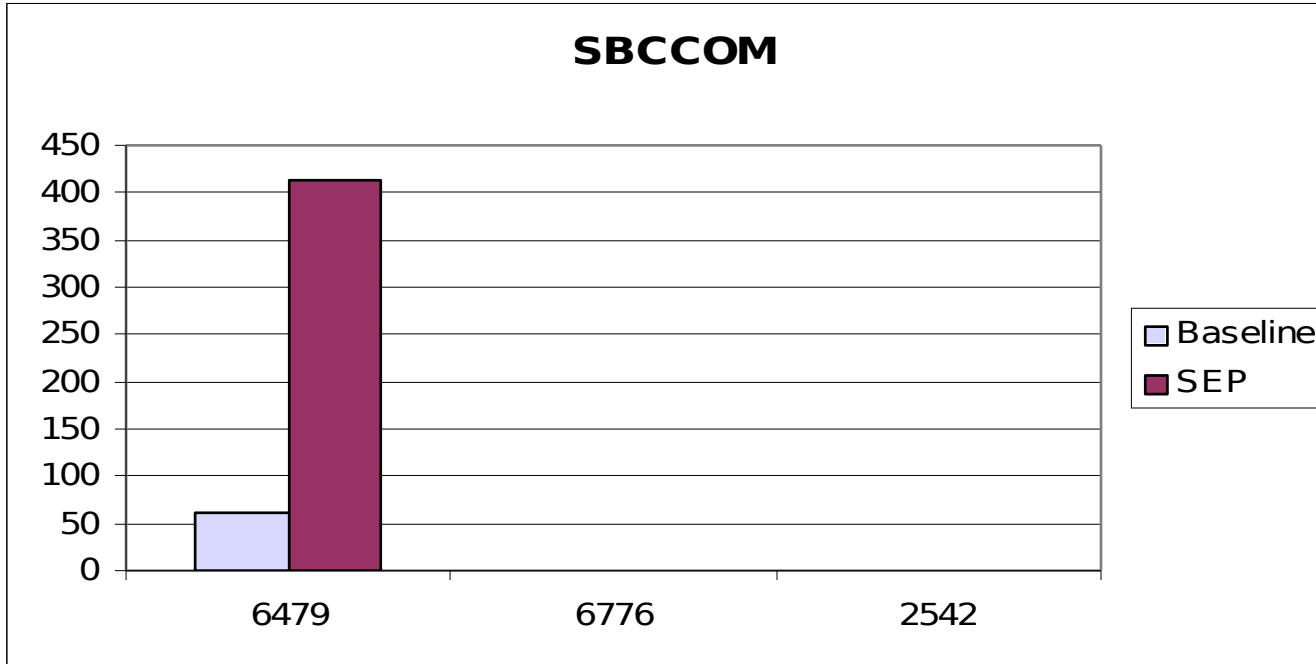
Standard: **Same as or better than**

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# Nat'l Requirements Determination Studies

**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**



Data Source: **CCSS Supply Study**

Metric Type: **Primary**

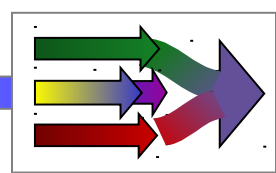
Baseline: April and May

**baseline**

Metric #: **3.2.1.1**

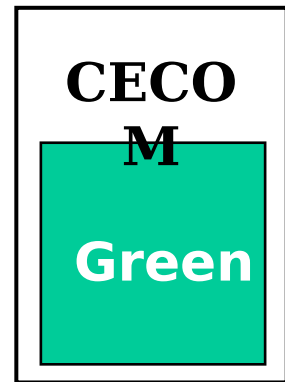
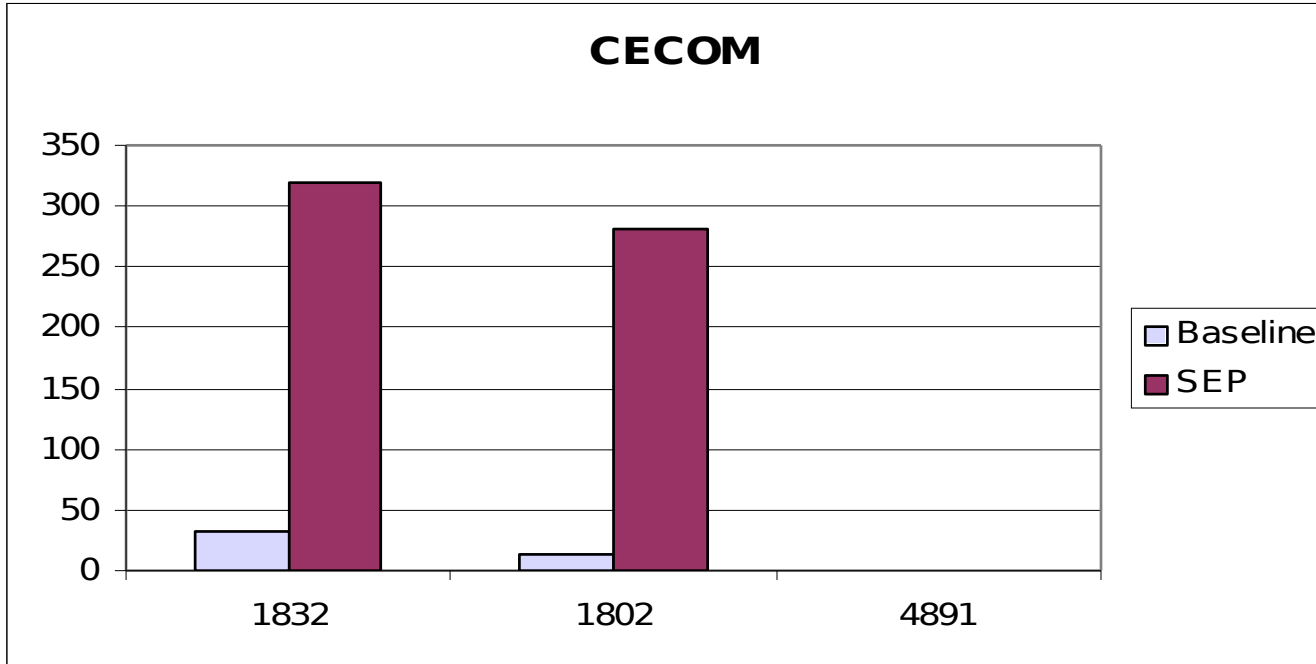
Standard: **Same as or better than**

**Sustaining The Transforming Army**



# Nat'l Requirements Determination Studies

**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**



**Green**

Data Source: **CCSS Supply Study**

Metric Type: **Primary**

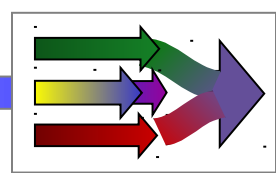
Baseline: April and May

**baseline**

Metric #: **3.2.1.1**

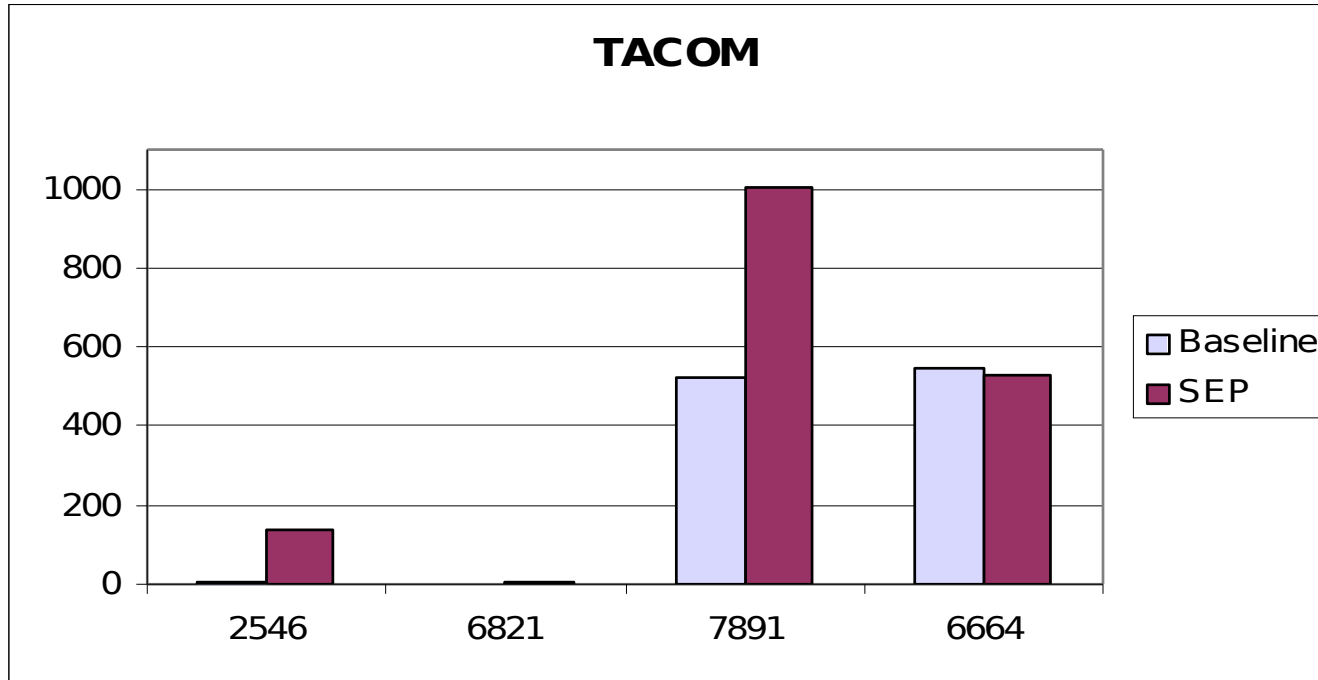
Standard: **Same as or better than**

**Sustaining The Transforming Army**



# Nat'l Requirements Determination Studies

**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**



**TACO  
M  
Green**

**Green**

Data Source: **CCSS Supply Study**

Metric Type: **Primary**

Baseline: April and May

**baseline**

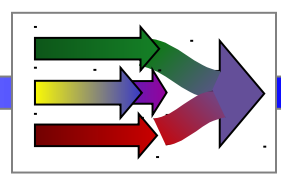
Metric #: **3.2.1.1**

Standard: **Same as or better than**

**Sustaining The Transforming Army**



# *HQDA Policy was Provided*



**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**

- **Policy can be found as part of the VIOC plan**
- [Http://www.army.mil/ssf/documents/VIOCPlan\\_Annexes\\_14Jun02.zip](http://www.army.mil/ssf/documents/VIOCPlan_Annexes_14Jun02.zip)
- Policy is within Annex "F2 ASL Review.doc"



**Standard: 100%**

Data Source: **Department of the Army**

Metric Type: **Primary**

Baseline: None

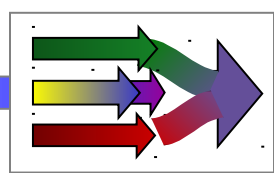
Metric #: **3.2.2.1**

Standard: **100%**

***Sustaining The Transforming Army***



# Unauthorized (IPD>01) RO Penetrations



**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**

Unauthorized IPD >01 RO Penetrations - DOL



**DOL**

**Green**

Standard 91%

**G**

WGX - AH FLDNG SPT  
CONTR (DYN  
CORP)

Data Source: **SARSS2B Document History**

Metric Type: **Primary**

Baseline: None

Metric #: **3.2.3.2**

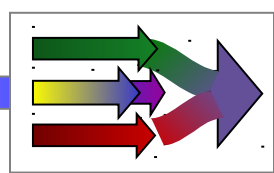
Standard: **No penetrations < IPD 01**

**Sustaining The Transforming Army**



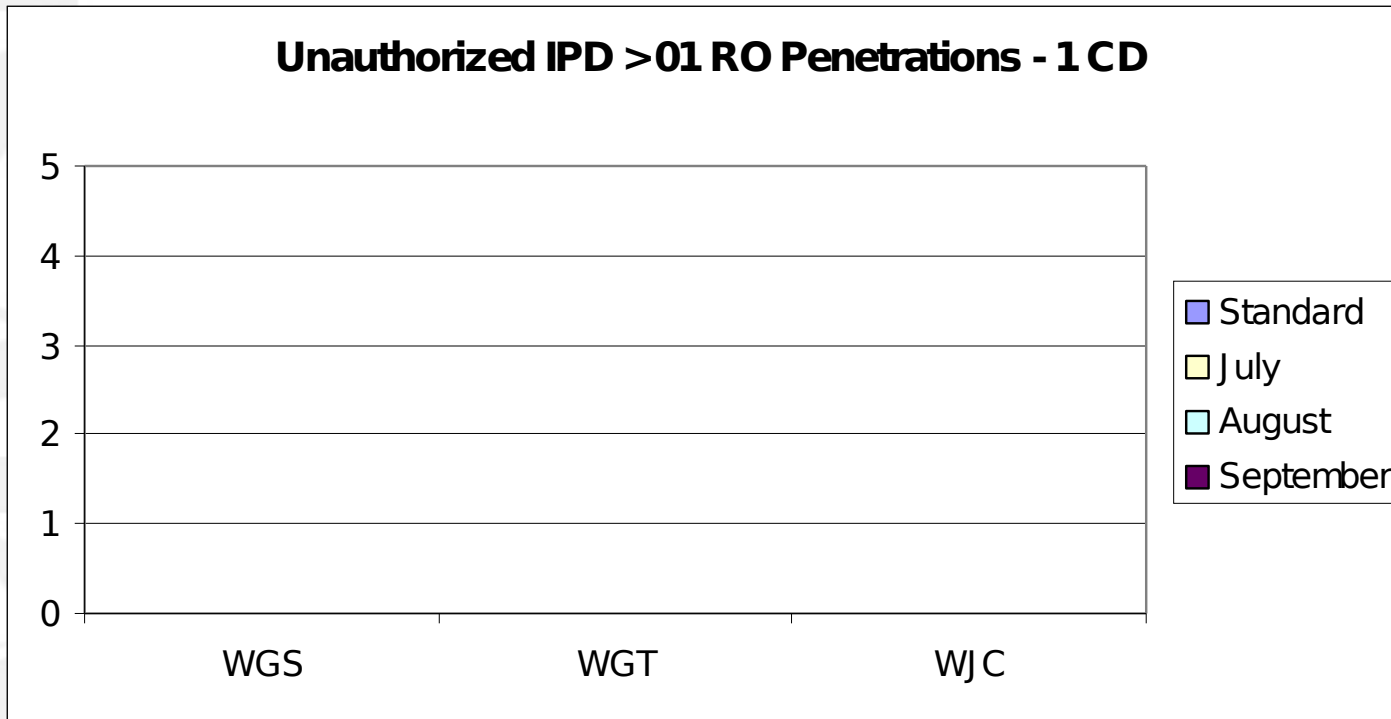


# Unauthorized (IPD>01) RO Penetrations



**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**

Unauthorized IPD >01 RO Penetrations - 1 CD



1st CD

Green

Standard:

G

0  
G

0  
G

WGT - C Co. 27th MSB  
WGS - F Co. 227th AVN MSB  
WJC - 115th FWD SPT BN

Data Source: **SARSS2B Document History**

Metric Type: **Primary**

Baseline: None

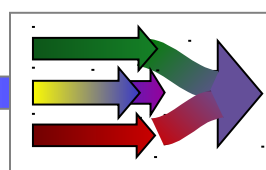
Metric #: **3.2.3.2**

Standard: No penetrations < IPD 01

**Sustaining The Transforming Army**

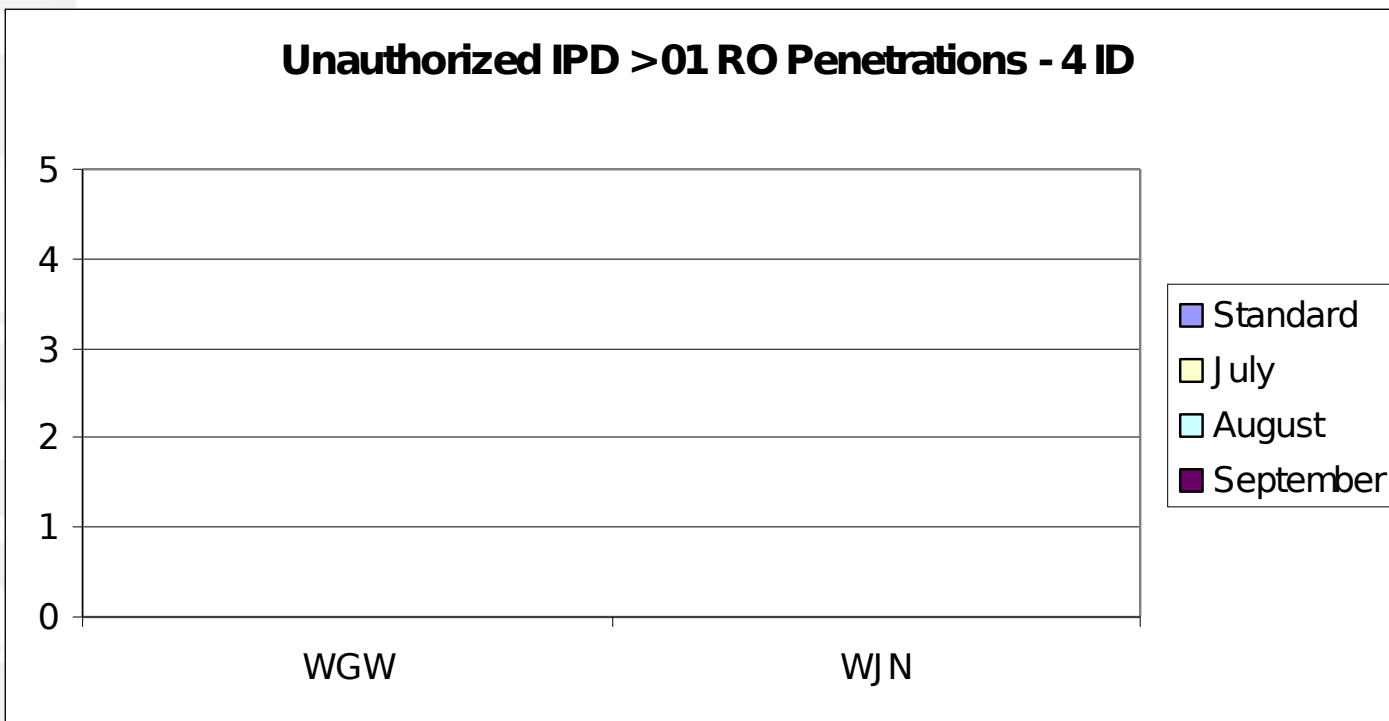


# Unauthorized (IPD>01) RO Penetrations



**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**

Unauthorized IPD >01 RO Penetrations - 4 ID



4th ID

Green

Standard:

0

G

0

G

WGW - 704th CS BN Light Maint Co

WJN - B Co. 204th CS BN FSB

Data Source: **SARSS2B Document History**

Metric Type: **Primary**

Baseline: None

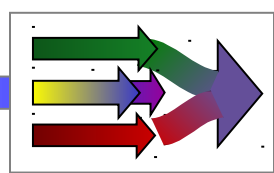
Metric #: **3.2.3.2**

Standard: **No penetrations < IPD 01**

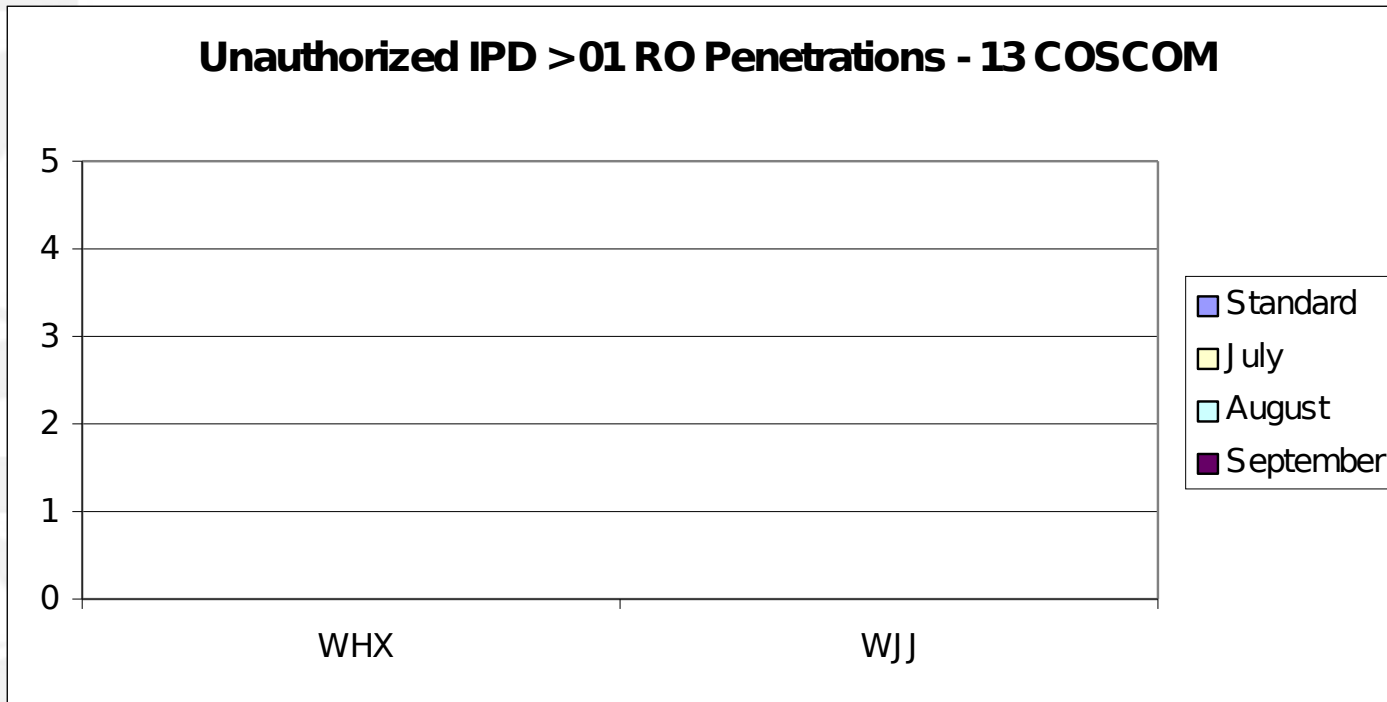
**Sustaining The Transforming Army**



# Unauthorized (IPD>01) RO Penetrations



**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**



**13<sup>th</sup> COSCOM**

**Green**

**Standard: 0**

**G**

**0**

**G**

WJJ - 263rd 64th CSG  
WHX - 62d S&S

Data Source: **SARSS2B Document History**

Metric Type: **Primary**

Baseline: None

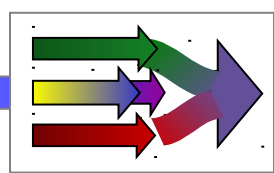
Metric #: **3.2.3.2**

Standard: **No penetrations < IPD 01**

**Sustaining The Transforming Army**

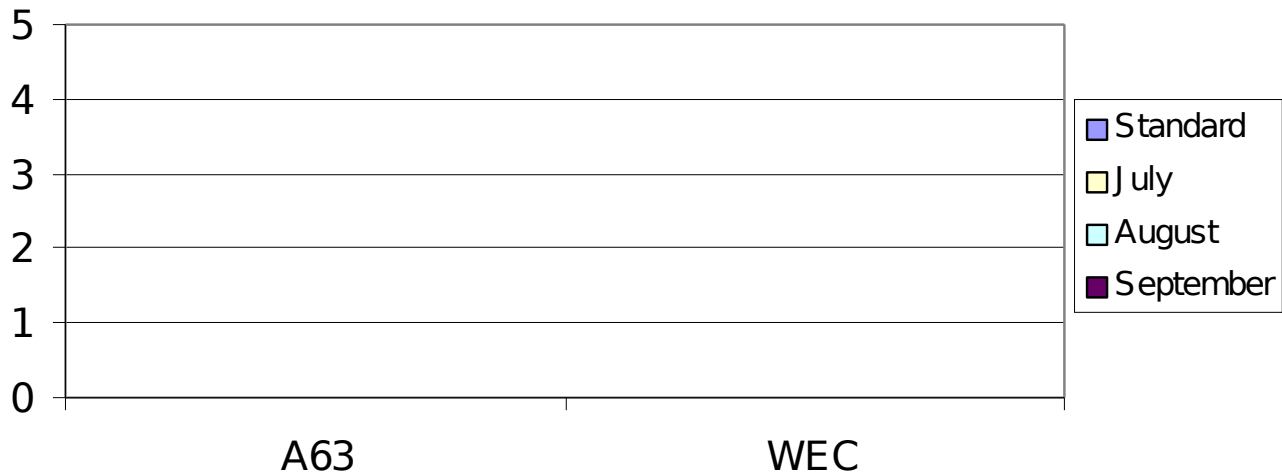


# Unauthorized (IPD>01) RO Penetrations



**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**

Unauthorized IPD >01 RO Penetrations - USARNG & USAR



**USAR/  
USARN  
G**

Standard: 0 0  
**USARNG G USAR G**

WEC-164th Maint  
Co,  
Ft.Lewis, WA  
A63-249th MSB  
NFH

Data Source: **SARSS2B Document History**

Metric Type: **Primary**

Baseline: None

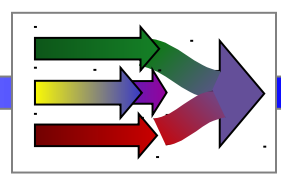
Metric #: **3.2.3.2**

Standard: **No penetrations < IPD-01**

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# National ASL Visibility

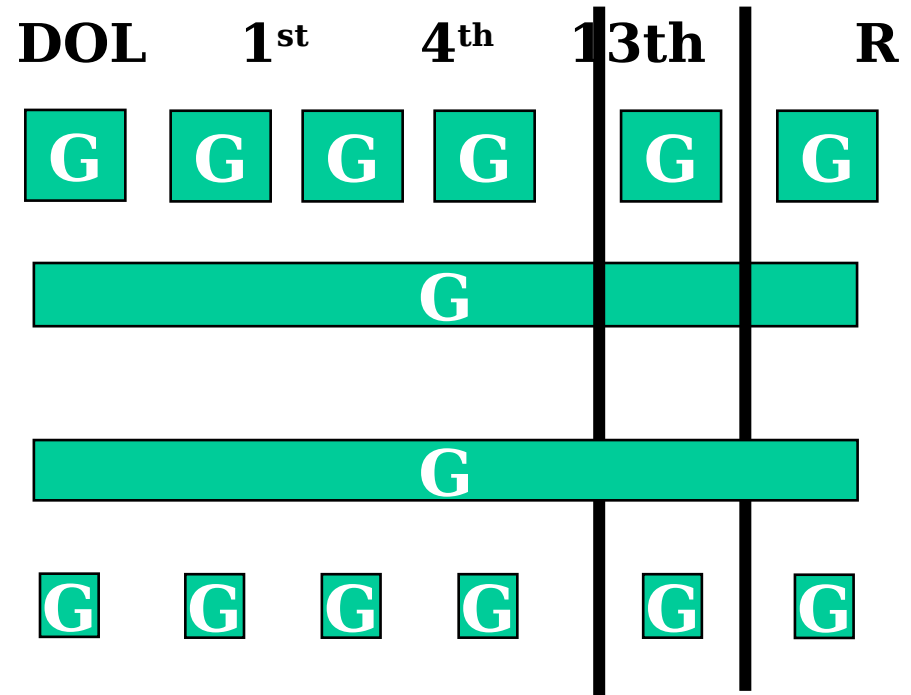


**COI: Did the National Manager have visibility of stockage requirements to include MS 3 ASL?**

**(P) National Requirements Determination studies**

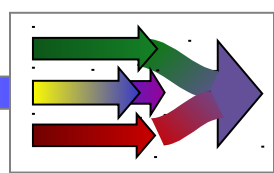
**(P) HQDA policy was provided**

**(P) Unauthorized (IPD > 01) RO penetrations**





# Material Management



**COL: Did the VIOC achieve an effective materiel management process?**

**R**

DOL	1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>
A	A	A	A
A			
A			
A			
G	G	G	G

**(P) Annual Recon Accuracy (SARSS-CCSS)**

**(P) National visibility of on-hand balances**

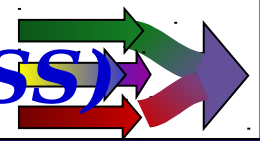
**(P) National visibility of RO quantity**

**(P) National visibility of RL quantity**

**(P) No OMA to AWCF Referrals**



# Annual Recon Accuracy (SARSS-CCSS)



**COI: Did the VIOC achieve an effective materiel management process?**

Reconciliation scheduled  
October 8th

**DOL**

**Standard:** 91%



91%



91%

AF3 - Fort Hood  
Maintenance

WBP - Fort Hood DOL

WGX - AH FLDNG SPT  
CONTR (DYN CORP)

Data Source: **CCSS and IMMC managers**

Metric Type: **Primary**

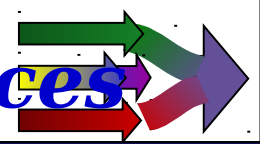
Metric #: **3.3.1.1**

Baseline: MS 1&2 Annual Reconciliation Standard: **91%**

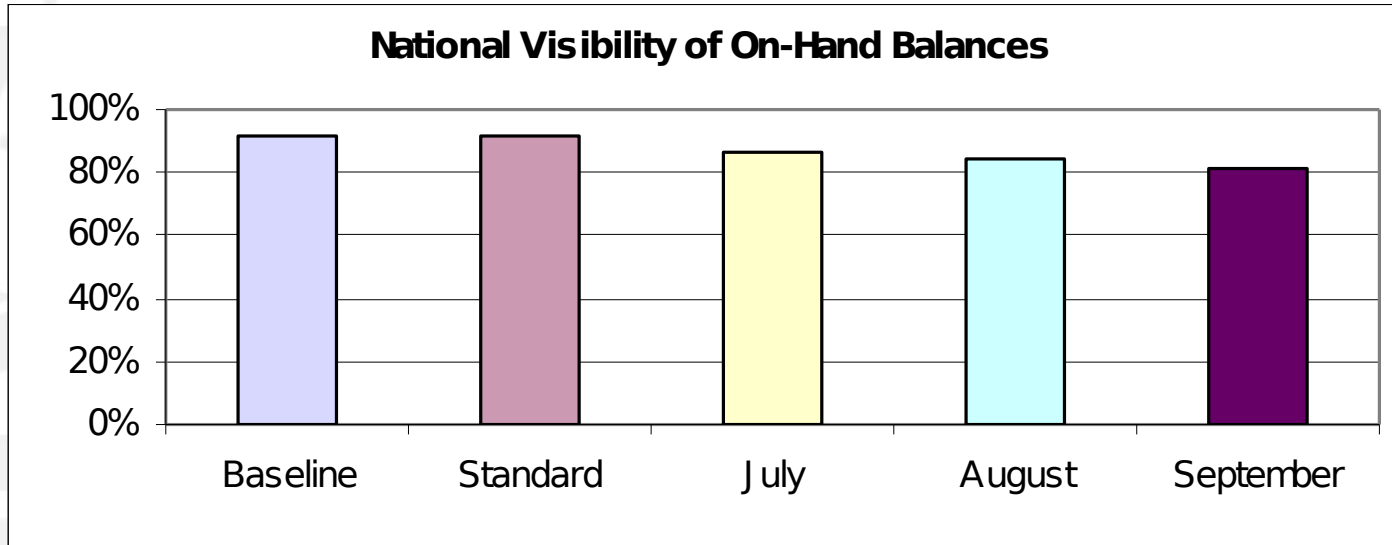
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# National visibility of on-hand balances



**COI: Did the VIOC achieve an effective materiel management process?**



**Standard: 91%**

**A**

**All  
VIOC  
RICS  
Amber**

Data Source: **S1, S2AD, S2AC/B, and CCSS** using local program to analyze

Metric Type: **Primary**

Metric #: **3.3.1.2**

Baseline: MS 1&2 DEC - MAR

Standard: **Same as or better than**

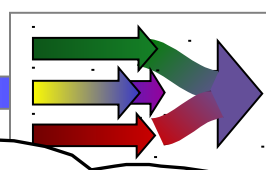
**baseline**

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## 3.3.1.2 National Visibility of On-hand Balances Analysis:



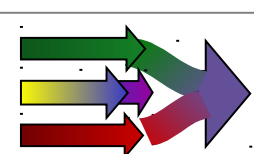
**Track beyond VIOC**

- Baseline 91% vs. Sep 81% accurate visibility
  - **All MS 1&2 vs. Hood MS 1&2 and MS 3**
- MS 3 systems 5% drop since VIOC start
  - **4% first two weeks**
  - **PR IMMCs responding to RONS; stopped production for 1 day**
  - **Routing tables and communications problems**
- MS 3 systems - 1% drop since mid July
- Action to increase accuracy such as annual reconciliation

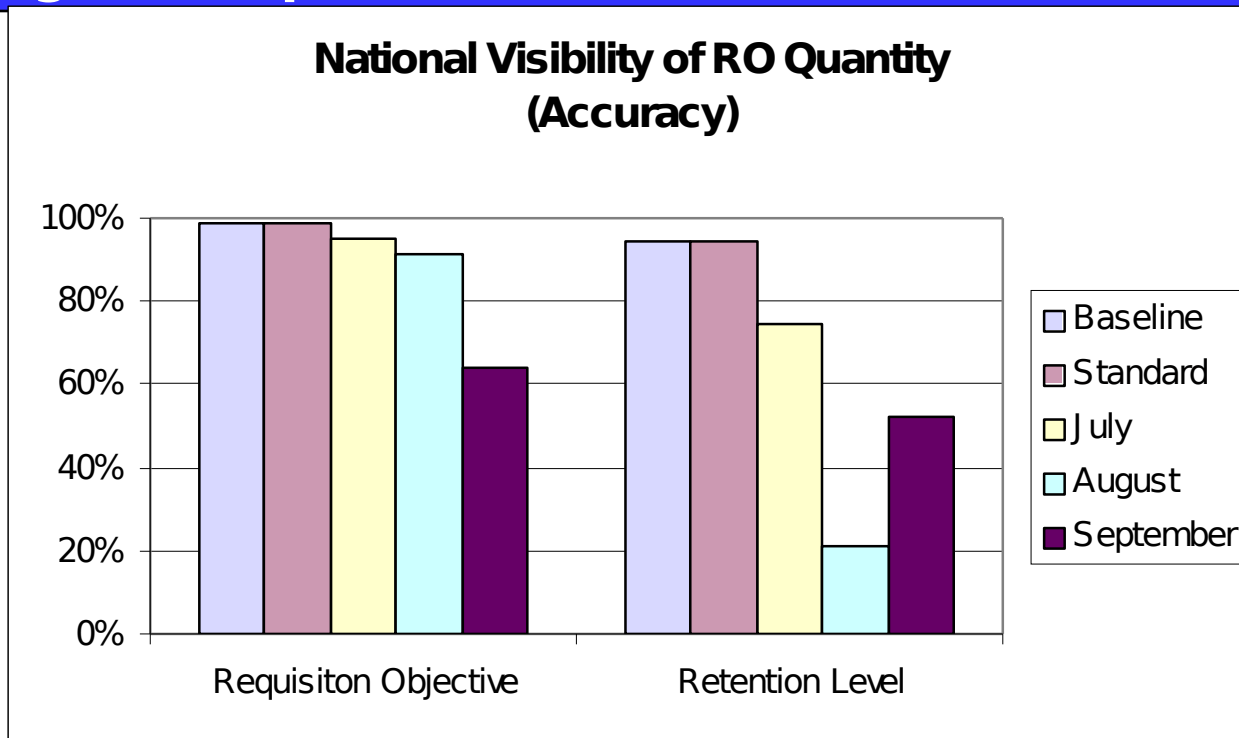
	Dec - Mar	1-J ul	15-J ul	1-Aug	23-Sep
ALL	91%	88%	85%	84%	81%
MS3		88%	84.6%	83.6%	83%



# National Visibility of RO Quantity



**COI: Did the VIOC achieve an effective materiel management process?**



**Standard: 99%**

**A**

**All  
VIOC  
RICS  
Amber**

Data Source: **S1, S2AD, S2AC/B, and CCSS** using local program to analyze

Metric Type: **Primary**

Metric #: **3.3.1.3**

Baseline: MS 1&2 DEC - MAR

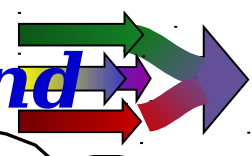
Standard: **Same as or better than**

**baseline**

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## 3.1.3 National Visibility of RO and



### Analysis:

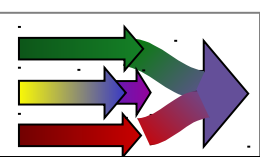
Track beyond  
VIOC

- Not abnormal for fluctuation
- Point in time measurement with an "in float" window
- Demand Analysis and Dollar Cost Banding (DCB)
- Parameters for Routing transactions set incorrectly at 4<sup>th</sup> ID (WGW & WJN)
- PR 1165 also affected this metric

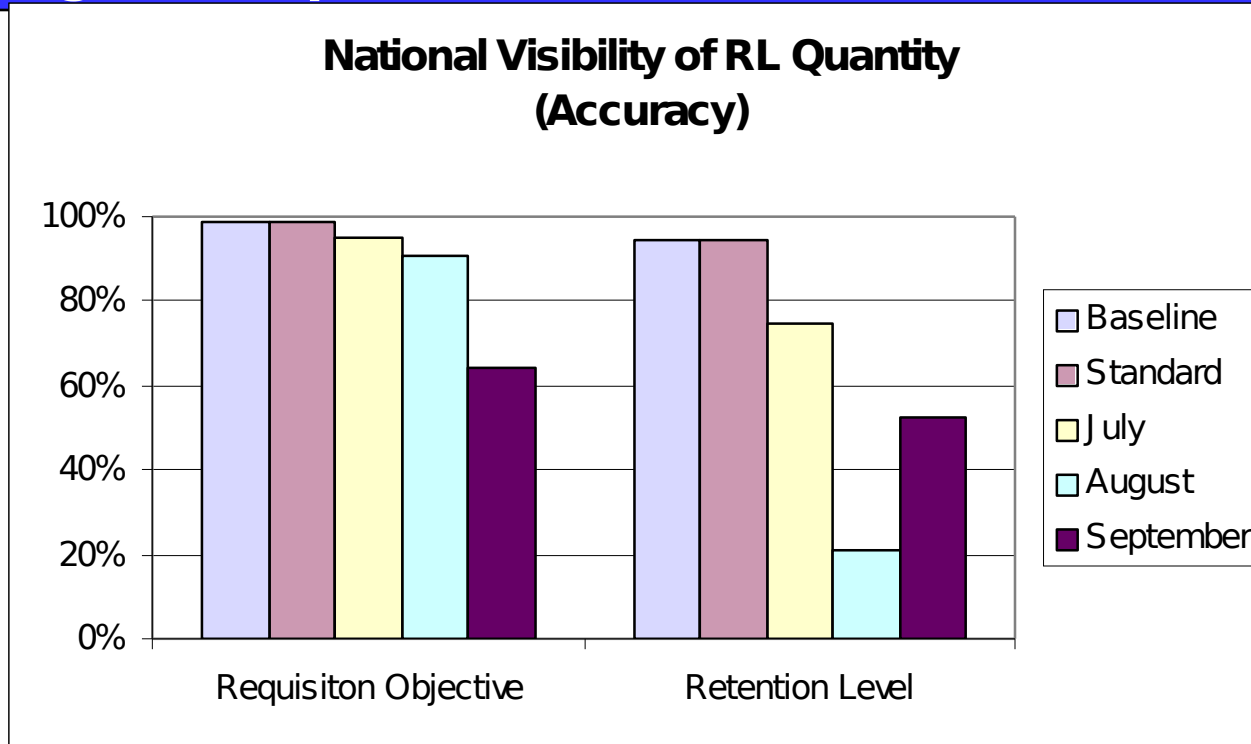
RO	Baseline	1-Jul	15-Jul	14-Aug	23-Sep
ALL	91%	95%	96%	91%	64%
WBP	100%	100%	100%	27%	96.5%
MS 3	N/A	94%	95.5	96%	60%
WGW	N/A	89%	92%	93%	15.8%
WJN	N/A	91%	93%	93%	35.5%
WJJ	N/A	95.5%	97%	97%	19%
WGX	N/A	99.8%	99.6%	99.7%	62%



# National Visibility of RL Quantity



**COI: Did the VIOC achieve an effective materiel management process?**



**Standard: 94%**

**A**

**All  
VIOC  
RICS  
Amber**

Data Source: **S1, S2AD, S2AC/B, and CCSS** using local program to analyze

Metric Type: **Primary**

Metric #: **3.3.1.3**

Baseline: MS 1&2 DEC - MAR

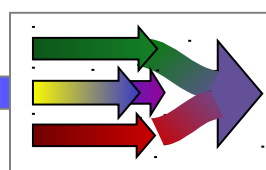
Standard: **Same as or better than**

**baseline**

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### 3.3.1.3 National Visibility of RL

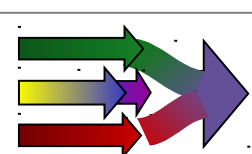


- **WGW ,WJN, & A63 consistent problem**
  - In IMMC not SARSS
  - Mismatch growing (PR 1165)
- **Other RICs: first month to see activity**

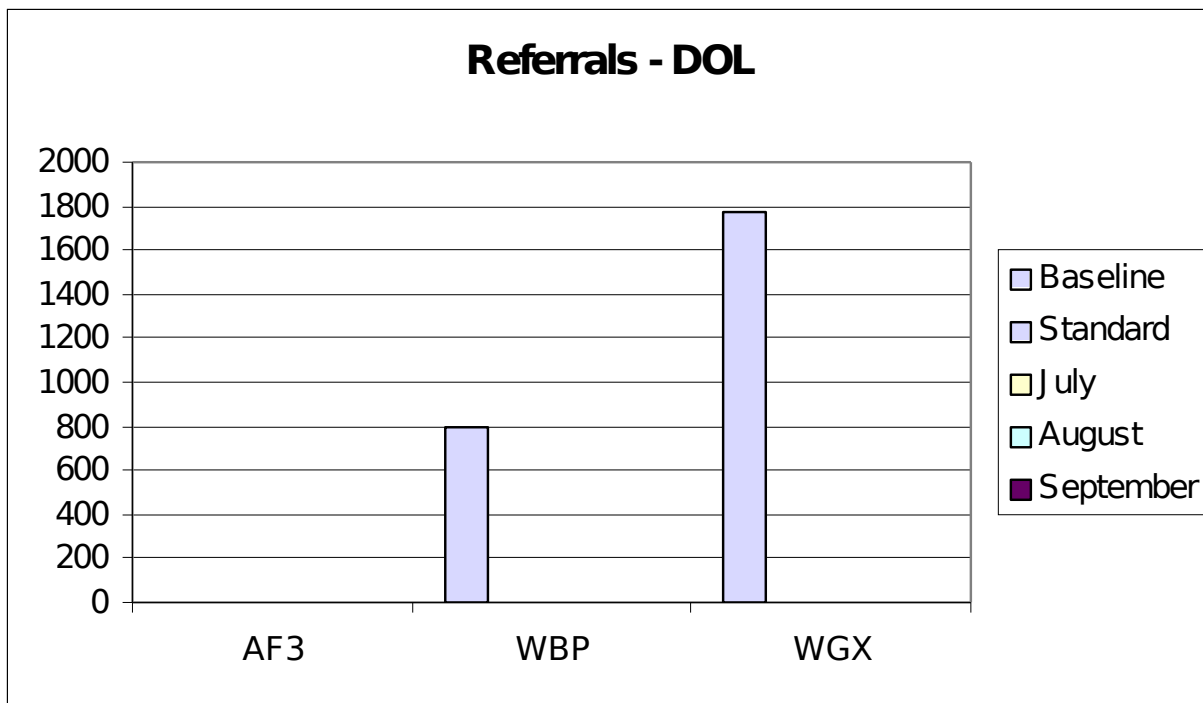
RL	1-J ul		15-J ul		14-Aug		23-Sep	
ALL	96%		61%		21%		52%	
		Lines		Lines		Lines		Lines
<b>WGW</b>	60%	20	7%	120	4%	229	7%	112
<b>WJ N</b>	9%	11	0%	192	0%	317	0%	317
<b>A63</b>	100%	4	0%	52	0%	52	0%	35
<b>WJ C</b>	33%	3	66.7%	3	100%	1	59%	124
<b>WJ J</b>	66.7%	3	100%	2	100%	2	100%	2
<b>WHX</b>	100%	96	96.8%	91	100%	97	100%	98
<b>WGX</b>	100%	1	100%	1	100%	1	50%	3
<b>WGT</b>	100%	0	100%	0	100%	0	80%	82
<b>WGS</b>	100%	23	100%	23	100%	23	92%	38



# No OMA to AWCF Referrals



**COI: Did the VIOC achieve an effective materiel management process?**



**DOL**

**Green**

**Standard:** 0

**G**

**G**

**G**

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Baseline: FY01

Metric #: **3.3.3.1**

Standard: **0%**

AF3 - Fort Hood Maintenance

WBP - Fort Hood DOL

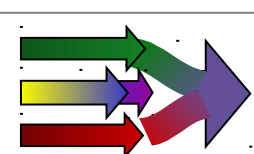
WGX - AH FLDNG SPT

CONTR (DYN CORP)

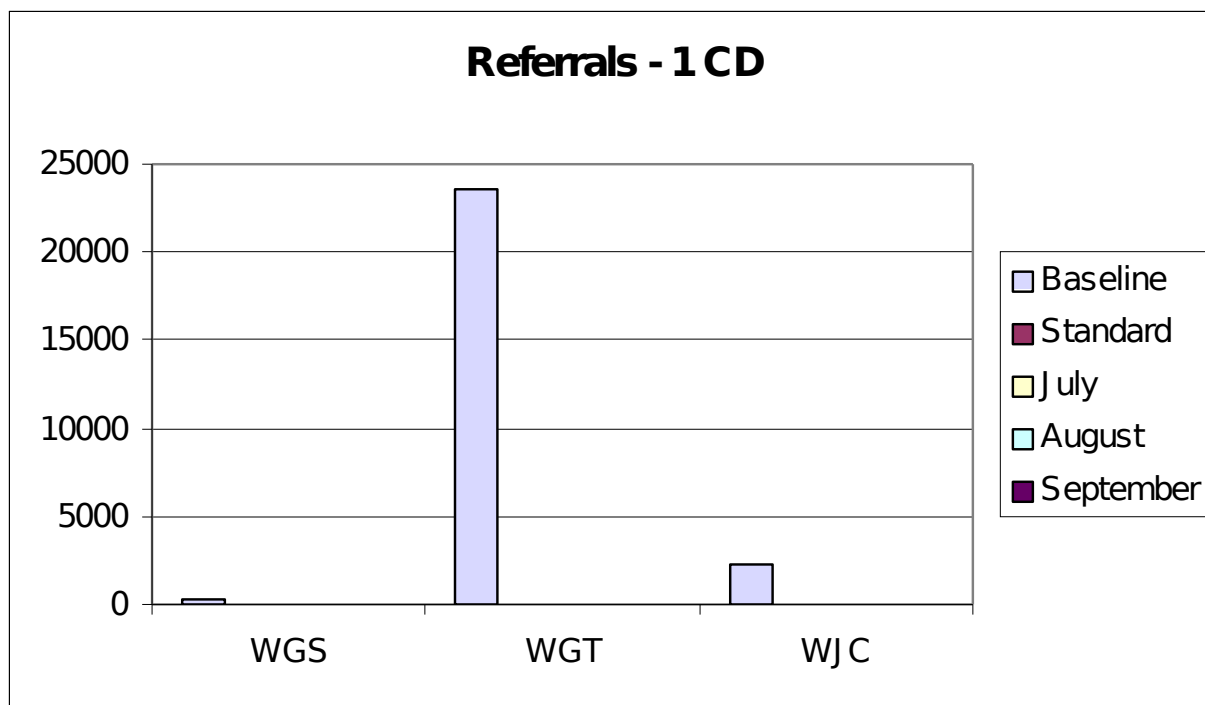
**Sustaining The Transforming Army**



# No OMA to AWCf Referrals



**COI: Did the VIOC achieve an effective materiel management process?**



**1st CD**

**Green**

Standard:

0

**G**

**G**

**G**

0

WGT - C Co. 27th MSB

WGS - F Co. 227th AVN

WJC - 115th FWD SPT BN

Data Source: **SARSS Doc History & STANFINS using IMSB**

Metric Type: **Primary**

Baseline: FY01

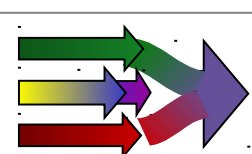
Metric #: **3.3.3.1**

Standard: **0%**

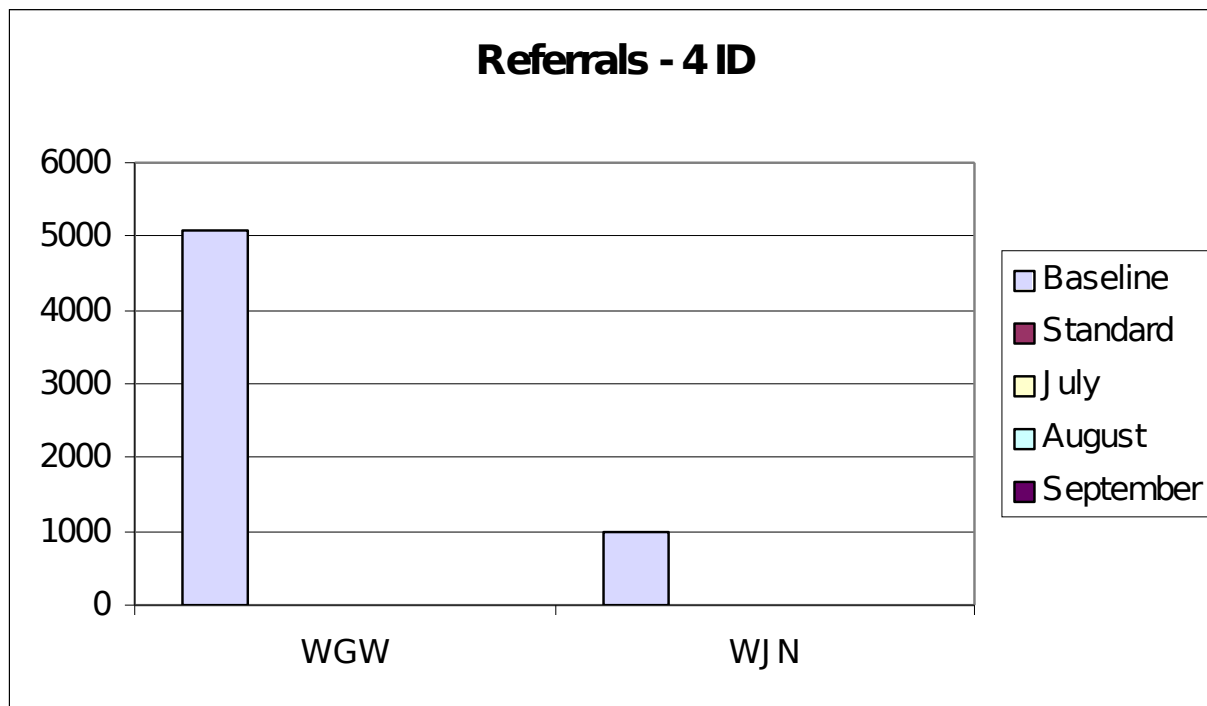
**Sustaining The Transforming Army**



# No OMA to AWCF Referrals



**COI: Did the VIOC achieve an effective materiel management process?**



**4th ID**

**Green**

**Standard: 0**

**G**

**0**

**G**

WGW - 704th CS BN Light Maint Co

WJN - B Co. 204th CS BN FSB

Data Source: **SARSS Doc History to STANFINS using ILAP**

Metric Type: **Primary**

Baseline: FY01

Metric #: **3.3.3.1**

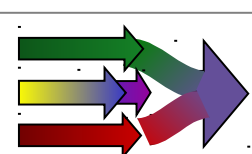
Standard: **0%**

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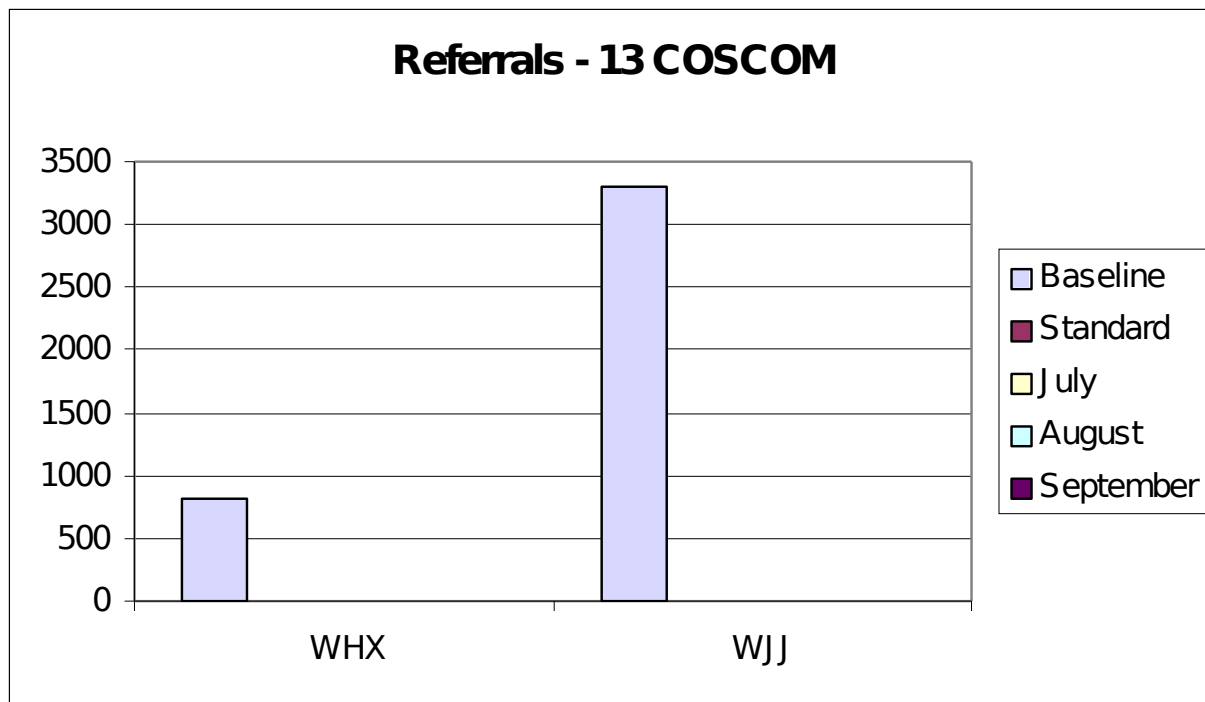




# No OMA to AWCF Referrals



**COI: Did the VIOC achieve an effective materiel management process?**



**13<sup>th</sup>  
COSCOM**

**Green**

**Standard: 0**

**0**

**G**

**G**

WJJ - 263rd 64th CSG  
WHX - 62d S&S

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Baseline: **FY01**

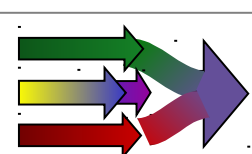
Metric #: **3.3.3.1**

Standard: **100%**

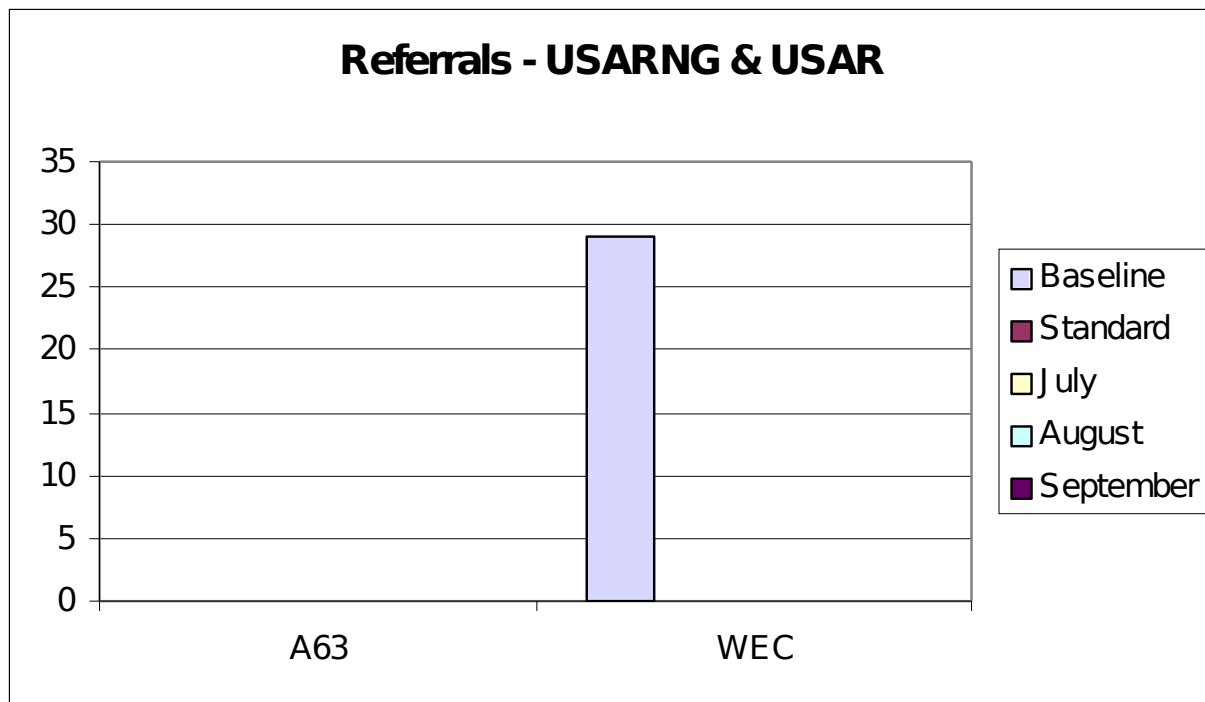
**Sustaining The Transforming Army**



# No OMA to AWCF Referrals



**COI: Did the VIOC achieve an effective materiel management process?**



**USAR/  
USARN  
G**

Standard: 0 0

USARNG **G** USAR **G**

WEC-164th Maint  
Co,  
Ft.Lewis, WA

A63-249th MSB  
NFH

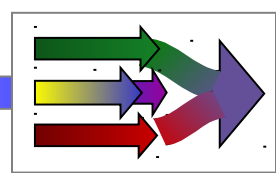
Data Source: **SARSS Doc History & STANFINS using ILAP**  
Metric Type: **Primary**  
Baseline: FY01

Metric #: **3.3.3.1**  
Standard: **0%**

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# Material Management



**COL: Did the VIOC achieve an effective materiel management process?**

**R**

DOL	1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>
A	A	A	A
A			
A			
A			
G	G	G	G

**(P) Annual Recon Accuracy (SARSS-CCSS)**

**(P) National visibility of on-hand balances**

**(P) National visibility of RO quantity**

**(P) National visibility of RL quantity**

**(P) No OMA to AWCF Referrals**



**(P) NMM can change Maintenance Work File (MWF) via AEPS.**

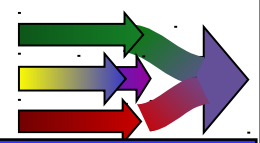
**(P) Work orders initiated, processed, and closed IAW annual plan quantity**

The diagram shows a 2D grid with the following structure:

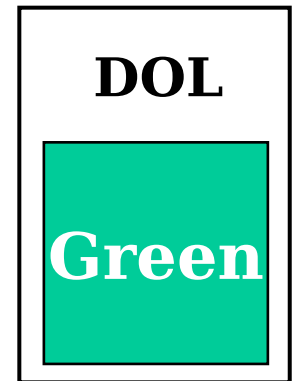
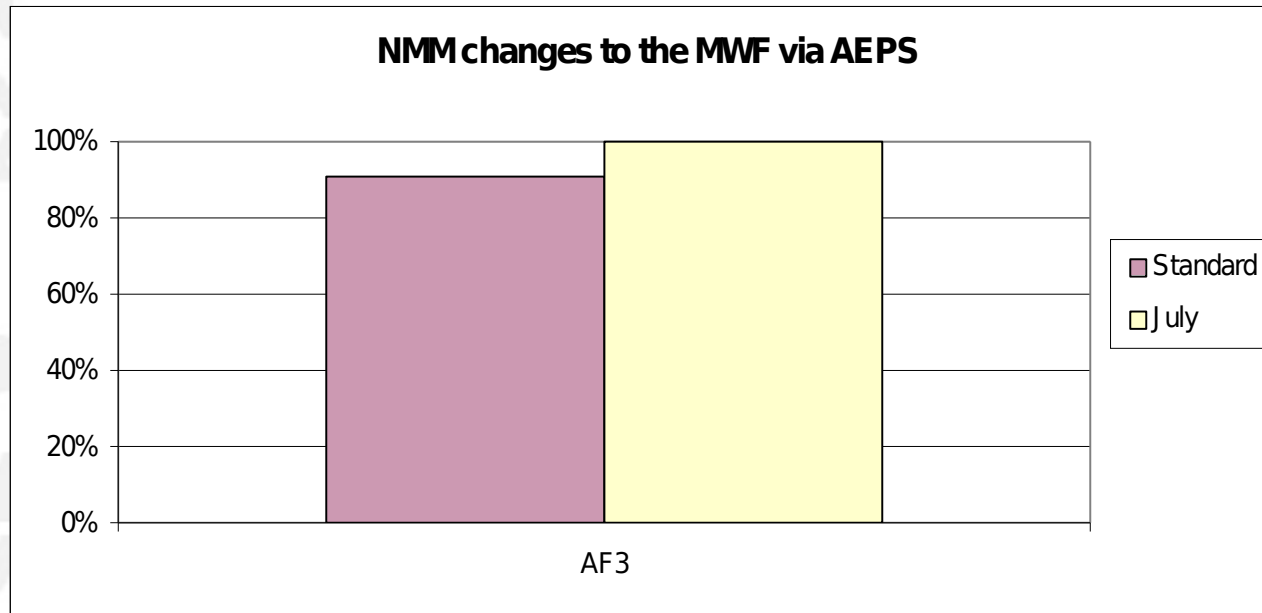
- Vertical Axis (R):** Labeled 'R' on the left. The top row is labeled 'DOL' and the bottom row is labeled 'NG'.
- Horizontal Axis (W):** Labeled 'W' at the bottom left.
- Columns:** Labeled '1st', '4th', and '13th' from left to right.
- Grid Content:**
  - Green squares with the letter 'G' are located at the intersections of the top row (DOL) and the bottom row (NG) with the columns labeled '1st', '4th', and '13th'.
  - A large green square spans the area from the top row (DOL) to the bottom row (NG) across all columns, with the letter 'G' centered in the middle.



# *NMM can change MWF*



**COI: Did the VIOC enable effective visibility of Maintenance Mgt?**



**Standard: 91%**



AF3 - Fort Hood Maintenance

Data Source: **AEPS, SARSS-1, SARSS2A/2AC, & Middleware.**

Metric Type: **Primary**

Metric: **3.4.1.1**

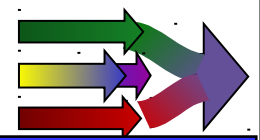
Baseline: None

Standard: **91%**

***Sustaining The Transforming Army***

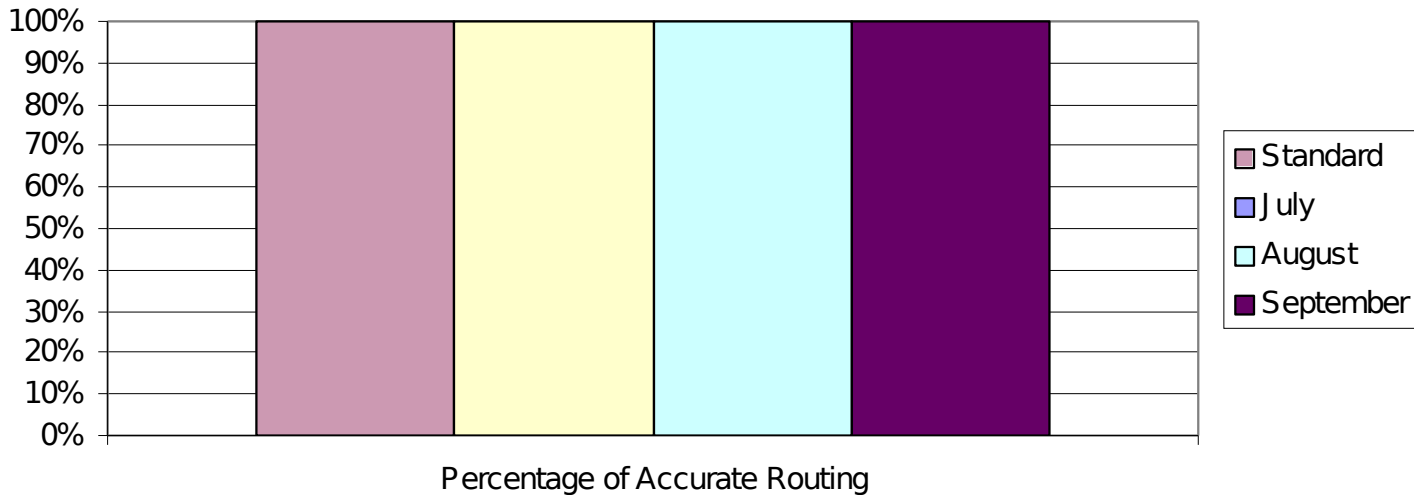


# Work Orders IAW Annual



**COI: Did the VIOC enable effective visibility of Maintenance Mgt?**

**Work Orders IAW annual plan quantity: AF3**



**DOL**

**Green**

**Standard: 100%**

**G**

AF3-Ft. Hood, National Maintenance

Data Source: **SARSS Maintenance Work File at SOR & SARSS Doc History from ILAP**

Metric Type: **Primary**

Metric: **3.4.2.1**

Baseline: **None**

Standard: **100%**

**Sustaining The Transforming Army**

# ***S I N G L E   S T O C K   F U N D***

**COI: Did the VIOC enable effective visibility of Maintenance Mgt?**

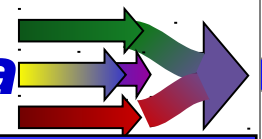


## ***Supporting Metrics***

- Systems report detailed repair data
- LIDB MM to SAMS Accuracy



## ***Systems report detailed repair data***



### **COI: Did the VIOC enable effective visibility of Maintenance Mgt?**

- **Data now being sent to LIDB via FTP from 4th ID and 64th CSG.**
- **No analysis can be done at this time.**
  - **LIDB operating in a Test Region for local testing.**
  - **Data from field was received but not input.**
  - **Migration from test environment to production scheduled for October 1st. First data on October 2nd.**
- **All metric requirements (data access, queries, and methodologies) are ready to go.**

Data Source: **SAMS-I/TDA, AMMMIS, ARMMIS, and LIBD**

Metric Type: **Supporting**

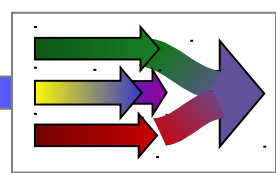
Metric #: **3.4.4.1 & 3.4.5.1**

Baseline: **Based on maximum available data**

Standard: **99% match**

**on AMMMIS and SAMS within FY01. Approx. 9 months**

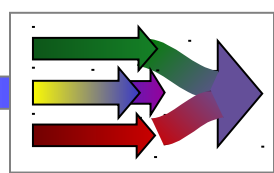


[illegible]

**(P) Work orders initiated, processed, and closed IAW annual plan quantity**



# Credit



**COI: Was AWCF-SMA credit provided to O&M customer units?**

**(P) Percentage credit received.**

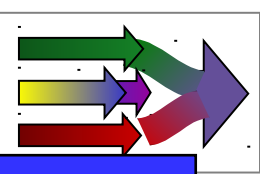
**(P) Timeliness of credit posted to O&M customer**

**(P) Reserve unit turn in transactions on the F09 are routed correctly to the appropriate ISB.**

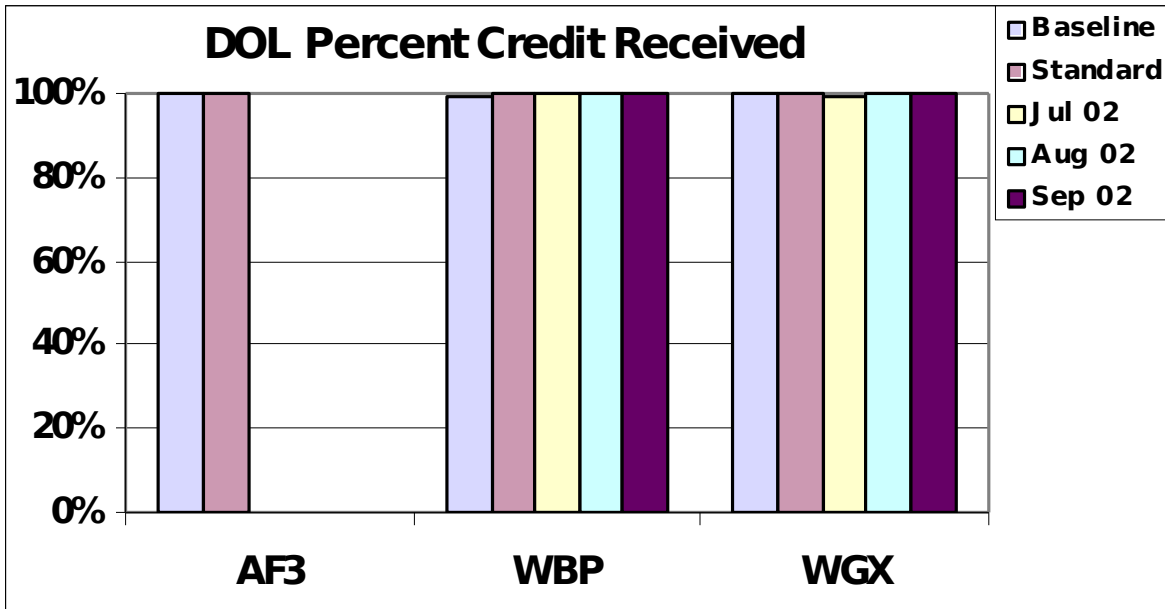
	DOL	1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>	
R	A	A	A	G	A
	G	A	G	G	A
	A	A	A	N/A	G
				G	



# Percentage Credit Received



**COI: Was AWCF-SMA credit provided to O&M customer units?**



**DOL**

**Green**

Standard : 100%

**G**

100%

**G**

**G**

Data Source: **SARSS Doc History, ISB, STANFINS, DAAS FTZ & DAAS IFB using ILAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

100%  
WBP-Ft. Hood, DOL  
AF3 -Ft. Hood, Nat'l Maintenance  
WGX - AH FLDNG SPT CONTR (DYN  
CORP 35.1.1

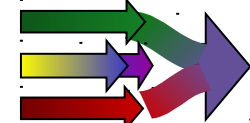
Standard: **Same as or better than**

**baseline**

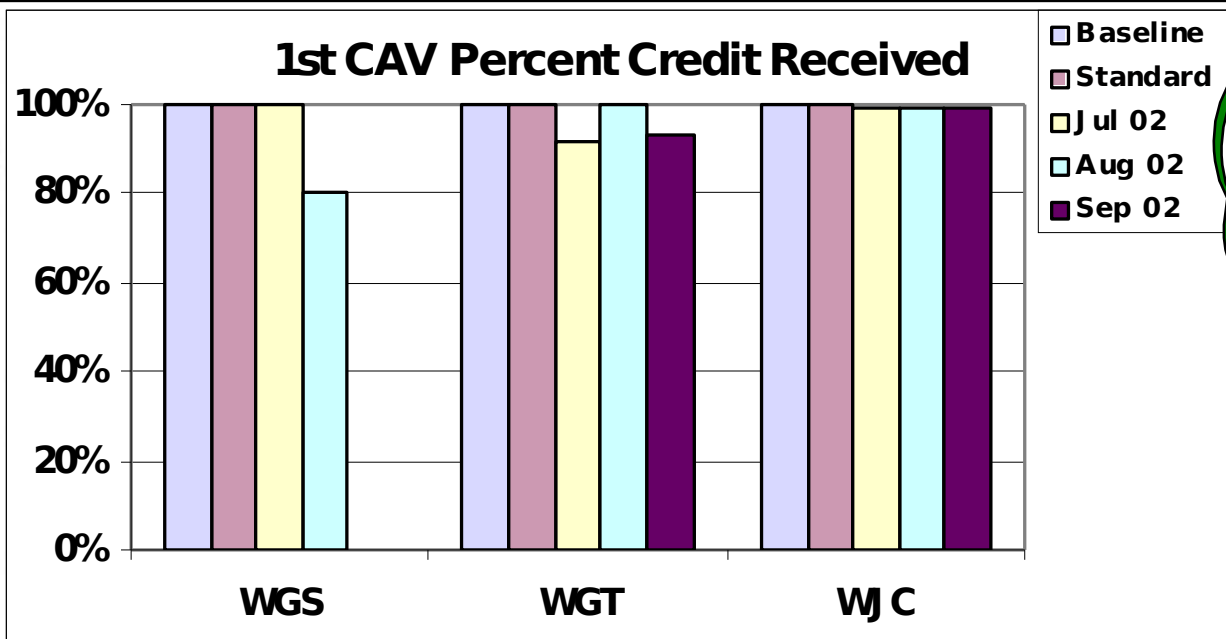
**Sustaining The Transforming Army**



# Percentage Credit Received



**COI: Was AWCF-SMA credit provided to O&M customer units?**



**1<sup>st</sup> Cav  
experience  
d SARSS-  
router  
problem**

**Amber**

Standard : 100%

**A**

100%

**A**

100%

**G**

Data Source: **SARSS Doc History, ISB, STANFINS, DAAS FTZ & DAAS IFB using ILAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

Metric: **3.5.1.1**

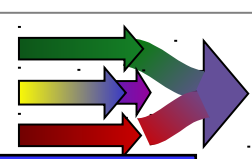
Standard: **Same as or better than**

**baseline**

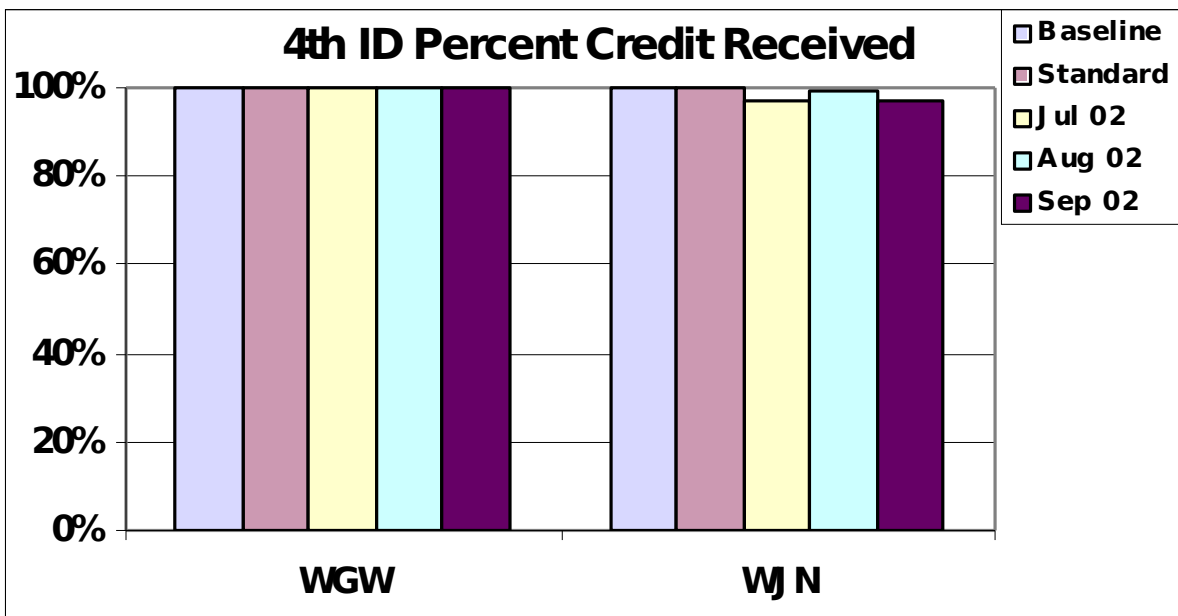
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# Percentage Credit Received



**COI: Was AWCF-SMA credit provided to O&M customer units?**



**4th ID**

**Green**

Standard:

100%

**G**

100%

**G**

Data Source: **SARSS Doc History, ISB, STANFINS, DAAS FTZ & DAAS IFB using ILAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

WGW - 704th CS BN Light Maint Co  
WJN - B Co 204th CS BN FSB  
Metric: 3.5.1.1

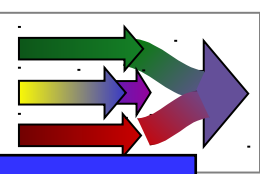
Standard: **Same as or better than**

**baseline**

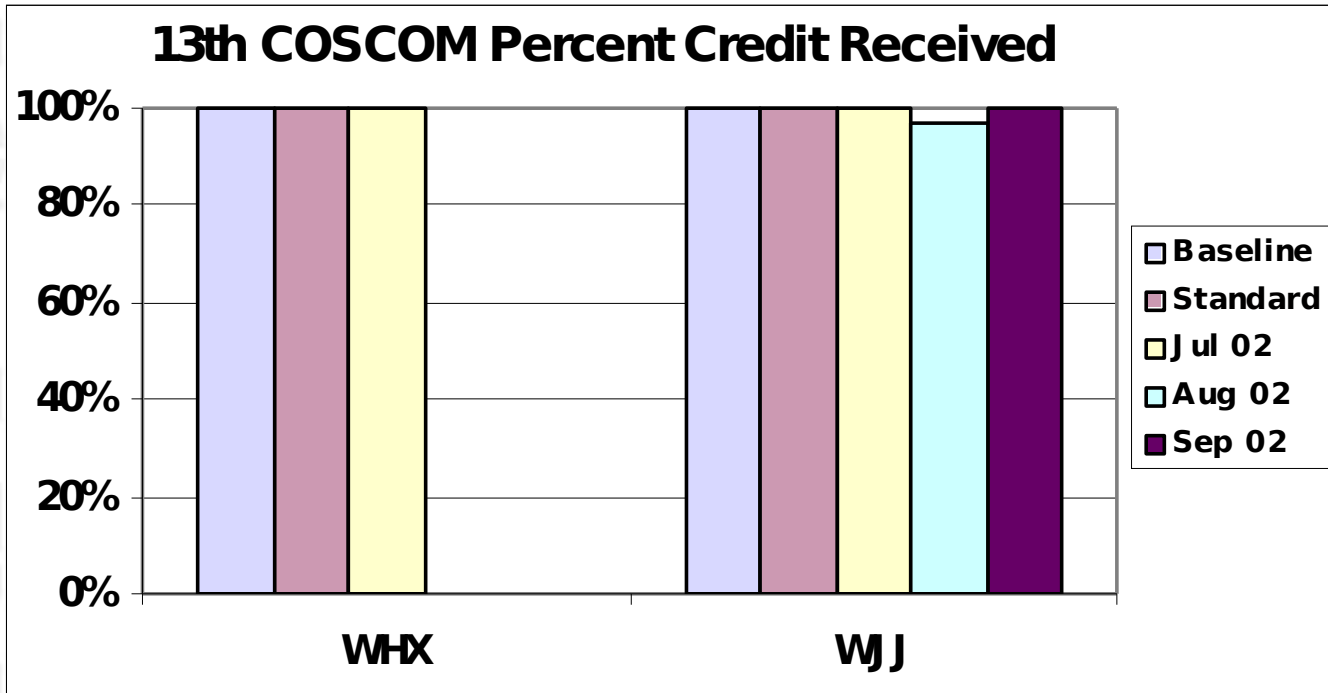
**Sustaining The Transforming Army**



# Percentage Credit Received



**COI: Was AWCF-SMA credit provided to O&M customer units?**



**13<sup>th</sup> COSCOM**  
**Green**

Standard:

100%

100%

**G**

**G**

WJJ - 263rd 64th CSG  
WHX - 62d S&S

Data Source: **SARSS Doc History, ISB, STANFINS, DAAS FTZ & DAAS IFB using ILAP**

Metric Type: **Primary**

Metric: **3.5.1.1**

Baseline: JAN, FEB, MAR 2002

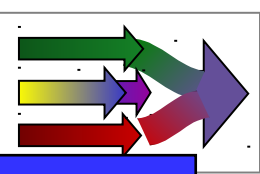
Standard: **Same as or better than**

**baseline**

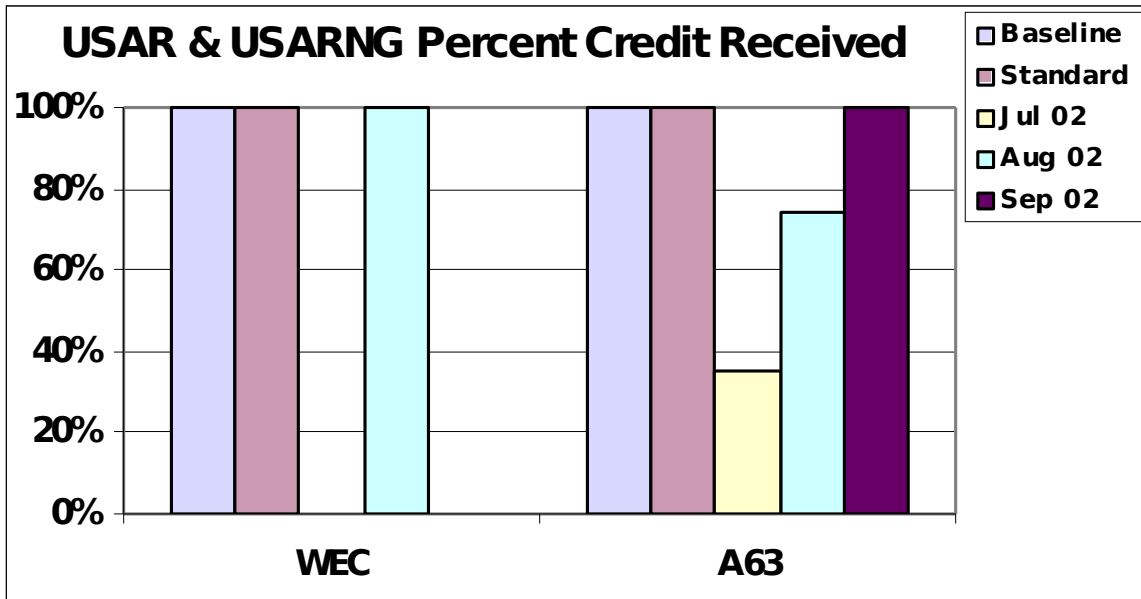
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# Percentage Credit Received



**COI: Was AWCF-SMA credit provided to O&M customer units?**



**USAR/  
USARNG**

Standard: 100%

**G**

**USAR**

100%

**A**

**USARNG**

Data Source: **SARSS Doc History, ISB, STANFINS, DAAS FTZ & DAAS IFB using ILAP, and SABERS**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

Metric: **3.5.1.1**

Standard: **Same as or better than**

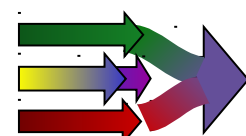
WEC-164th Maint Co,  
Ft.Lewis, WA  
A63-249th MSB

**baseline**

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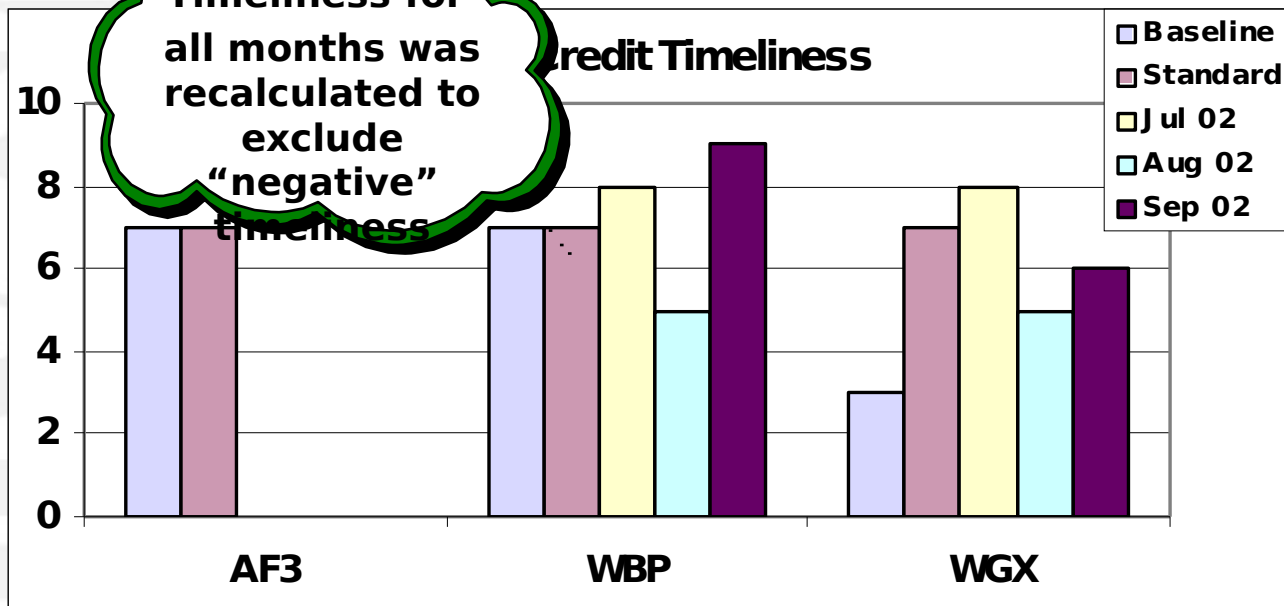


# Credit Timeliness



**COI: Was AWCF-SMA credit provided to O&M customer units?**

Timeliness for all months was recalculated to exclude "negative" timeliness



Sep increase due to cleanup of older transactions

**DOL**

**A**

DA Standard: 7 Days

7 Days

No Turn ins

7 Days

**A**

**G**

Data Source: **SARSS Doc History, ISB, STANFINS, DAAS FTZ & DAAS IFB using ILAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

Standard: 7 Days

WBP-Ft. Hood, DOL

AF3-Ft. Hood, Nat'l Maintenance

WGX - AH FLDNG SPT CONTR (DYN CORP)

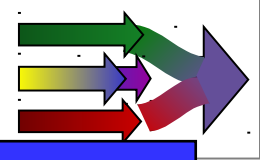
Metric: 3.52.1

**Sustaining The Transforming Army**

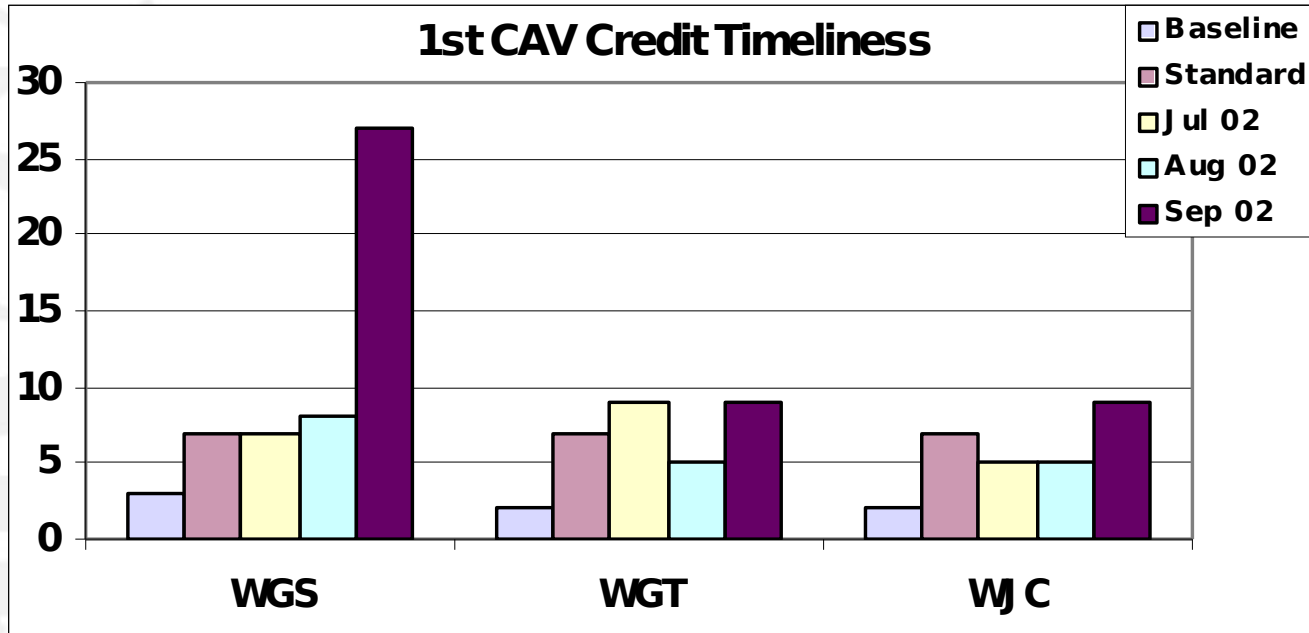




# Credit Timeliness

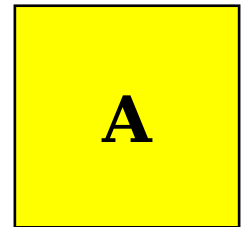


**COI: Was AWCF-SMA credit provided to O&M customer units?**



Sep increase due to cleanup of older transactions

**1st CD**



DA Standard: 7 Days  
7 Days



7 Days



Data Source: **SARSS Doc History, ISB, STANFINS, DAAS FTZ & DAAS IFB using ILAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

Standard: **7 Days**

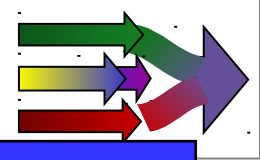
Metric: **3.5.2.1**

WGT - C Co. 27th MSB  
WGS - F Co. 227th AVN MSB  
WJC - 115th FWD SPT BN

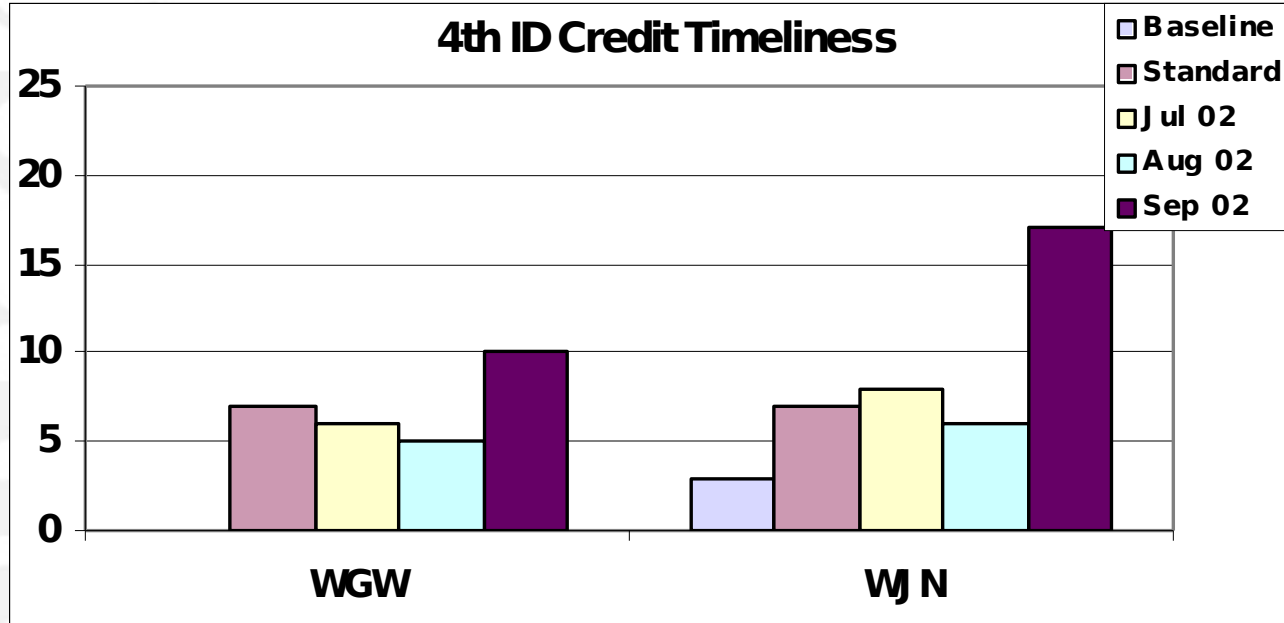
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# Credit Timeliness



**COI: Was AWCF-SMA credit provided to O&M customer units?**



**Sep increase due to cleanup of older transactions**

**4th ID**

**A**

**DA Standard: 7 Days**

**G**

**7 Days**

**A**

WGW - 704th CS BN Light Maint Co

WJN - B Co. 204th CS BN FSB

Data Source: **SARSS Doc History, ISB, STANFINS, DAAS FTZ & DAAS IFB using ILAP**

Metric Type: **Primary**

Metric: **3.5.2.1**

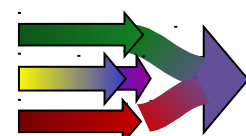
Baseline: JAN, FEB, MAR 2002

Standard: **7 Days**

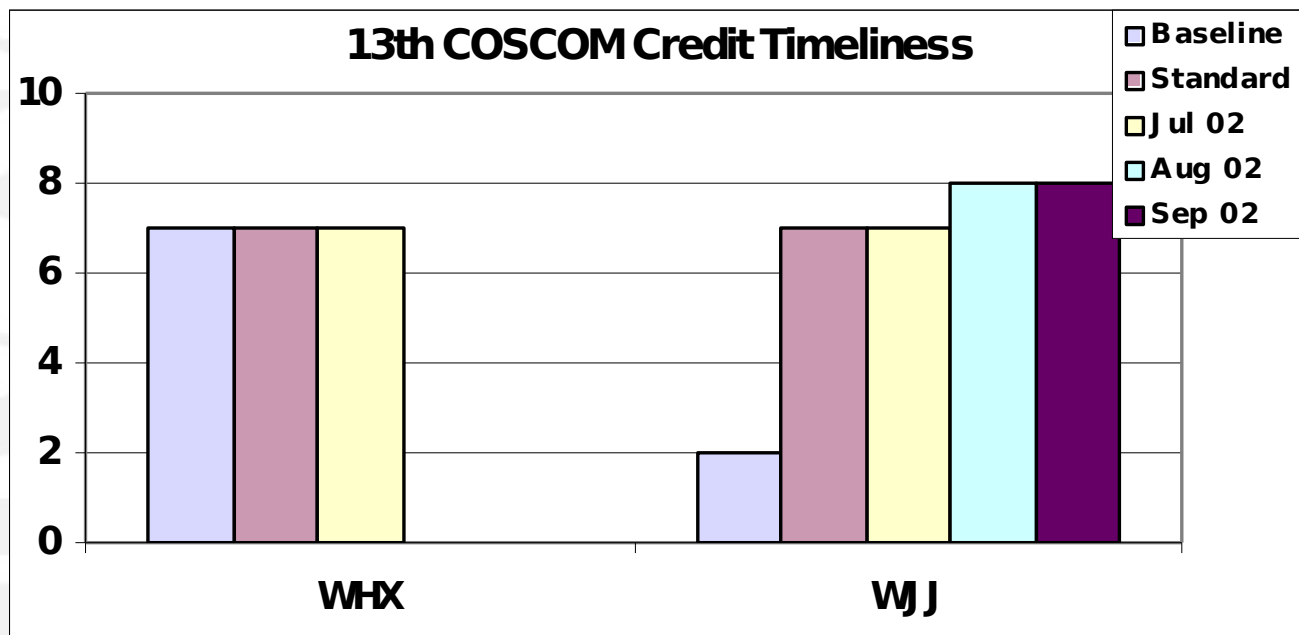
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# Credit Timeliness



**COI: Was AWCF-SMA credit provided to O&M customer units?**



**13<sup>th</sup>  
COSCOM**  
**Green**

**DA Standard: 7 Days**

**G**

**7 Days**

**G**

WJJ - 263rd 64th CSG  
WHX - 62d S&S

Data Source: **SARSS Doc History, ISB, STANFINS,  
DAAS FTZ & DAAS IFB using ILAP**

Metric Type: **Primary**

Metric: **3.5.2.1**

Baseline: JAN, FEB, MAR 2002

Standard: **7 Days**

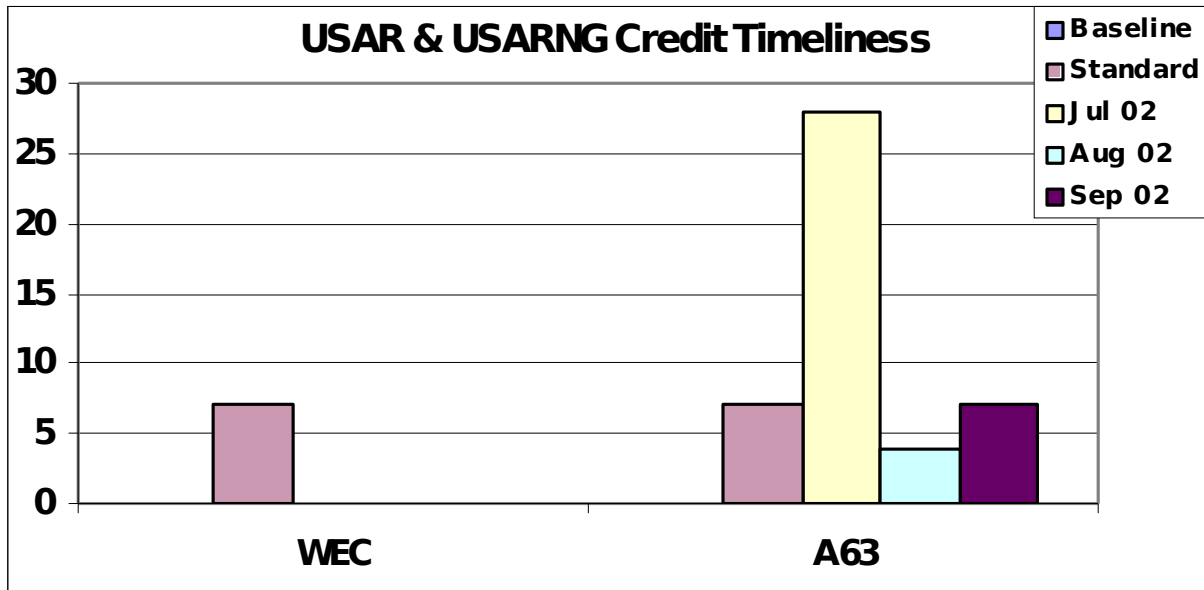
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# Credit Timeliness



**COI: Was AWCF-SMA credit provided to O&M customer units?**



**USAR/  
USARNG**

DA Standard: 7 Days  
No Turn-ins

**USAR**

7 Days

**G**

**USARNG**

Data Source: **SARSS Doc History, ISB, STANFINS, DAAS FTZ & DAAS IFB using ILAP and SABRES**

Metric Type: **Primary**

Metric: **3.5.2.1**

Baseline: JAN, FEB, MAR 2002

Standard: **7 Days**

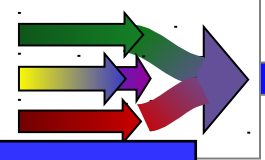
WEC-164th Maint Co,  
Ft. Lewis, WA

A63-249th MSB  
NH

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# ***F09 Routed to Correct***



**COI: Was AWCF-SMA credit provided to O&M customer units?**

- **Reserve remote turn-in at Fort Hood**
- **F09 routed correctly off Fort Hood**
- **Credit Bills received**
- **ODS had an incorrect address**
- **Address corrected and files resent**
- **Transactions processed successfully**

**USAR**

**Green**

**Standard: 100%**

**G**

**WEC-164th Maint Co,  
Ft.Lewis, WA**

**Data Source: SARSS & ISB using ILAP and SABERS**

**Metric Type: Primary**

**Metric: 3.5.3.1**

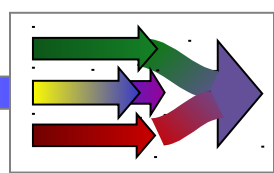
**Baseline: None**

**Standard: 100%**

***Sustaining The Transforming Army***



# Credit



**COI: Was AWCF-SMA credit provided to O&M customer units?**

**(P) Percentage credit received.**

**(P) Timeliness of credit posted to O&M customer**

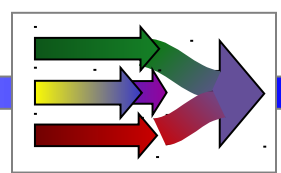
**(P) Reserve unit turn in transactions on the F09 are routed correctly to the appropriate ISB.**

	DOL	1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>	
R	NG A	A	A	G	A
	G	A	G	G	A
	A	A	A	N/A	G
				G	



# RON/DON Doc #

## Reconciliation



**COI: Was CCSS to SARSS  
monthly document  
number reconciliation  
processing achieved?**

**DOL**

**1<sup>st</sup>**

**4<sup>th</sup>**

**13<sup>th</sup>**

**A**

**A**

**A**

**A**

**(P) SARSS/MW generate correct  
recon transaction**

**G**

**G**

**G**

**G**

**(P) Recon transactions updated  
CCSS**

**A**

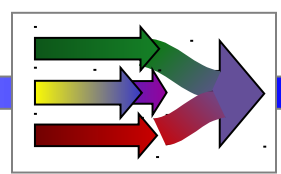
**A**

**A**

**A**



# ***RON DON Image Reconciliation***

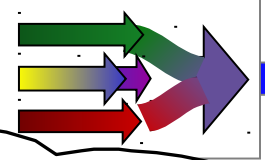


- **CCSS generates BEW for transactions older than 30 days**
- **BEW compared to SARSS2B Document History Active quantity**
  - **Quantities equal, no output**
  - **Quantity mismatch, following transactions pulled from AJRDOTRANS and sent to middleware**
    - » **A5, A4, AC1, A6 or AE with c, m, or CB(R)**
- **Middleware converts to acceptable format and passes to CCSS**
  - **Converts A5 and A4 to A0 post post**
  - **Converts AE with c or m to AC1**
  - **Converts AE CB(R) to A6**
  - **Passes AC1 and A6 transactions to CCSS**





# ***How Metrics were Measured***



*Track beyond  
VIOC*

## ➤ **SARSS/MW Generate Correct Recon Transaction**

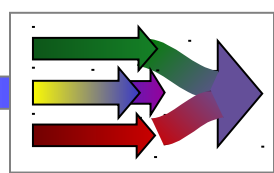
- Compared incoming BEW to SARSS Doc History active quantity to determine the need for creating output
- Reviewed DH for balance changing transactions when quantities mismatched
- Reviewed AJRDOTRANS for transaction image
- Verified Middleware converted transactions to appropriate DIC and updated transactions with “K” in rp 80

## ➤ **Recon transactions updated CCSS**

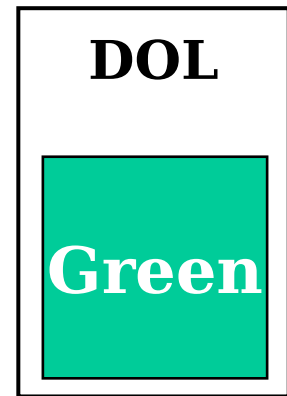
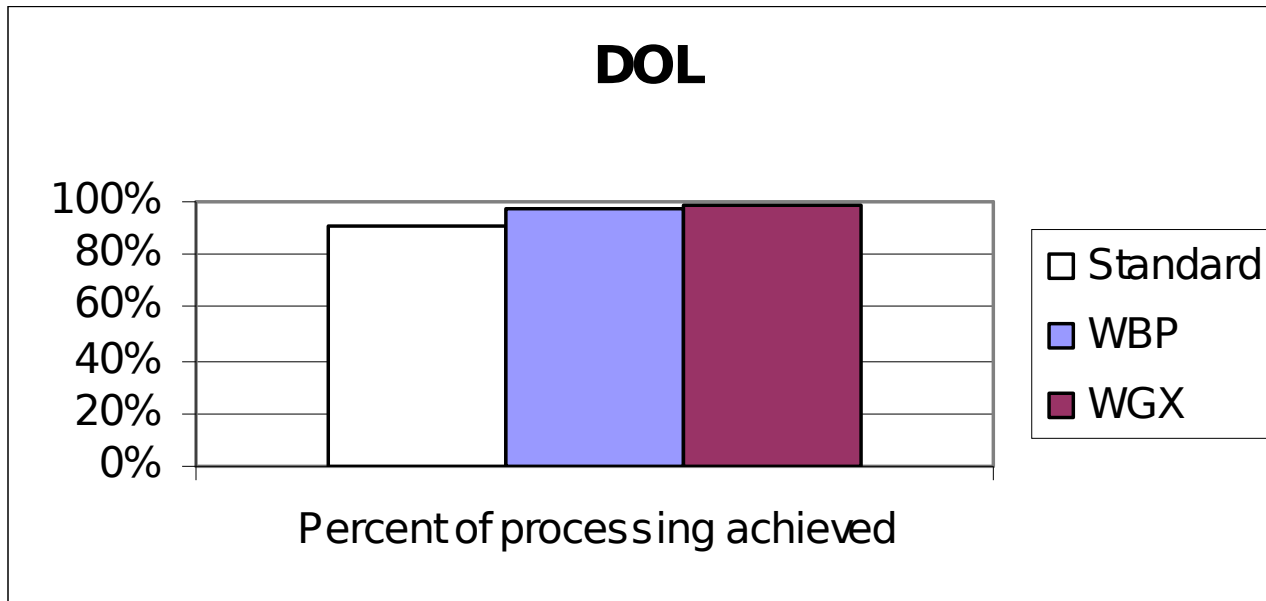
- Compared Sep BEW from CCSS to the Aug middleware- produced reconciliation output
- Removed valid repeat BEWs



# SARSS/MW Generate Correct Recon Transaction



**COI: Was CCSS to SARSS monthly document number reconciliation processing achieved?**



Standard: 91%



91%



Data Source: **CCSS and SARSS**

Metric Type: **Primary**

Baseline: None

Metric: **3.6 CONTR (DYN CORP)**

Standard: **91%**

WBP-Ft. Hood, DOL

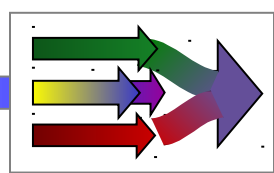
WGX - AH FLDNG SPT

3.6 CONTR (DYN CORP)

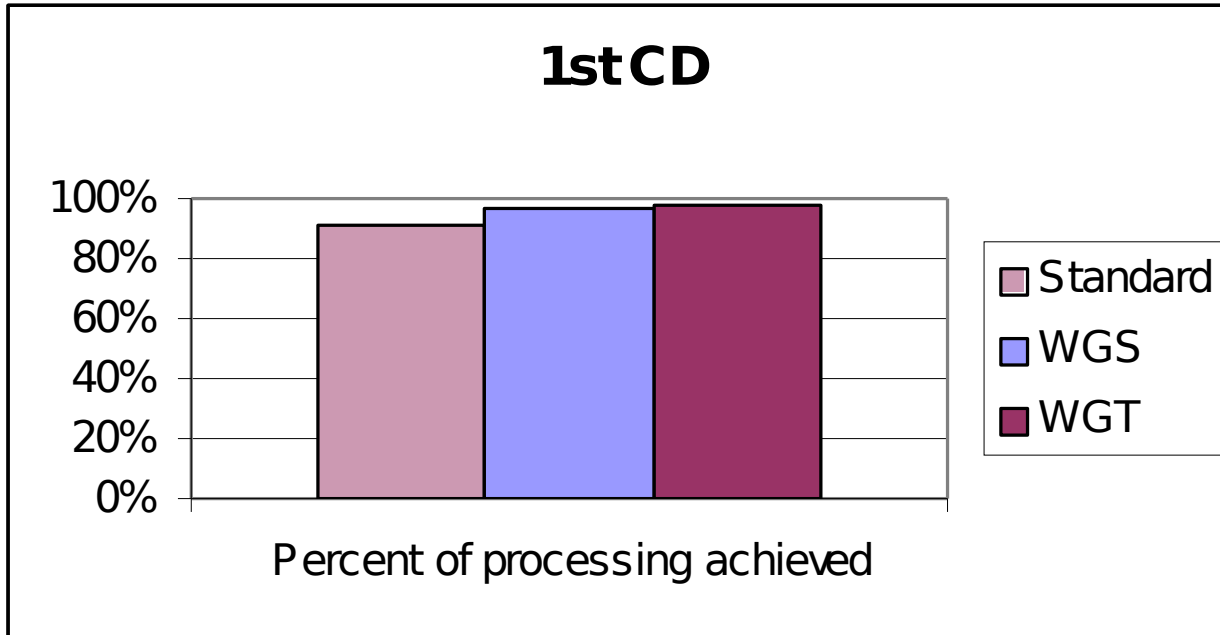
**Sustaining The Transforming Army**



# SARSS/MW Generate Correct Recon Transaction



**COI: Was CCSS to SARSS monthly document number reconciliation processing achieved?**



**1st CD**

**Green**

**Standard: 91%**

**G**

**91%**

**G**

WGT - C Co. 27th MSB  
WGS - F Co. 227th AVN  
MSB

Data Source: **CCSS and SARSS**

Metric Type: **Primary**

Baseline: None

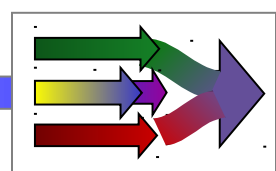
Metric: **3.6.1.1**

Standard: **91%**

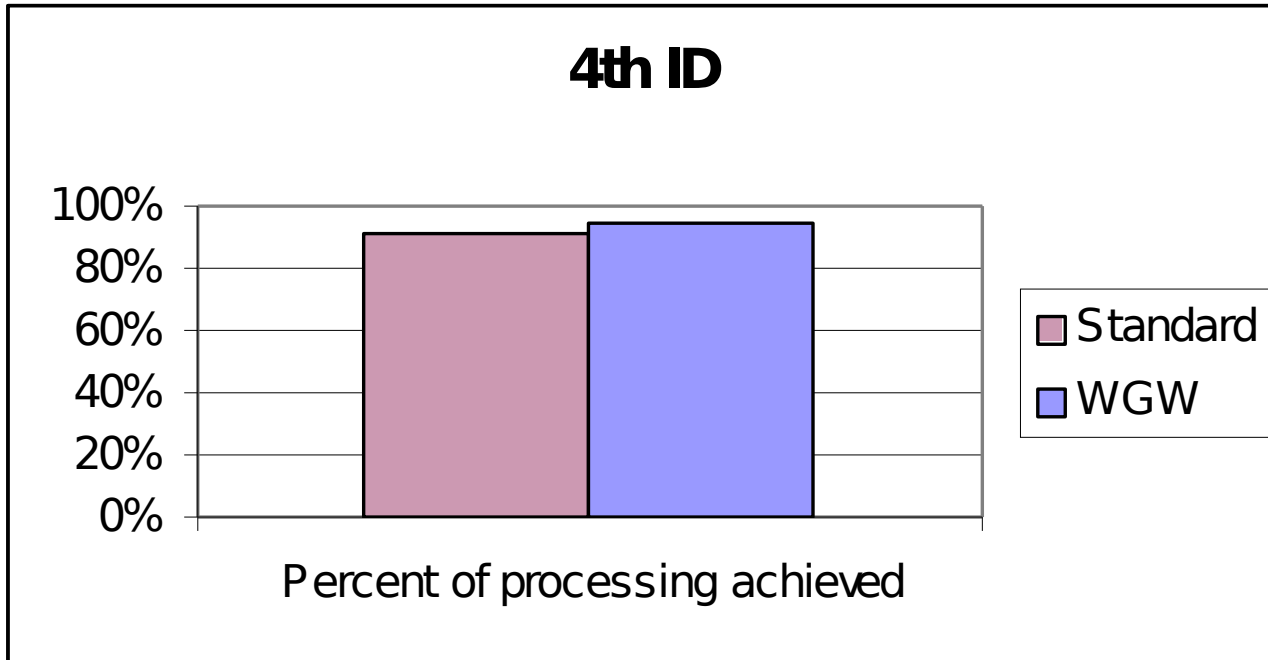
**Sustaining The Transforming Army**



# SARSS/MW Generate Correct Recon Transaction



**COI: Was CCSS to SARSS monthly document number reconciliation processing achieved?**



**4th ID**

**Green**

Standard: 91%

**G**

WGW - 704th CS BN Light Maint Co

Data Source: **CCSS and SARSS**

Metric Type: **Primary**

Baseline: None

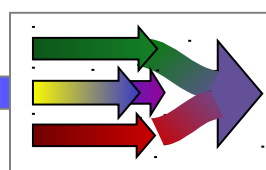
Metric: **3.6.1.1**

Standard: **91%**

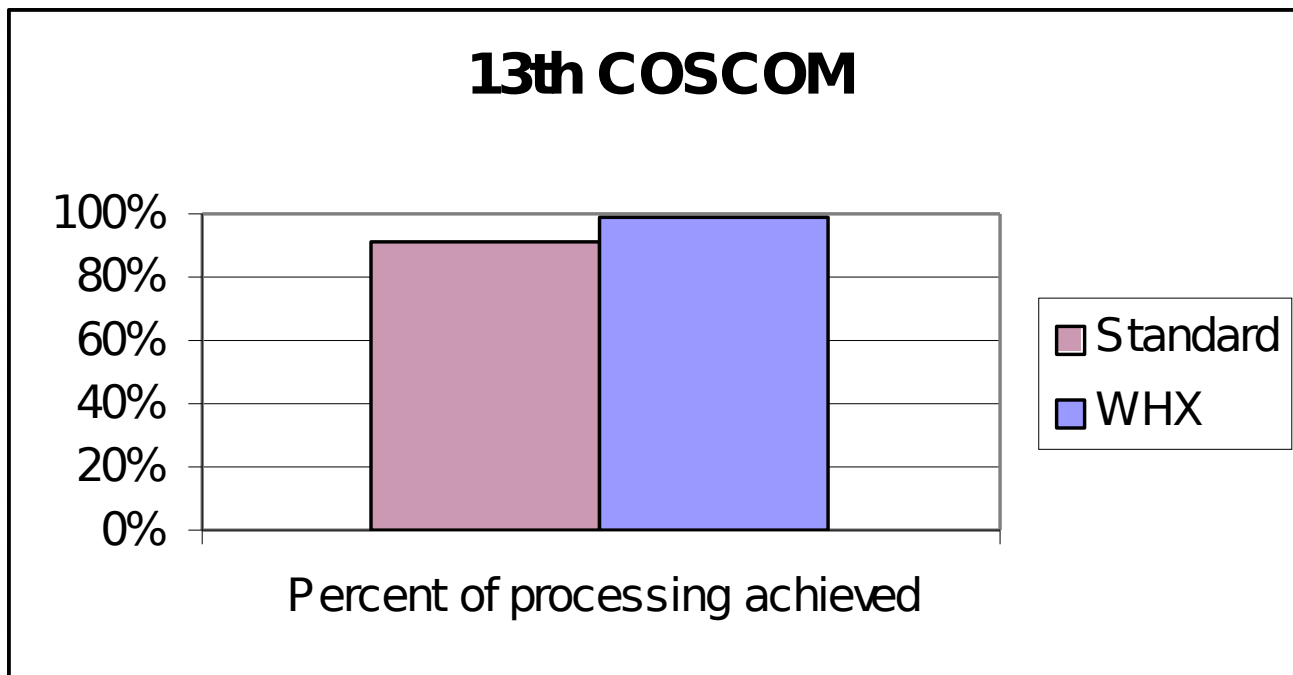
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# SARSS/MW Generate Correct Recon Transaction



**COI: Was CCSS to SARSS monthly document number reconciliation processing achieved?**



**13th  
COSCOM  
M  
Green**

**Standard: 91%**

**G**

**WHX - 62d S&S**

Data Source: **CCSS and SARSS**

Metric Type: **Primary**

Baseline: **None**

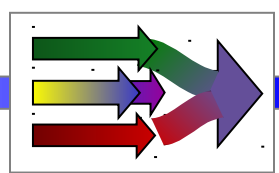
Metric: **3.6.1.1**

Standard: **91%**

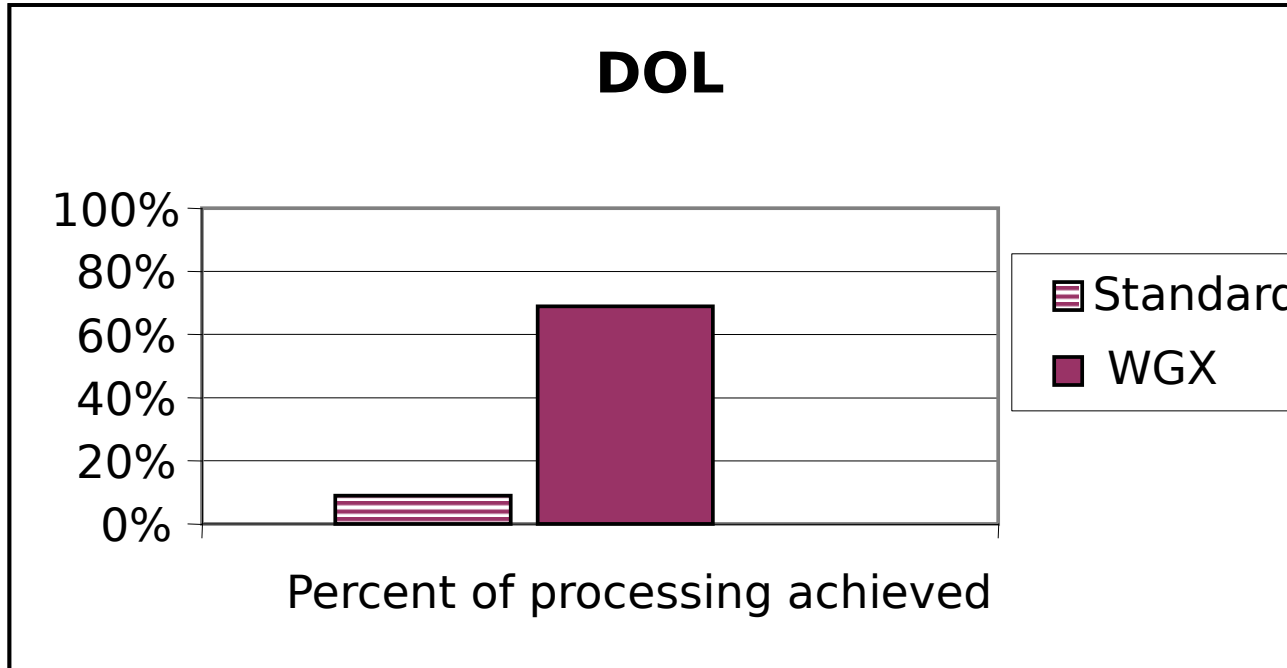
**Sustaining The Transforming Army**



# Recon transactions updated CCSS



**COI: Was CCSS to SARSS monthly document number reconciliation processing achieved?**



**DOL**

**Amber**

Standard: 9%

**A**

WGX - AH FLDNG SPT  
CONTR (DYN  
CORP)

Data Source: **CCSS and SARSS**

Metric Type: **Primary**

Baseline: None

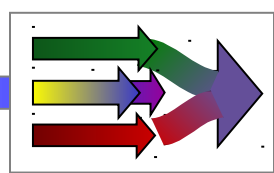
Metric: **3.6.1.2**

Standard: **9%**

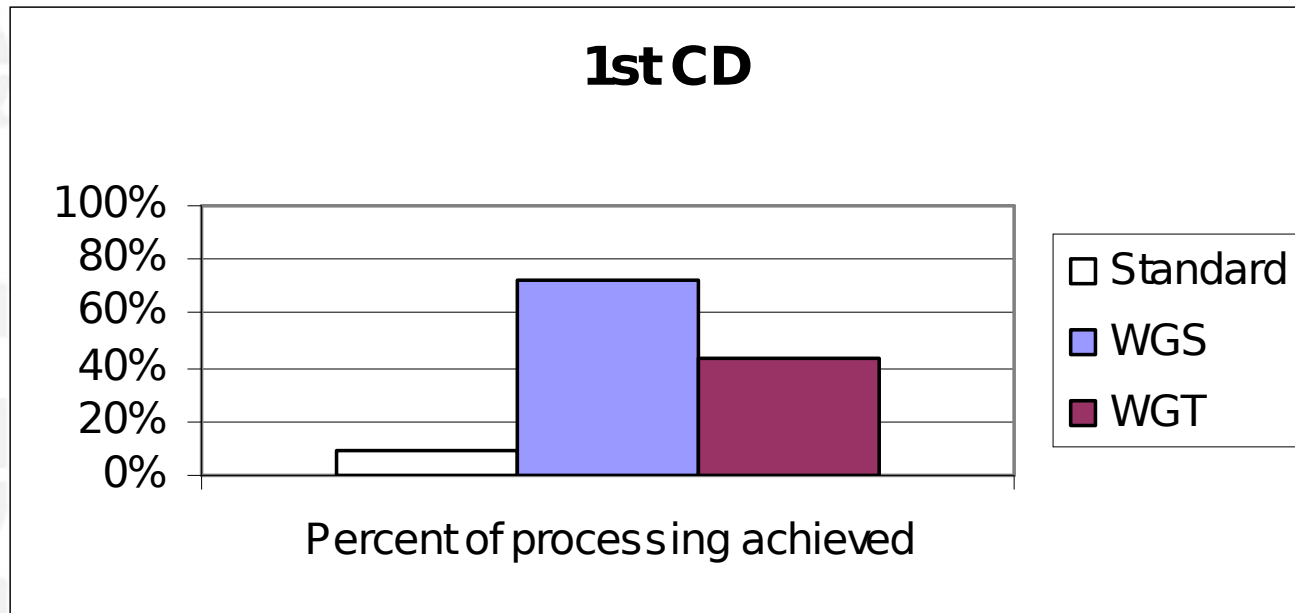
**Sustaining The Transforming Army**



# Recon transactions updated CCSS



**COI: Was CCSS to SARSS monthly document number reconciliation processing achieved?**



**1st CD**

**Amber**

Standard: 9%

**A**

9%

**A**

WGT - C Co. 27th MSB  
WGS - F Co. 227th AVN  
MSB

Data Source: **CCSS and SARSS**

Metric Type: **Primary**

Baseline: None

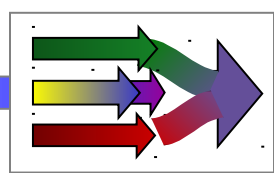
Metric: **3.6.1.2**

Standard: **9%**

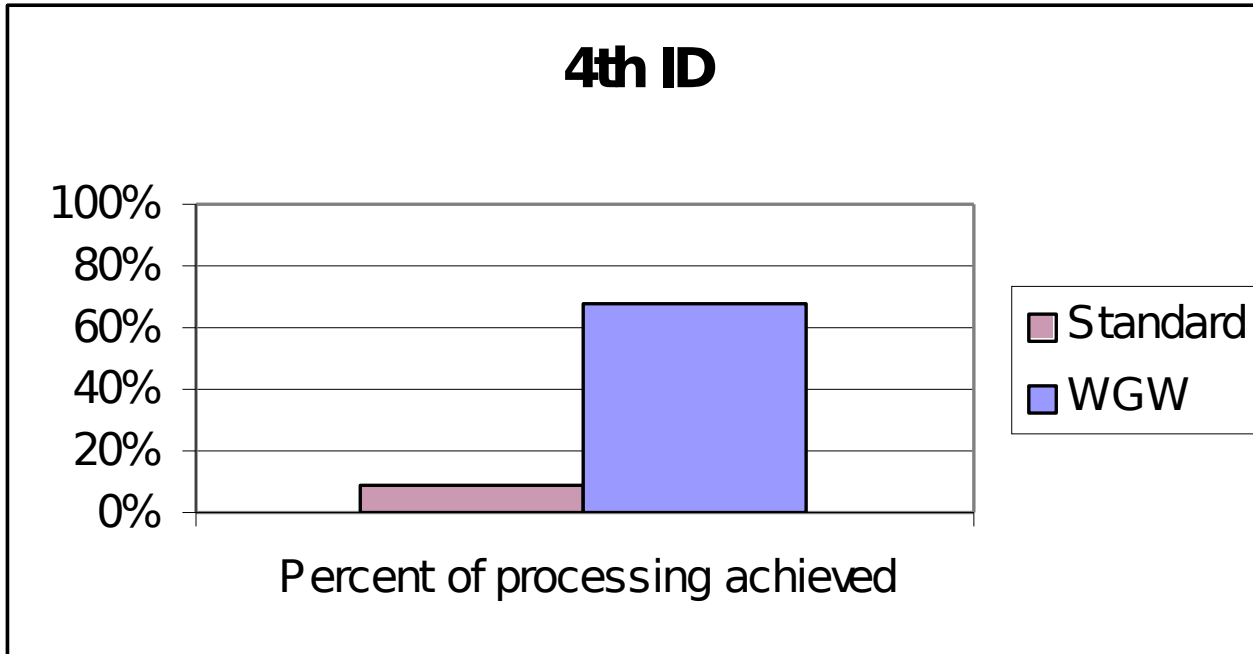
**Sustaining The Transforming Army**



# Recon transactions updated CCSS



**COI: Was CCSS to SARSS monthly document number reconciliation processing achieved?**



**4th ID**

**Amber**

Standard: 9%

**A**

WGW - 704th CS BN Light Maint Co

Data Source: **CCSS and SARSS**

Metric Type: **Primary**

Baseline: None

Metric: **3.6.1.2**

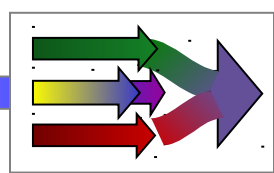
Standard: **9%**

**Sustaining The Transforming Army**

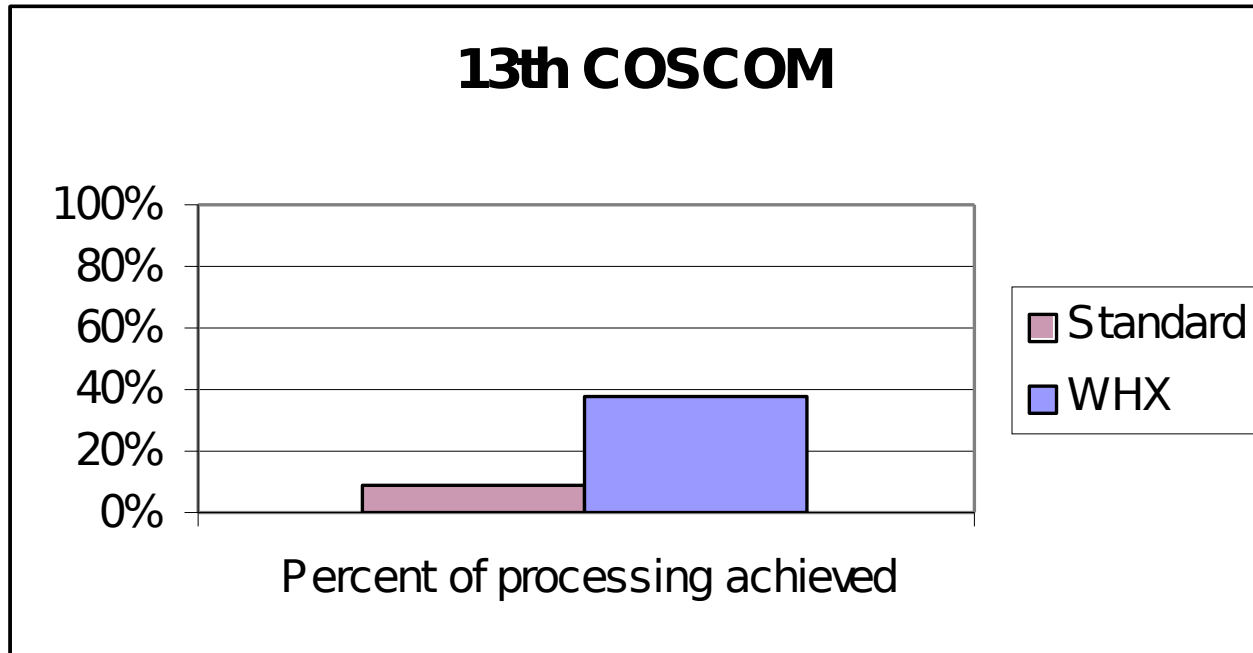




# Recon transactions updated CCSS



**COI: Was CCSS to SARSS monthly document number reconciliation processing achieved?**



**13th  
COSCOM  
M  
Amber**

Standard: 9%

**A**

WHX - 62d S&S

Data Source: **CCSS and SARSS**

Metric Type: **Primary**

Baseline: None

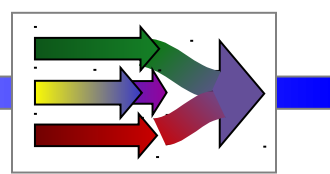
Metric: **3.6.1.2**

Standard: **9%**

**Sustaining The Transforming Army**



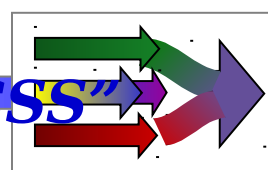
# ***RON DON Doc # Image Reconciliation***



- **Reconciliation enabled**
- **84% accuracy between SARSS and CCSS prior to reconciliation**
- **SARSS and Middleware had high percentage for creating transactions based on process design**
- **Inconsistency between SARSS and Middleware output generated a PR 1157 (problem report not against the reconciliation)**
- **High number of Sep BEW matched Aug output transactions on closed SARSS transactions**
  - **Transactions have been sent to CCSS programmers and IMMCs for identification of the problem**



# ***Analysis of "Recon transactions updated CCSS"***

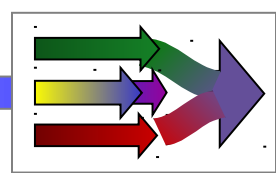


- **Performed Detailed Analysis on six SARSS-1 RICs**
- **Repeat BEWs received that will not impact RDES**
  - 306 documents from AJ2
  - NAMI CBU does not produce supply studies
- **Repeat BEWs received that could impact RDES:**
  - 48 documents from B17
  - 2 documents from B14
  - 1 document from AKZ
  - 1 document from A12
  - 1 document from B16
  - 13 documents from B64

**Predominantly pre-VIOC transactions -- from 00/01**



# RON/DON Doc # Reconciliation



**COI: Was CCSS to SARSS  
monthly document  
number reconciliation  
processing achieved?**

**DOL**

**1<sup>st</sup>**

**4<sup>th</sup>**

**13<sup>th</sup>**

**A**

**A**

**A**

**A**

**(P) SARSS/MW generate correct  
recon transaction**

**G**

**G**

**G**

**G**

**(P) Recon transactions updated  
CCSS**

**A**

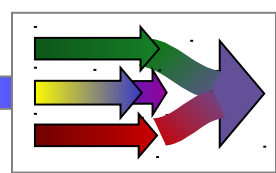
**A**

**A**

**A**



# DS/RX



**COI: Was DS/RX effectively enabled?**

**(P) Work orders processed IAW OMA NIIN table and Maintenance Workload File (MWF)**

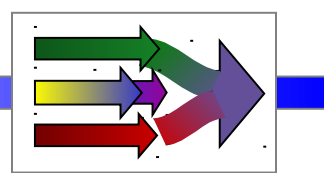
**(P) Commander has the capability to change DS/RX via AEPS**

**(P) Validate automation changes related to I&S logic**

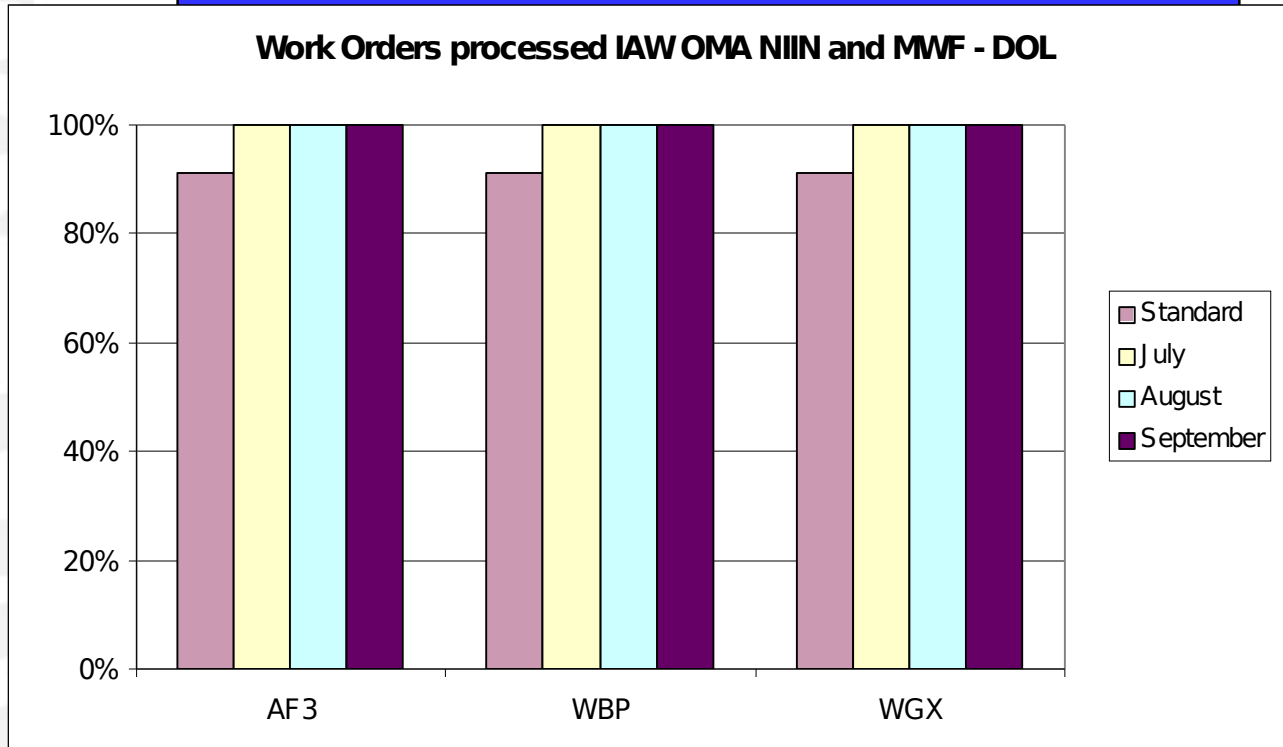
DOL		1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>	R
G	G	G	G	G	G
G	G	G	G	G	G
G					
G					



# DS/RX Work Order Processing



**COI: Was DS/RX effectively enabled?**



**DOL**

**Green**

**Standard: 91%**

**G**

**91%**

**G**

**91%**

**G**

WBP-Ft. Hood, DOL

AF3-Ft. Hood, Nat'l Maintenance

WGX - AH FLDNG SPT CONTR (DYN CORP)

Data Source: **SARSS OMA NIIN, MWF & Doc History using ILAP**

Metric Type: **Primary**

Baseline: None

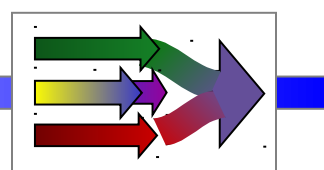
Metric #: 3.7.1.2

Standard: **91%**

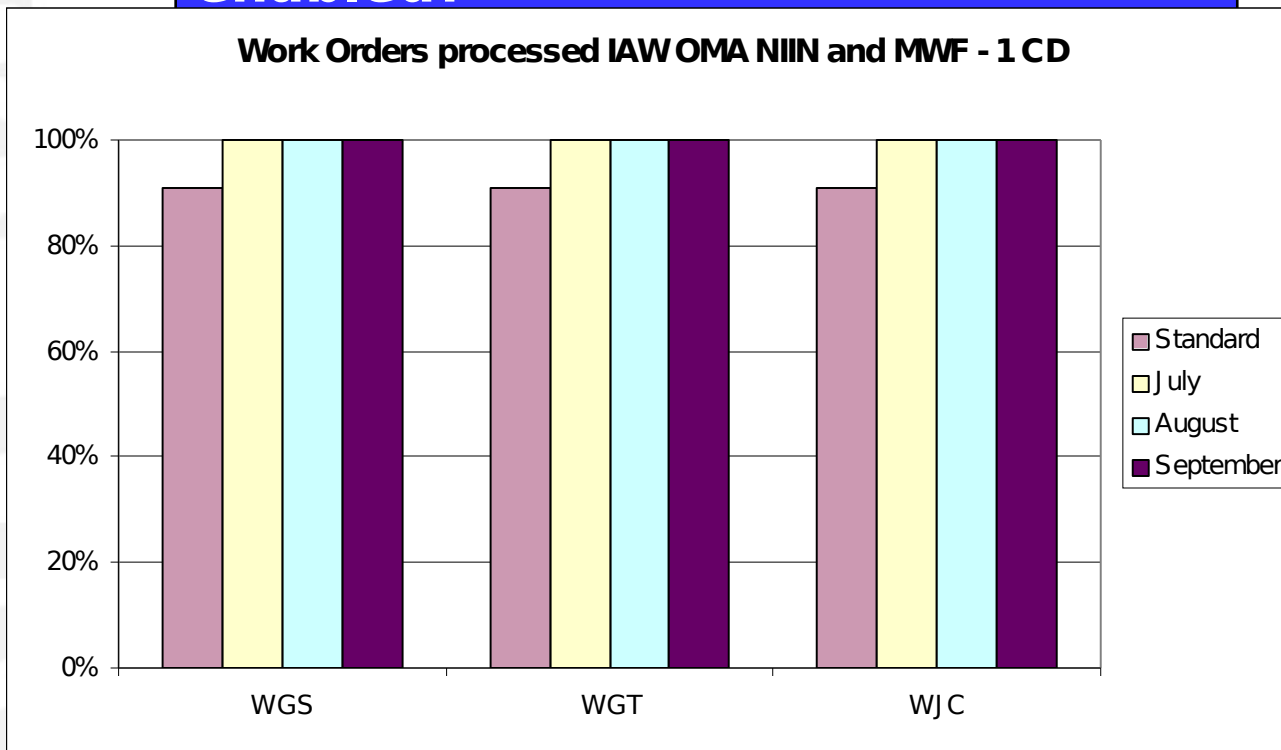
**Sustaining The Transforming Army**



# DS/RX Work Order Processing



**COI: Was DS/RX effectively enabled?**



Standard: 91%

**G**

91%

**G**

91%

**G**

**1st CD**

**Green**

WGT - C Co. 27th MSB  
WGS - F Co. 227th AVN  
WJC - 115th FWD SPT BN

Data Source: **SARSS OMA NIIN, MWF & Doc History**

Metric Type: **Primary**

Baseline: None

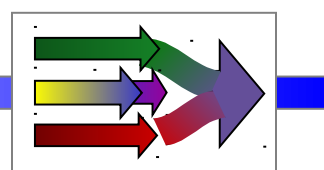
Metric #: 3.712

Standard: 91%

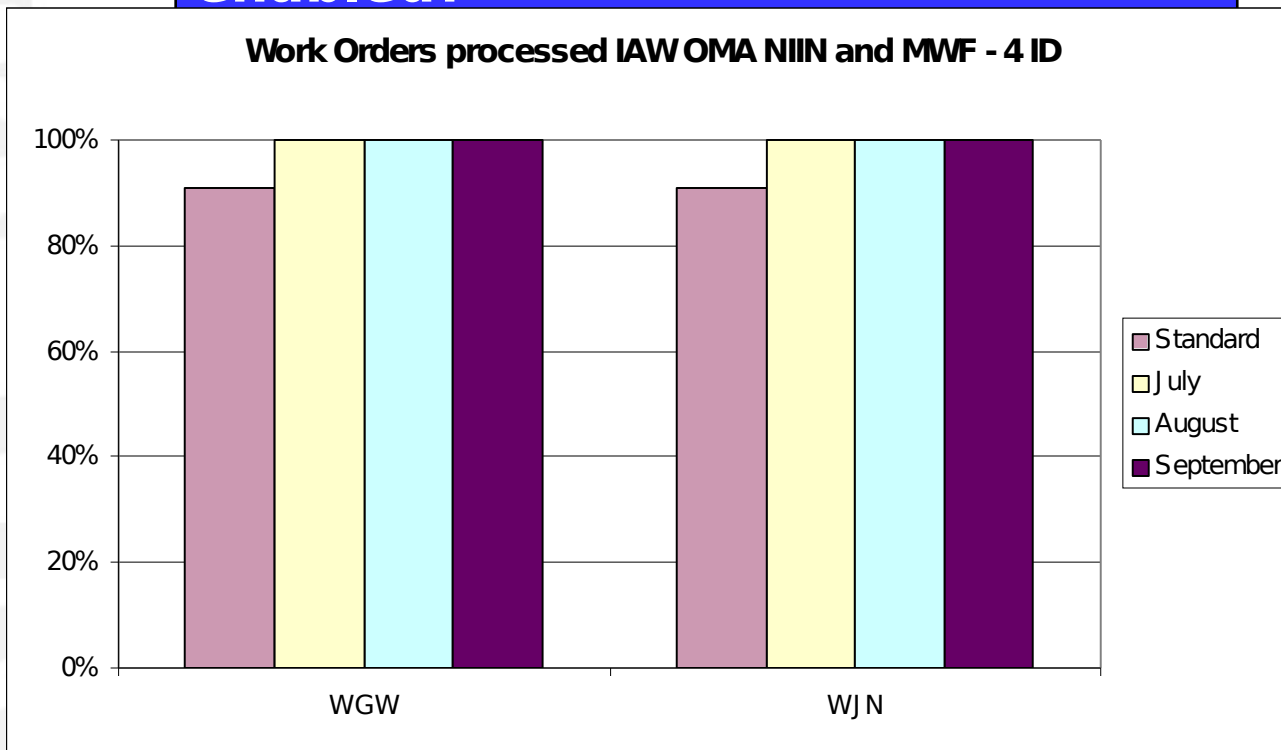
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# DS/RX Work Order Processing



**COI: Was DS/RX effectively enabled?**



**4th ID**

**Green**

**Standard: 91%**

**G**

**91% WGW - 704th CS BN Light Maint Co**

**G**

**WJN - B Co. 204th CS BN FSB**

Data Source: **SARSS OMA NIIN, MWF & Doc History using ILAP**

Metric Type: **Primary**

Metric #: **3.7.1.2**

Baseline: **None**

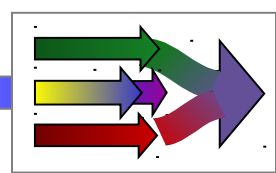
Standard: **91%**

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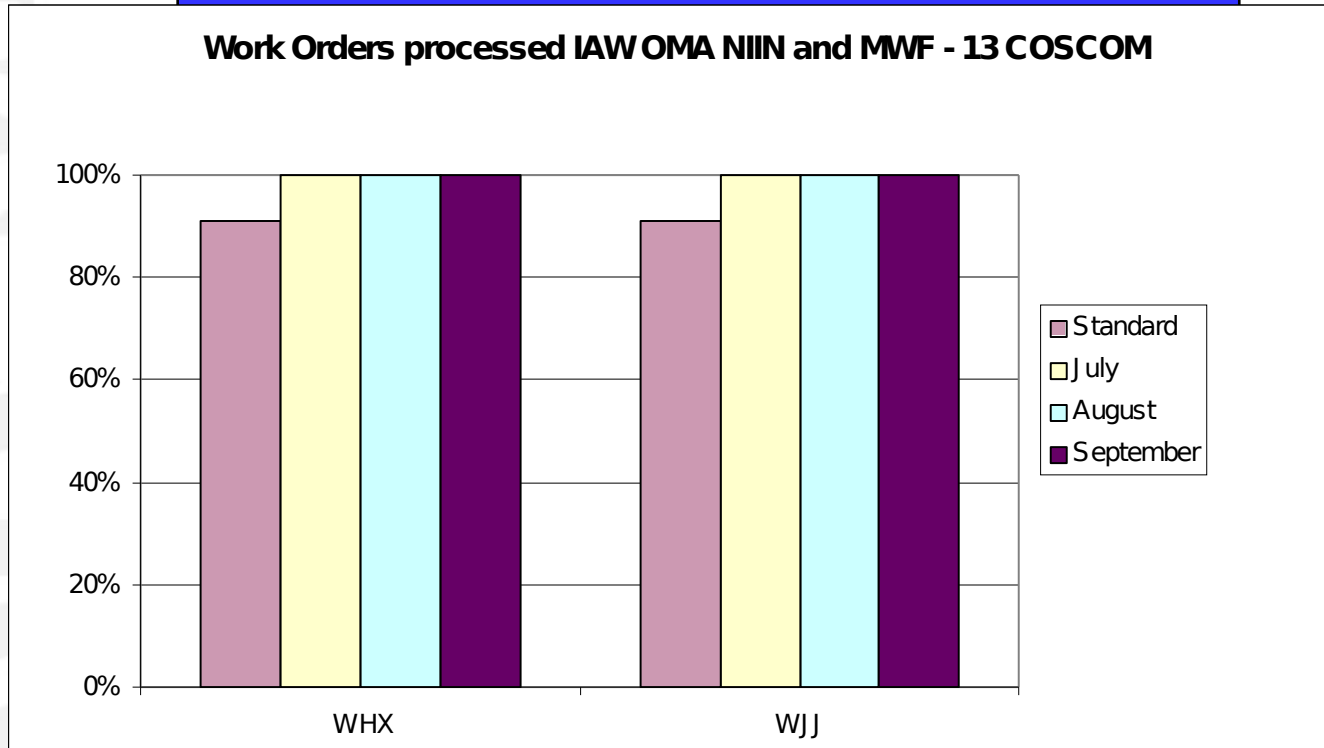




# DS/RX Work Order Processing



**COI: Was DS/RX effectively enabled?**



**13<sup>th</sup>  
COSCOM**

**Green**

**Standard: 91%**

**G**

**91%**

**G**

WJJ - 263rd 64th CSG  
WHX - 62d S&S

Data Source: **SARSS OMA NIIN, MWF & Doc History using ILAP**

Metric Type: **Primary**

Metric #: **3.7.1.2**

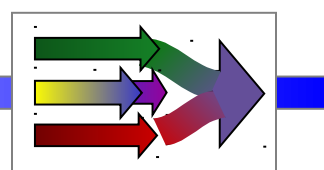
Baseline: **None**

Standard: **91%**

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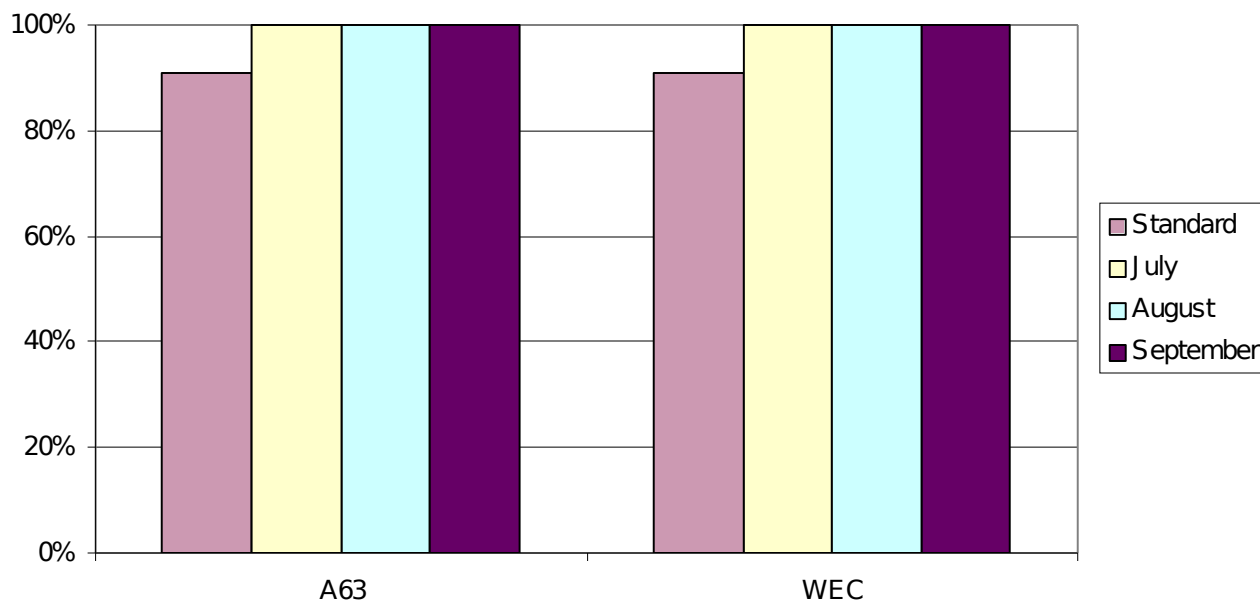


# DS/RX Work Order Processing



**COI: Was DS/RX effectively enabled?**

Work Orders processed IAW OMA NIIN and MWF - NGB and USAR



**USAR /  
USARN  
G**

Standard: 91%

**USARNG**

**G**

Standard: 91%

**USAR**

**G**

Data Source: **SARSS OMA NIIN, MWF & Doc History using ILAP**

Metric Type: **Primary**

Baseline: None

Metric #: **3.7.1.2**

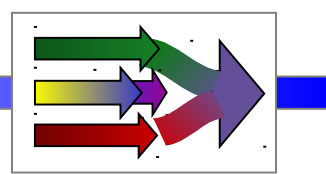
Standard: **91%**

WEC-164th Maint  
Co,  
Ft. Lewis, WA  
A63-249th MSB  
NFH

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# *Capability to change DS/RX*



**COI: Was DS/RX effectively enabled?**

- **One time test**
- **Conducted 5-9 August**
- **Four NIIN changes were input**
- **Changes tracked through the AEPS, SARSS, and Middleware.**

**Green**

Data Source: **AEPS, SARSS-1, SARSS2A/2AC, & Middleware**

Metric Type: **Primary**

Metric #: **3.7.4.1**

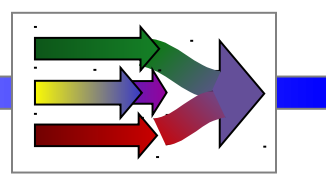
Baseline: **None**

Standard: **91%**

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# Automation changes related to I&S logic



**COI: Was DS/RX effectively enabled?**

- Automated processing was not implemented
- Interim solution I&S processing creates candidate add and delete report.
- Reviewed report after I&S processing, candidate add and delete NIINs identified

**Green**

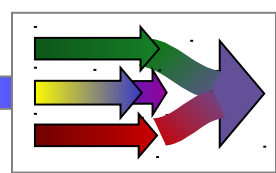
Data Source: **SARSS2AC SRNF, OMA NIIN and MWF**  
Metric Type: **Primary**  
Baseline: None

Metric #: **3.7.5.1**  
Standard: **100%**

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# DS/RX



**COI: Was DS/RX effectively enabled?**

**(P) Work orders processed IAW OMA NIIN table and Maintenance Workload File (MWF)**

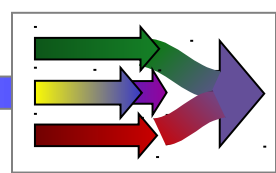
**(P) Commander has the capability to change DS/RX via AEPS**

**(P) Validate automation changes related to I&S logic**

DOL		1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>	R
G	G	G	G	G	G
G	G	G	G	G	G
G					
G					



# Material Readiness



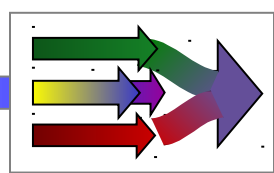
**COI: Was materiel readiness maintained during the VIOC?**

**(P) Customer Wait Time (CWT )**

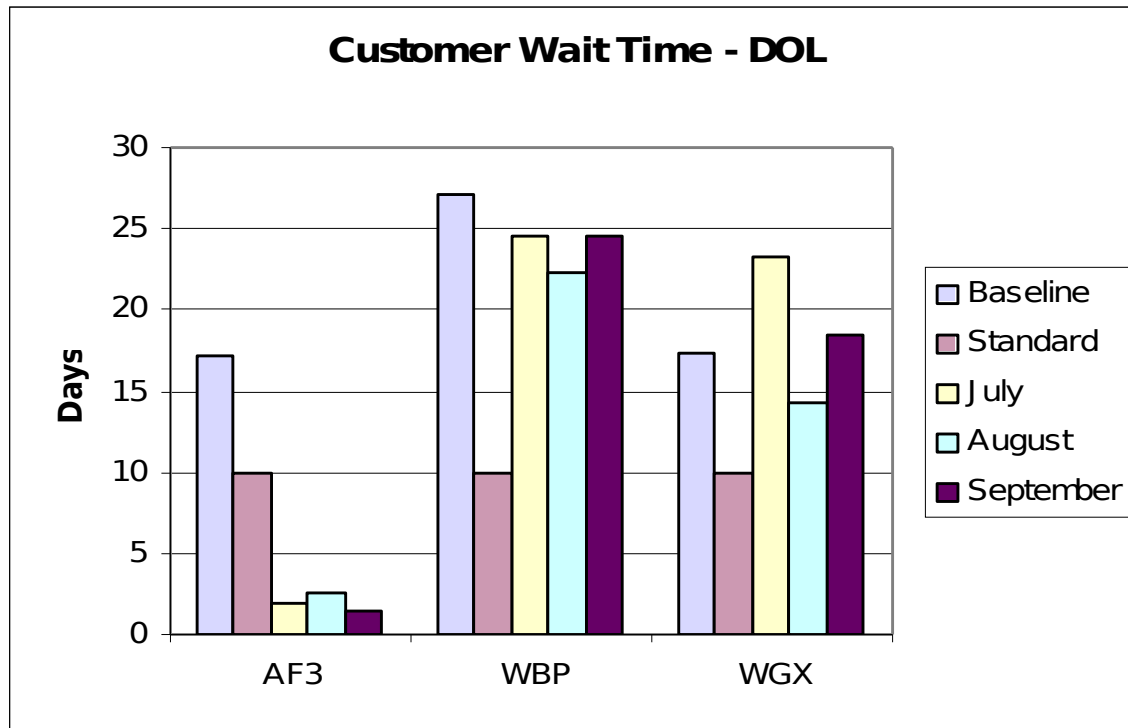
DOL		1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>	R
NG	G	G	G	G	G
	G	G	G	G	G



# Customer Wait Time (CWT)



**COI: Was materiel readiness maintained during the VIAC?**



**DOL**

**Green**

DA Standard: 10 Days 10 Days 10 Days

**G**

**G**

**A**

WBP-Ft. Hood, DOL

AF3-Ft. Hood, Nat'l Maintenance

WGX - AH FLDNG SPT CONTR (DYN CORP)  
DA Standard: 10 Days (CONUS)

Data Source: **ILAP CWT (RIC\_STOR) Reports**

Metric Type: **Primary**

Baseline: FY01

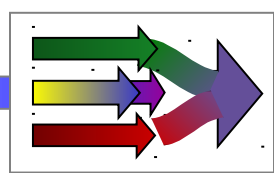
Metric #: **3.8.1.1**

DA Standard:

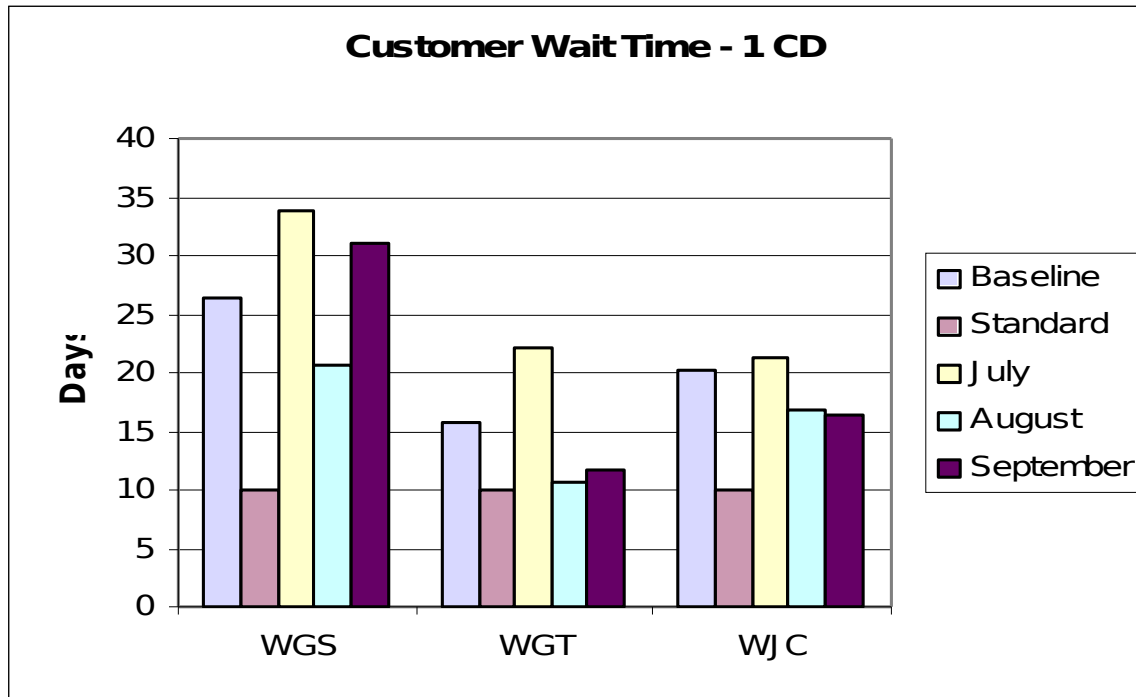
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# Customer Wait Time (CWT)



**COI: Was materiel readiness maintained during the VIAC?**



**1st CD**

**Green**

**DA Standard: 10 Days**

**A**

**10 Days**

**G**

**10 Days**

**G**

WGT - C Co. 27th MSB  
WGS - F Co. 227th AVN  
MSB  
WJC - 115th FWD SPT BN

Data Source: **ILAP CWT (RIC\_STOR) Reports**

Metric Type: **Primary**

Baseline: FY01

Metric #: **3.8.1.1**

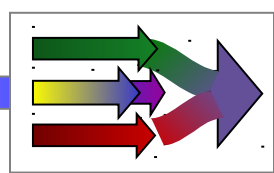
DA Standard: **10 Days (CONUS)**

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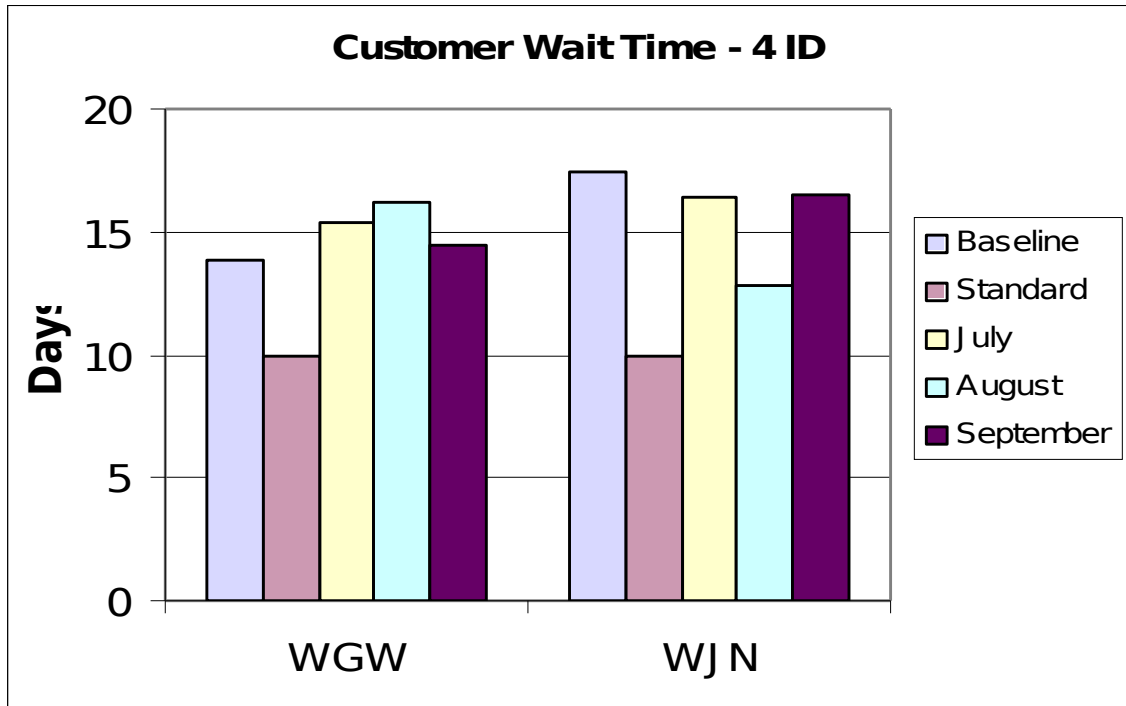




# Customer Wait Time (CWT)



**COI: Was materiel readiness maintained during the VIAC?**



**4th ID**

**Green**

Standard: 10 Days

**A**

10 Days

**G**

WGW - 704th CS BN Light Maint Co

WJN - B Co. 204th CS BN FSB

Data Source: **ILAP CWT (RIC\_STOR) Reports**

Metric Type: **Primary**

Baseline: FY01

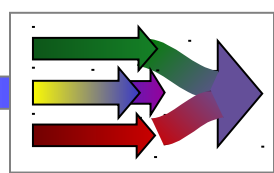
Metric #: **3.8.1.1**

Standard: **10 Days (CONUS)**

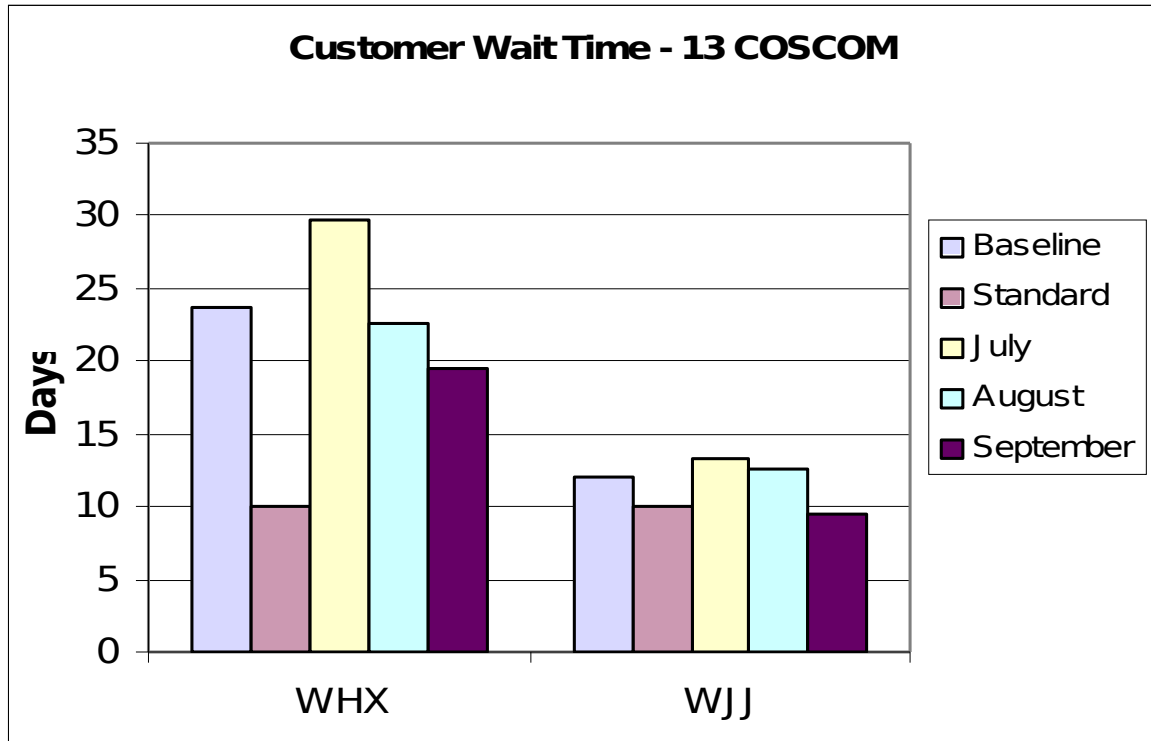
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# Customer Wait Time (CWT)



**COI: Was materiel readiness maintained during the VIOC?**



Standard: 10 Days

**G**

10 Days

**G**

**13<sup>th</sup>  
COSCOM**

**Green**

WHX - 62d S&S

WJJ - 263rd 64th CSG

Data Source: **ILAP CWT (RIC\_STOR) Reports**

Metric Type: **Primary**

Baseline: FY01

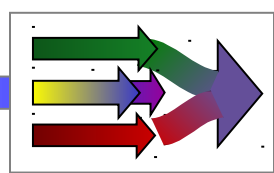
Metric #: **3.8.1.1**

Standard: **10 Days (CONUS)**

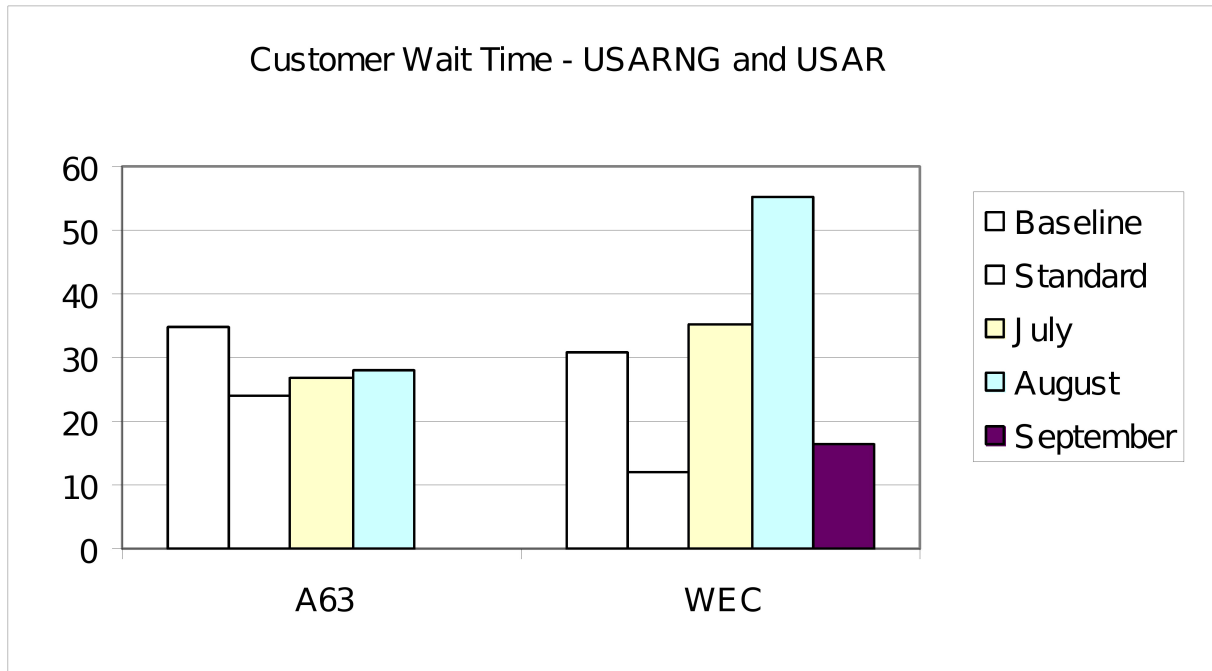
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# Customer Wait Time (CWT)



**COI: Was materiel readiness maintained during the VIOC?**



**USARN  
G/  
USAR**

**DA Standard: 24 Days**



**USARNG**

**12 Days**



**USAR**

Data Source: **ILAP CWT (RIC\_STOR) Reports**

Metric Type: **Primary**

Baseline: **FY01**

Metric #: **3.8.1.1**

Standard: **10 Days (CONUS)**

WEC-164th Maint Co,

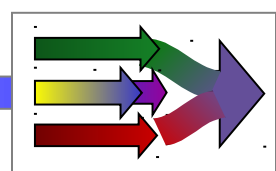
Ft. Lewis, WA

A63-MATES NFG  
(249th MSB)

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# Material Readiness



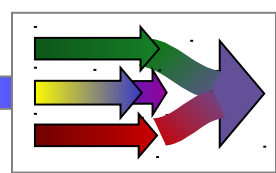
**COI: Was materiel readiness maintained during the VIOC?**

**(P) Customer Wait Time (CWT )**

DOL		1 <sup>st</sup>	4 <sup>th</sup>	13 <sup>th</sup>	R
NG	G	G	G	G	G
	G	G	G	G	G



# Partial Issues



**COI: Was partial issues effectively implemented?**

**(P) Obligation Accuracy**

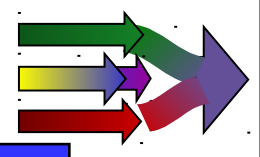
**(P) Partials are properly posted in ISB**

**(P) Partials are released by SARSS-1**

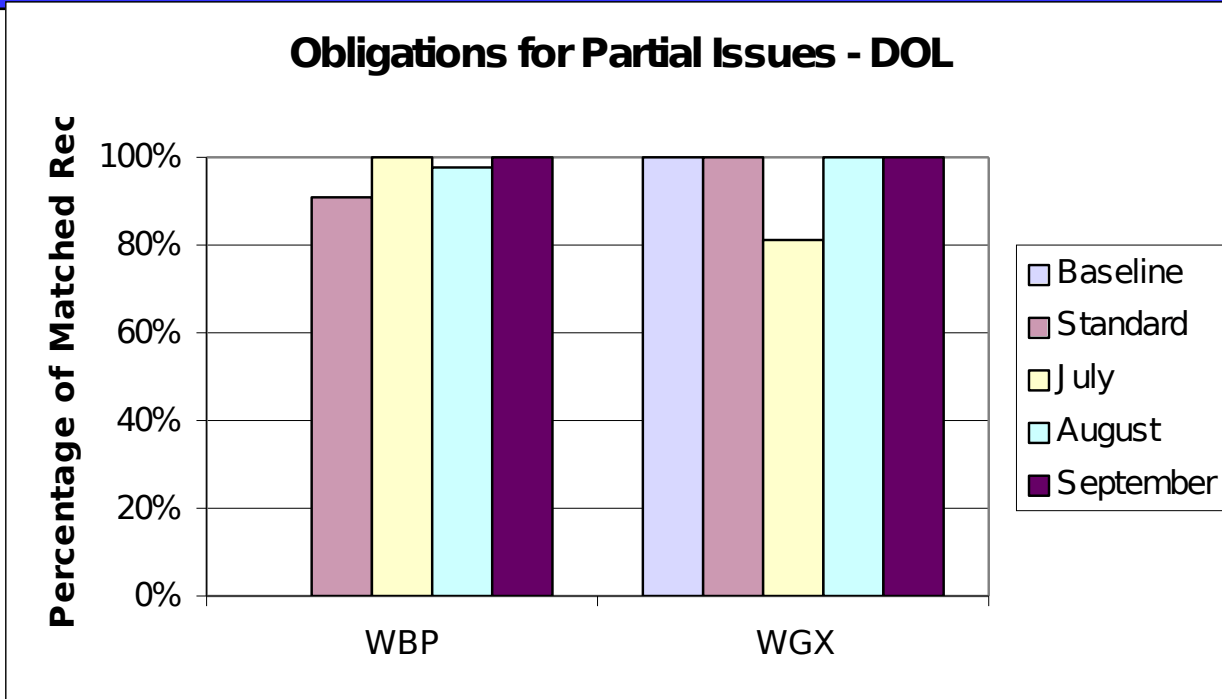
DOL	1 <sup>ST</sup>	4 <sup>TH</sup>	13 <sup>TH</sup>
G	G	G	G
G	G	G	G
G	G	G	G
G			



# Obligation Accuracy



**COI: Was partial issues effectively implemented?**



**DOL**

**Green**

**Standard: 91%**

**G**

**100%**

**G**

WBP - Fort Hood DOL  
WGX - AH FLDNG SPT  
CONTR (DYN CORP)

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.9.1.1**

Baseline: JAN, FEB, MAR 2002

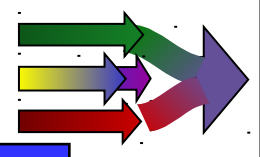
Standard: **Same as or better than baseline**

**New process 91%**

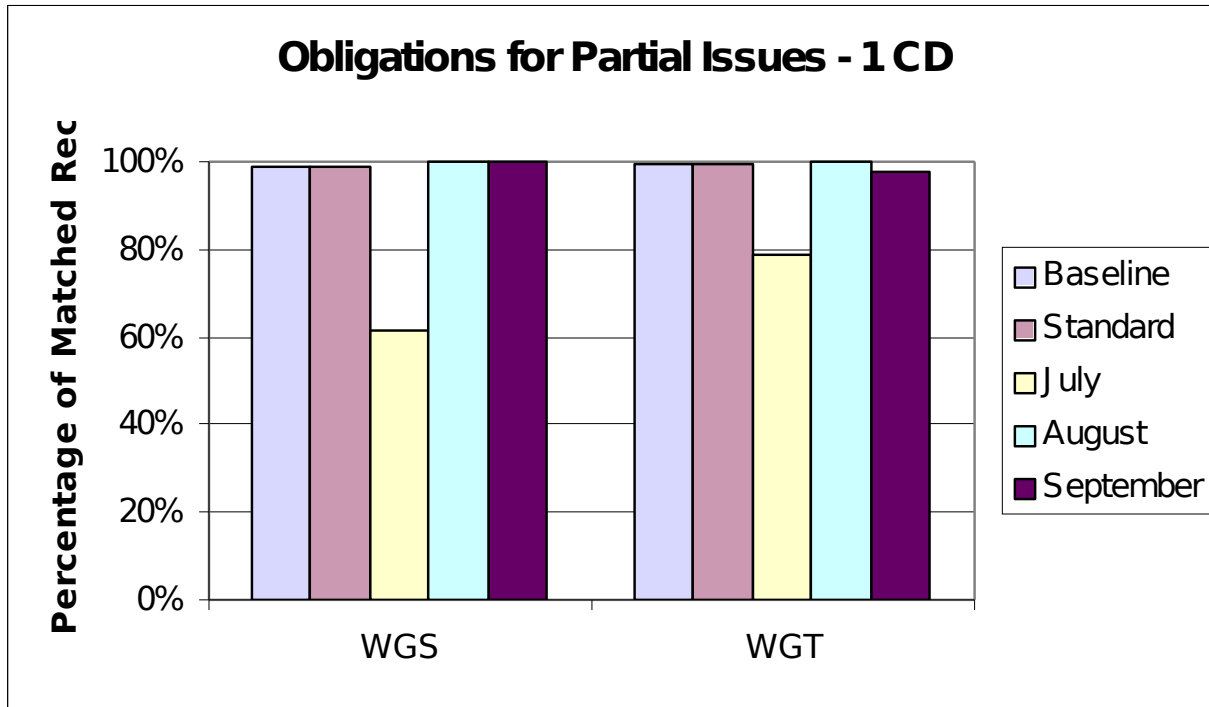
**Sustaining The Transforming Army**



# Obligation Accuracy



**COI: Was partial issues effectively implemented?**



**1 CD**

**Green**

Standard: **98.9%**

**G**

**99.4%**

**G**

WGS - F Co. 227th AVN MSB  
WGT - C Co. 27th MSB.

Data Source: **SARSS Doc History & STANFINS** using ILAP

Metric Type: **Primary**

Metric #: **3.9.1.1**

Baseline: JAN, FEB, MAR 2002

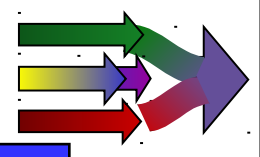
Standard: **Same as or better than**

**baseline**

**Sustaining The Transforming Army**

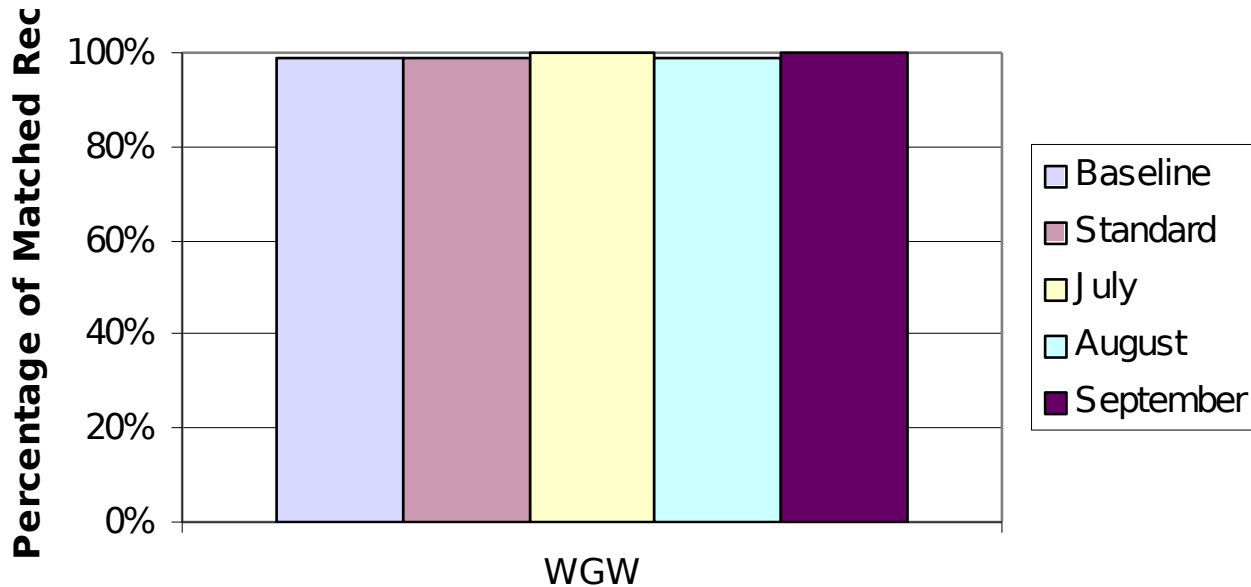


# Obligation Accuracy



**COI: Was partial issues effectively implemented?**

**Obligations for Partial Issues - 4 ID**



**4 ID**

**Green**

**Standard: 98.7%**

**G**

WGW - 704th CS BN Light Maint Co.

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.9.1.1**

Baseline: JAN, FEB, MAR 2002

Standard: **Same as or better than**

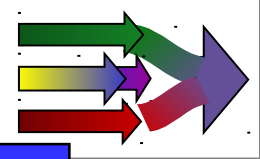
**baseline**

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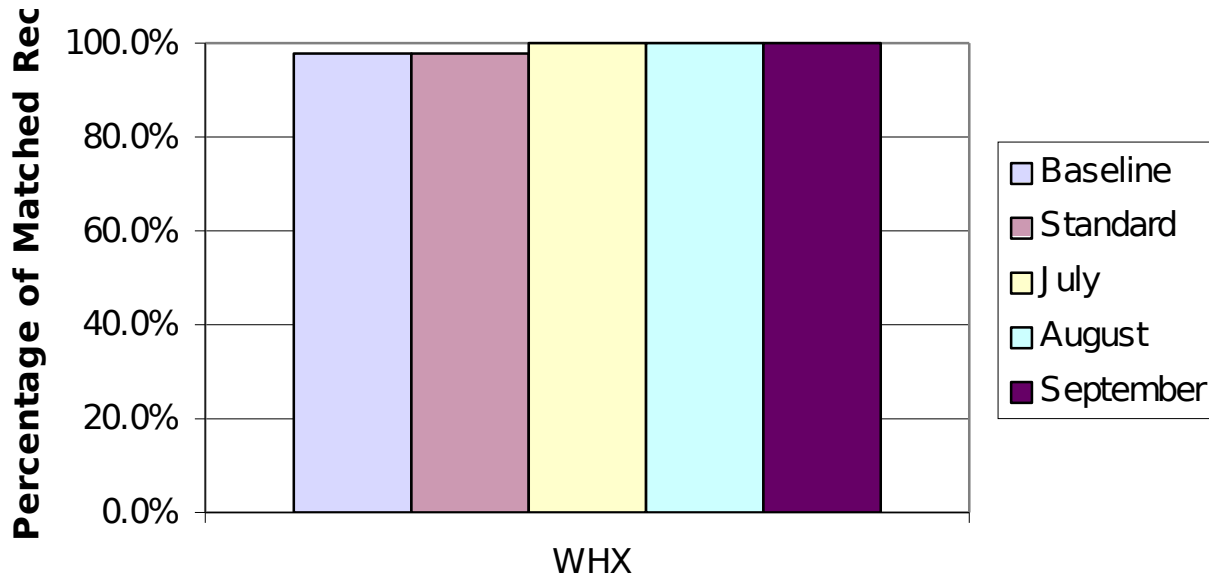


# Obligation Accuracy



**COI: Was partial issues effectively implemented?**

**Obligations for Partial Issues - 13 COSCOM**



**13  
COSCOM  
M  
Green**

**Standard: 97.9%**

**G**

**WHX - 62d S&S**

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.9.1.1**

Baseline: JAN, FEB, MAR 2002

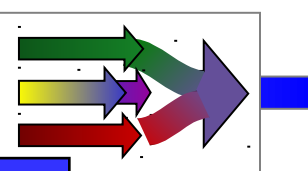
Standard: **Same as or better than**

**baseline**

**Sustaining The Transforming Army**

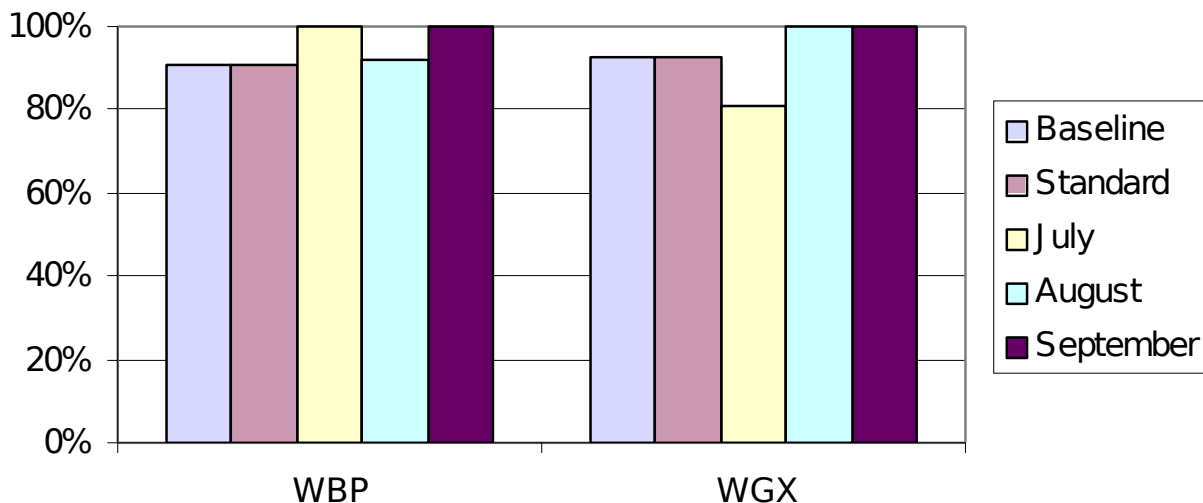


# Partials are properly posted in ISB



**COI: Was partial issues effectively implemented?**

**Partials in ISB - DOL**



**DOL**

**Green**

**Standard: 91%**

**G**

**92.8%**

**G**

WBP - Fort Hood DOL  
WGX - AH FLDNG SPT  
CONTR (DYN CORP)

Data Source: **ISB in ILAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

Metric #: **3.9.2.1**

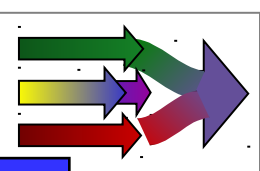
Standard: **Same as or better than**

**baseline**

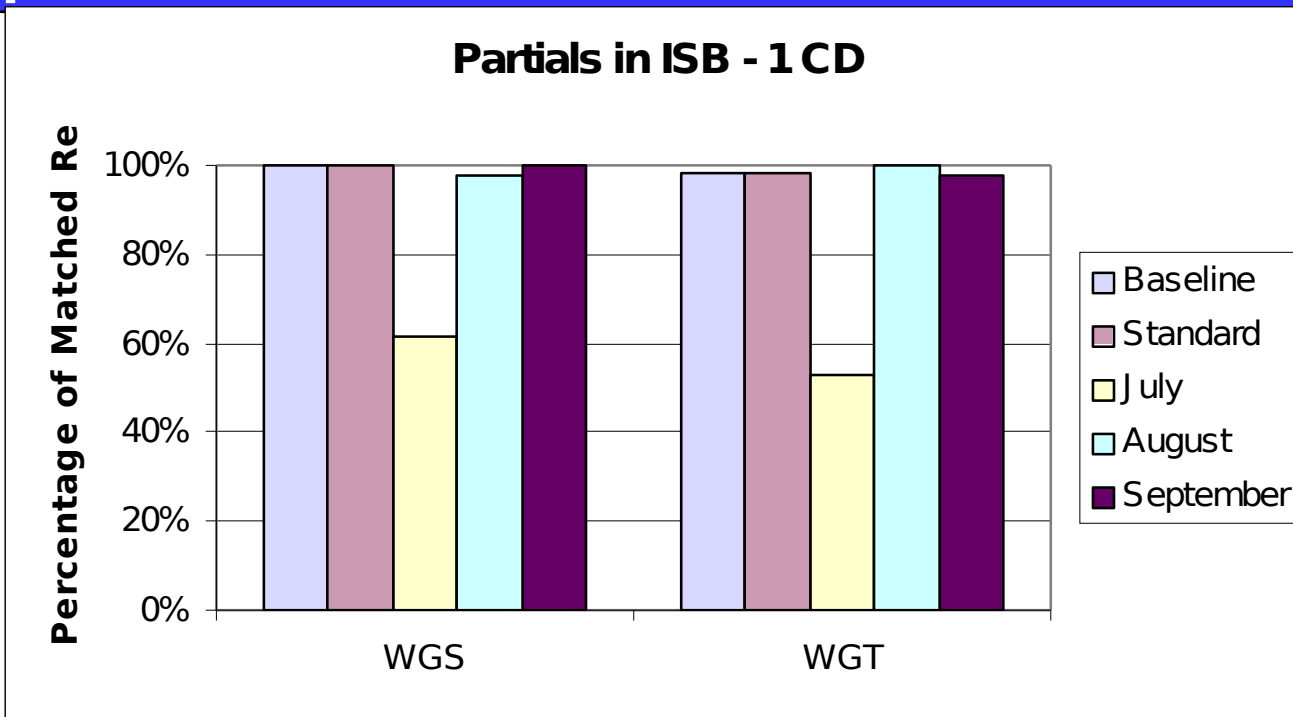
**Sustaining The Transforming Army**



# Partial are properly posted in ISB



**COI: Was partial issues effectively implemented?**



**1 CD**

**Green**

**Standard: 100%**

**G**

**98.3%**

**G**

WGS - F Co. 227th AVN MSB

WGT - C Co. 27th MSB

Data Source: **ISB in ILAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

Metric #: **3.9.2.1**

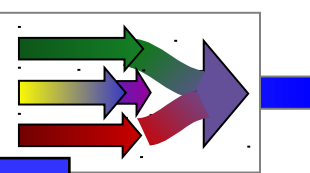
Standard: **Same as baseline or**

**better**

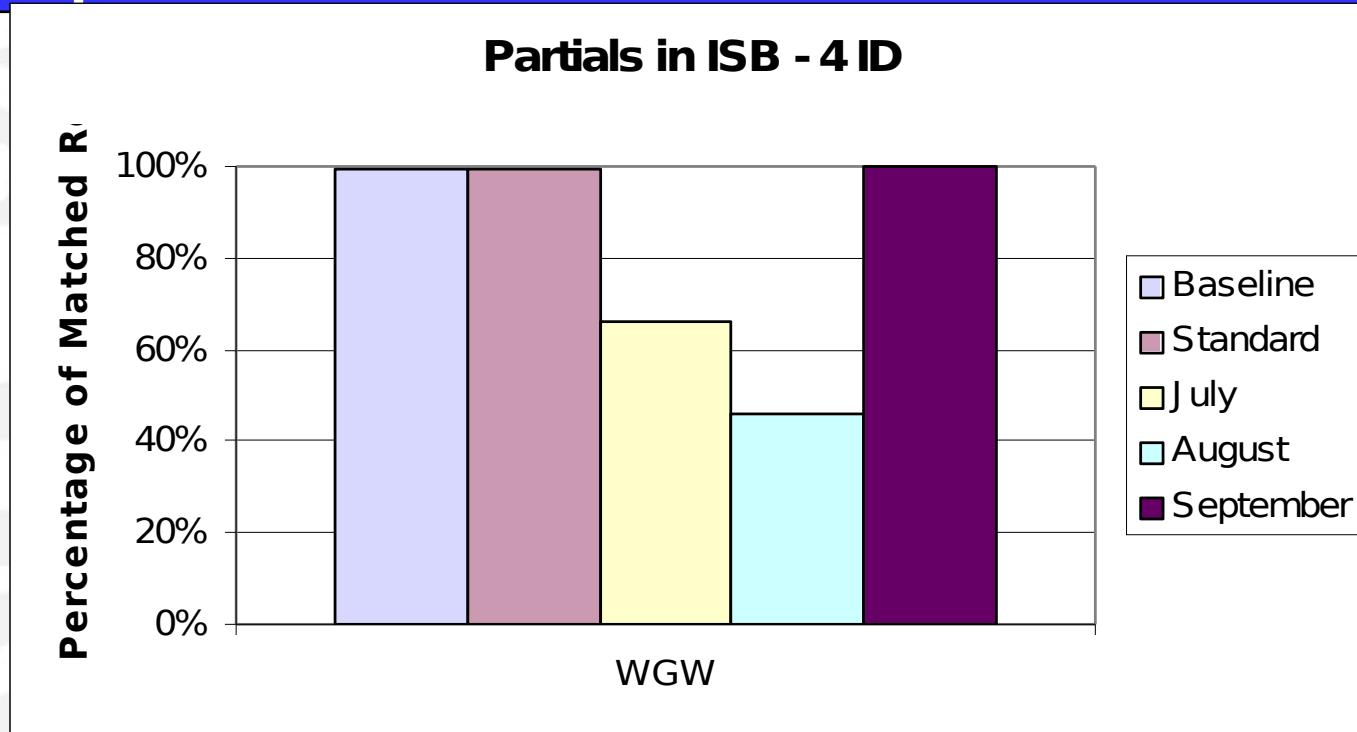
**Sustaining The Transforming Army**



# Partials are properly posted in ISB



**COI: Was partial issues effectively implemented?**



**4 ID**

**Green**

Standard: 100%

**G**

WGW - 704th CS BN Light Maint Co.

Data Source: **ISB in ILAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

Metric #: **3.9.2.1**

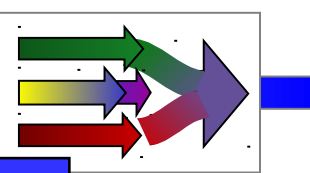
Standard: **Same as or better than**

**baseline**

**Sustaining The Transforming Army**

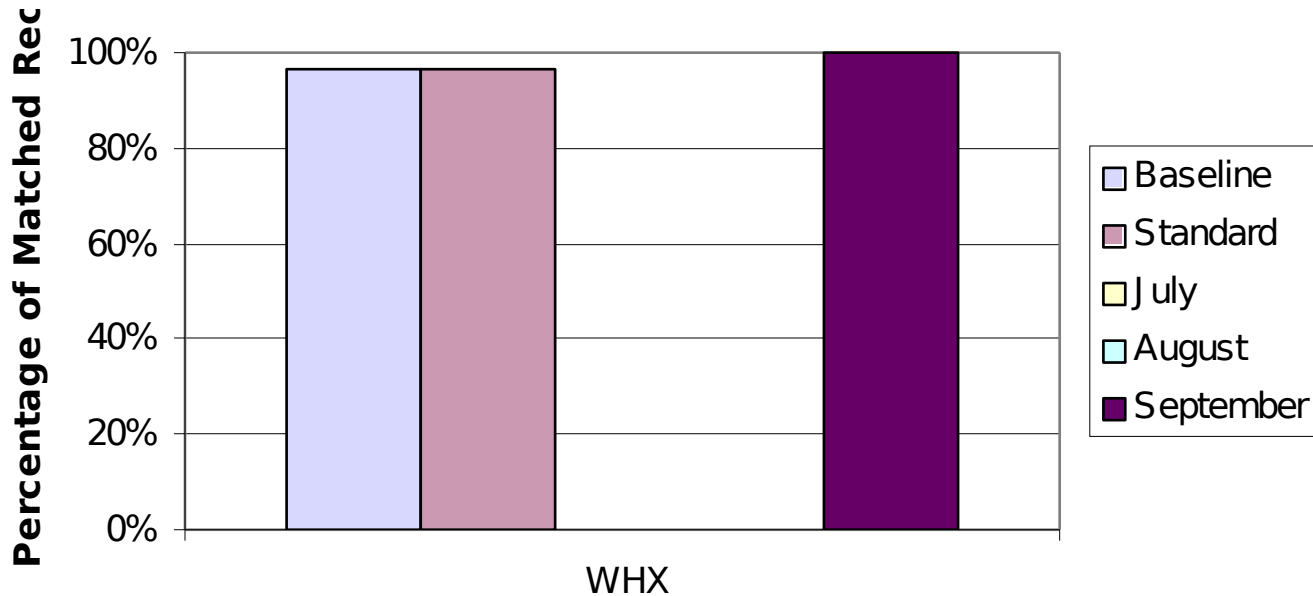


# Partials are properly posted in ISB



**COI: Was partial issues effectively implemented?**

**Partials in ISB - 13 COSCOM**



**13  
COSCOM  
M  
Green**

**Standard: 96.3%**

**G**

**WHX - 62d S&S**

Data Source: **ISB in ILAP**

Metric Type: **Primary**

Baseline: JAN, FEB, MAR 2002

Metric # **3.9.2.1**

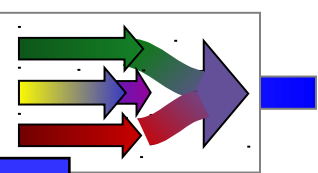
Standard: **Same as Baseline or**

**better**

**Sustaining The Transforming Army**

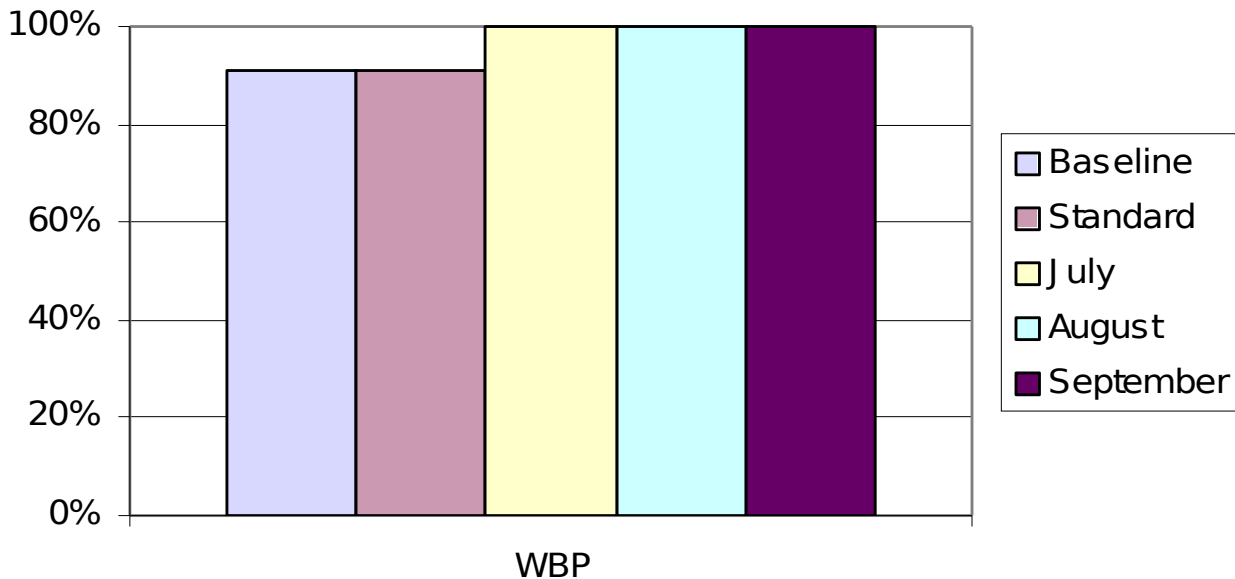


# Partials are released by SARSS-1



**COI: Was partial issues effectively implemented?**

**Partials released by SARSS1-DOL**



**Standard: 91%**

**G**

**DOL**

**Green**

WBP - Fort Hood DOL

Data Source: **SARSS Doc History using ILAP**

Metric Type: **Primary**

Metric #: **3.9.2.2**

Baseline: **None**

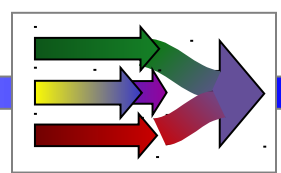
Standard: **Same as or better than**

**baseline**

**Sustaining The Transforming Army**



# Partial Issues



**COI: Was partial issues effectively implemented?**

**(P) Obligation Accuracy**

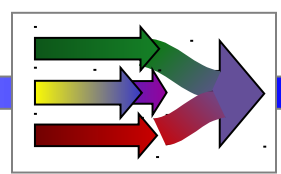
**(P) Partials are properly posted in ISB**

**(P) Partials are released by SARSS-1**

DOL	1 <sup>ST</sup>	4 <sup>TH</sup>	13 <sup>TH</sup>
G	G	G	G
G	G	G	G
G	G	G	G
G			



# RON/DON



**COI: Was RON/DON effectively implemented?**

**13th**

**DOL**

**1<sup>st</sup>**

**4<sup>th</sup>**

**G**

**G**

**G**

**G**

**(P) Obligation Accuracy**

**G**

**G**

**G**

**G**

**(P) DONs not included in the RD&ES**

**G**

**G**

**G**

**G**

**(P) Visibility of RON at National Level**

**G**

**G**

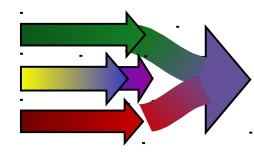
**G**

**G**

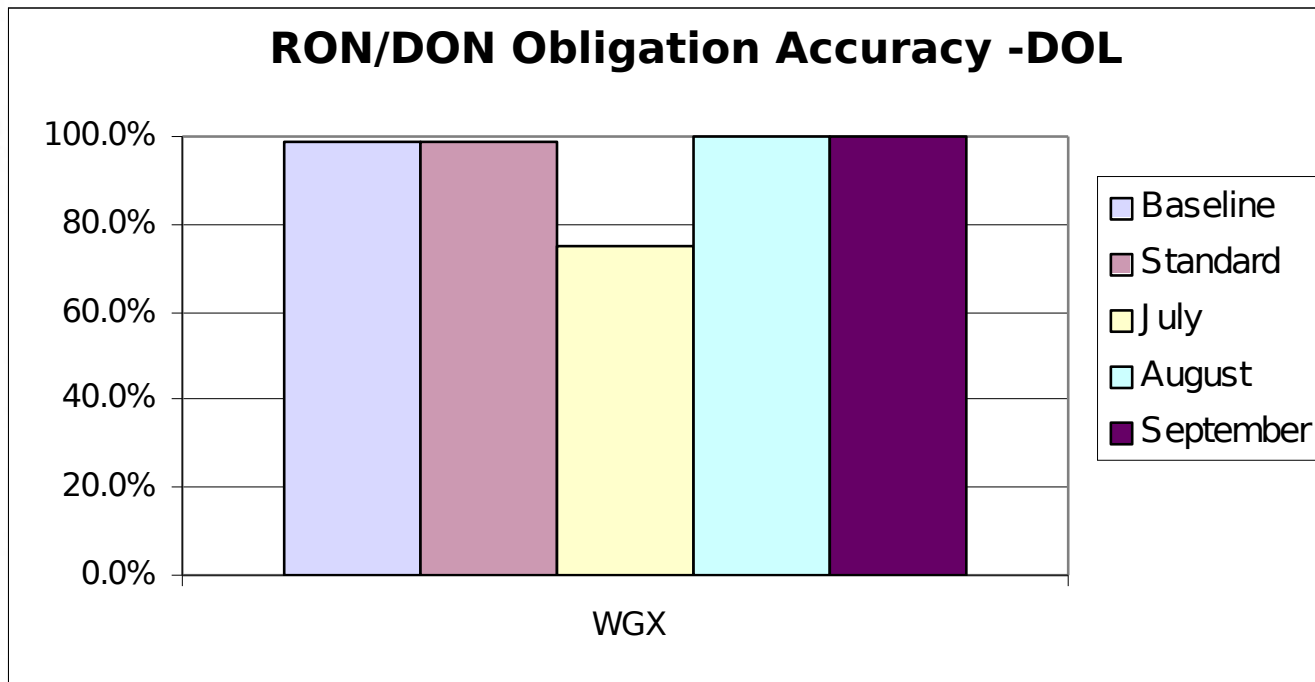




# Obligation Accuracy



**COI: Was RON/DON effectively implemented?**



**DOL**

**Green**

**Standard:  
99%**

**G**

WGX - AH FLDNG SPT  
CONTR (DYN  
CORP)

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.10.1.1**

Baseline: JAN, FEB, MAR 2002

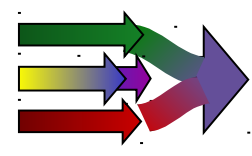
Standard: **Same as or better than**

**baseline**

**Sustaining The Transforming Army**

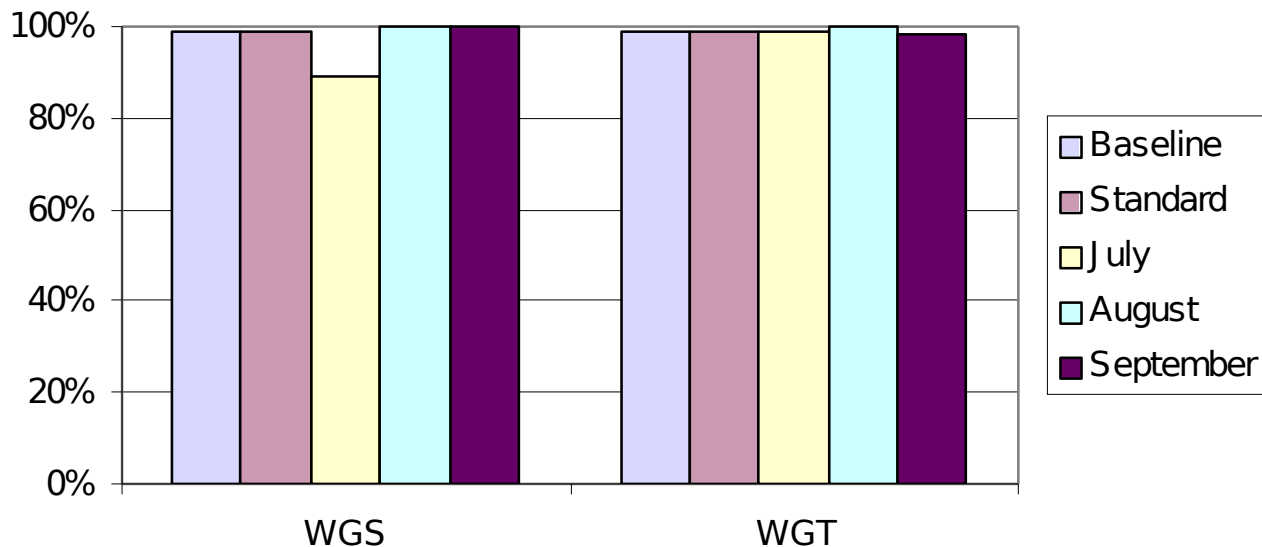


# Obligation Accuracy



**COI: Was RON/DON effectively implemented?**

**RON/DON Obligation Accuracy - 1 CD**



**1st CD**

**Green**

**Standard: 99%**

**G**

**99%**

**G**

WGT - C Co. 27th MSB  
WGS - F Co. 227th AVN MSB

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.10.1.1**

Baseline: JAN, FEB, MAR 2002

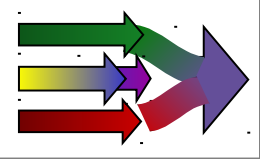
Standard: **Same as or better than**

**baseline**

**Sustaining The Transforming Army**

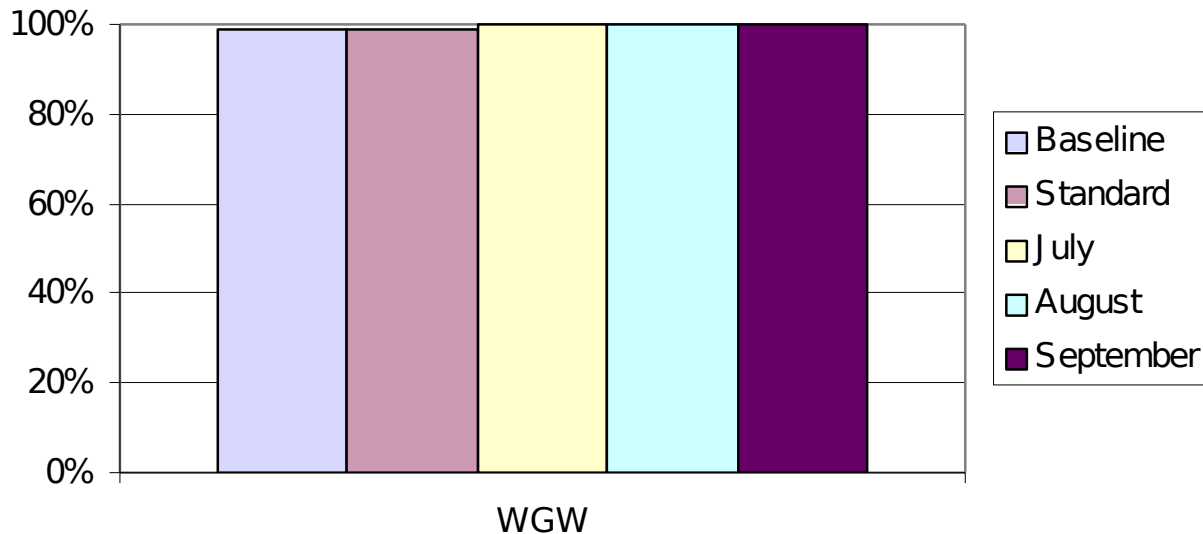


# Obligation Accuracy



**COI: Was RON/DON effectively implemented?**

**RON/DON Obligation Accuracy - 4 ID**



**4th ID**

**Green**

**Standard: 99%**

**G**

**WGW - 704th CS BN Light Maint Co**

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.10.1.1**

Baseline: JAN, FEB, MAR 2002

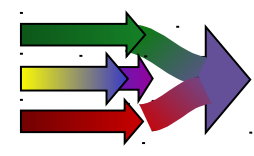
Standard: **Same as or better than**

**baseline**

**Sustaining The Transforming Army**

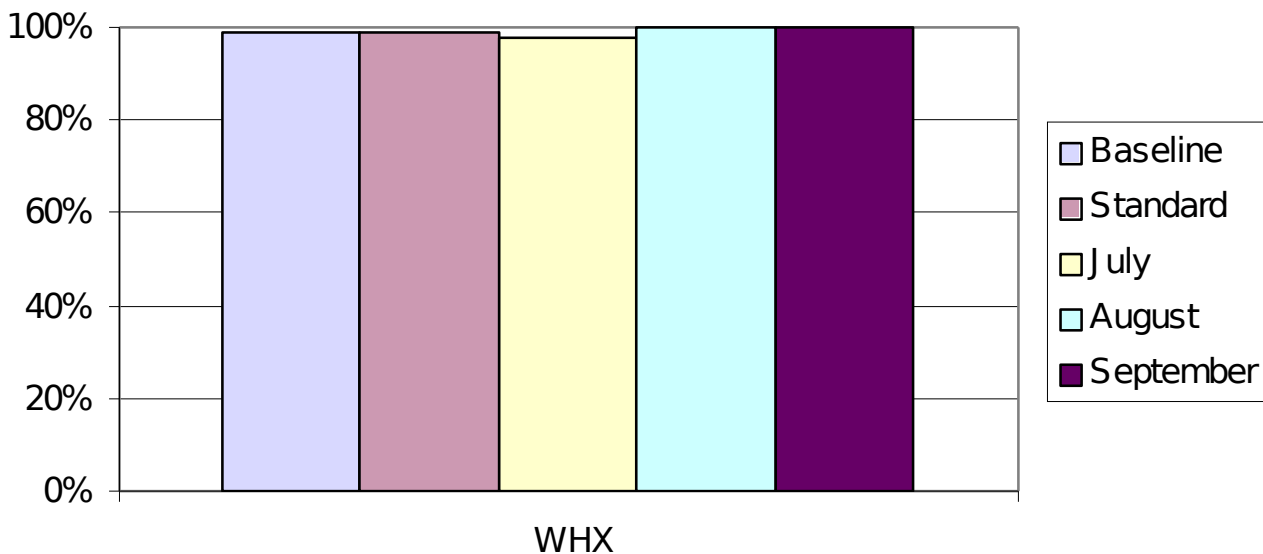


# Obligation Accuracy



**COI: Was RON/DON effectively implemented?**

**RON/DON Obligation Accuracy - 13 COSCOM**



**13<sup>th</sup> COSCOM**  
**Green**

**Standard: 99%**

**G**

**99%**

**G**

**WHX - 62d S&S**

Data Source: **SARSS Doc History & STANFINS using ILAP**

Metric Type: **Primary**

Metric #: **3.10.1.1**

Baseline: JAN, FEB, MAR 2002

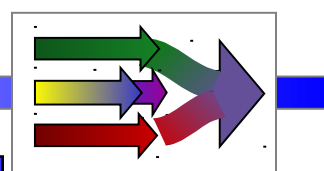
Standard: **Same as or better than**

**baseline**

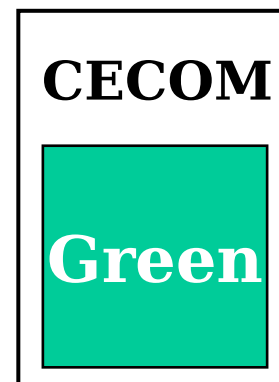
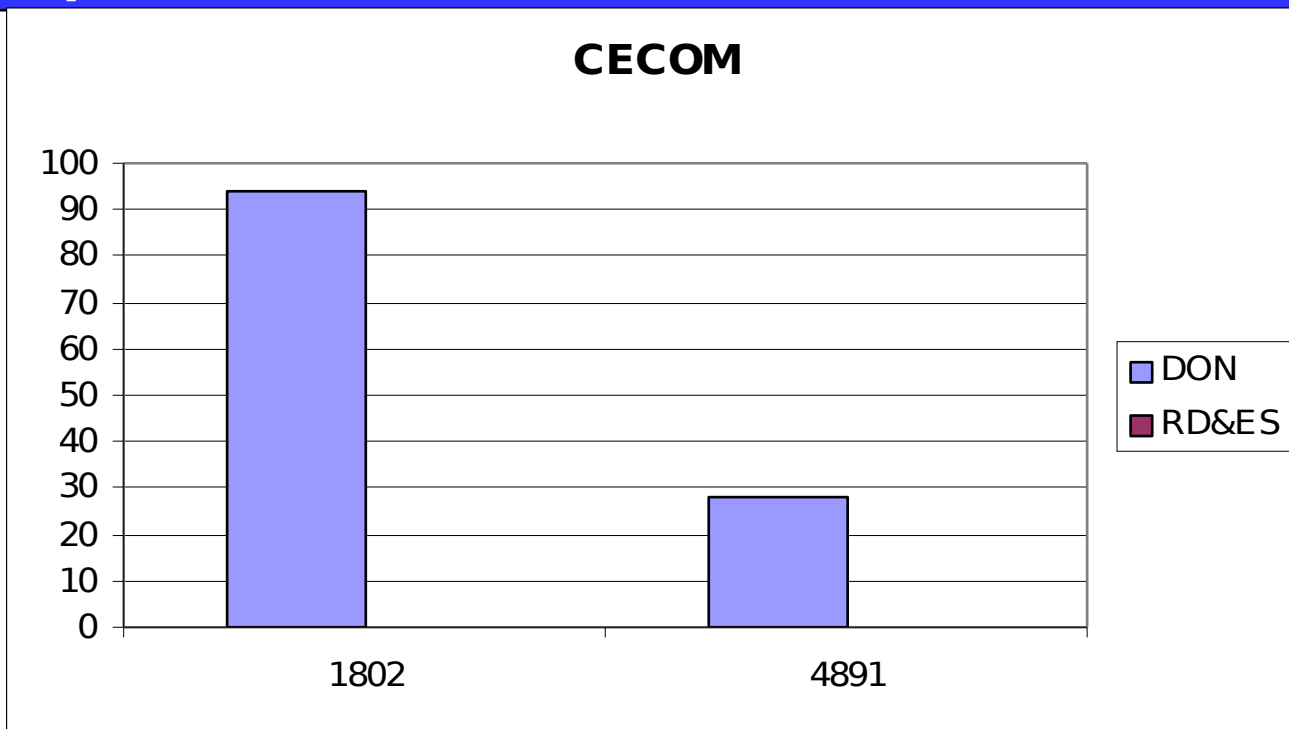
**Sustaining The Transforming Army**



# ***DONs not included in the RD&ES***



**COI: Was RON/DON effectively implemented?**



Data Source: **CCSS Supply Study supplied to AMC**

Metric Type: **Primary**

Baseline: None

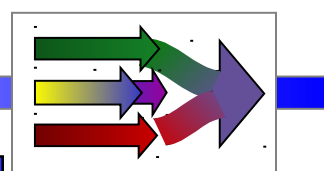
Metric #: **3.10.2.1**

Standard:

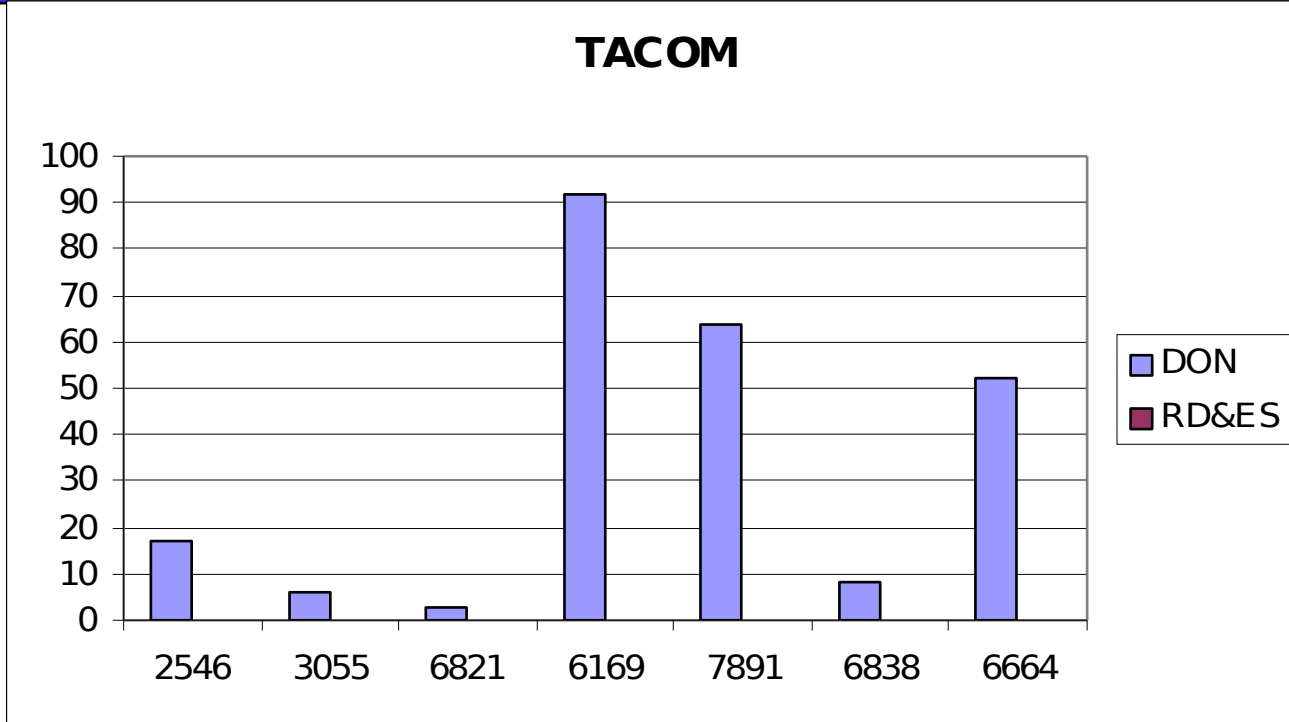
***Sustaining The Transforming Army***



# ***DONs not included in the RD&ES***



**COI: Was RON/DON effectively  
implemented?**



**TACOM**

**Green**

**G**

Data Source: **CCSS Supply Study supplied to AMC**

Metric Type: **Primary**

Baseline: **None**

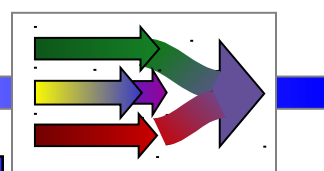
Metric #: **3.10.2.1**

Standard:

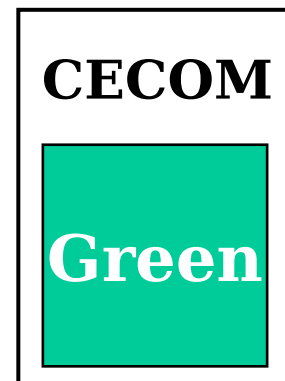
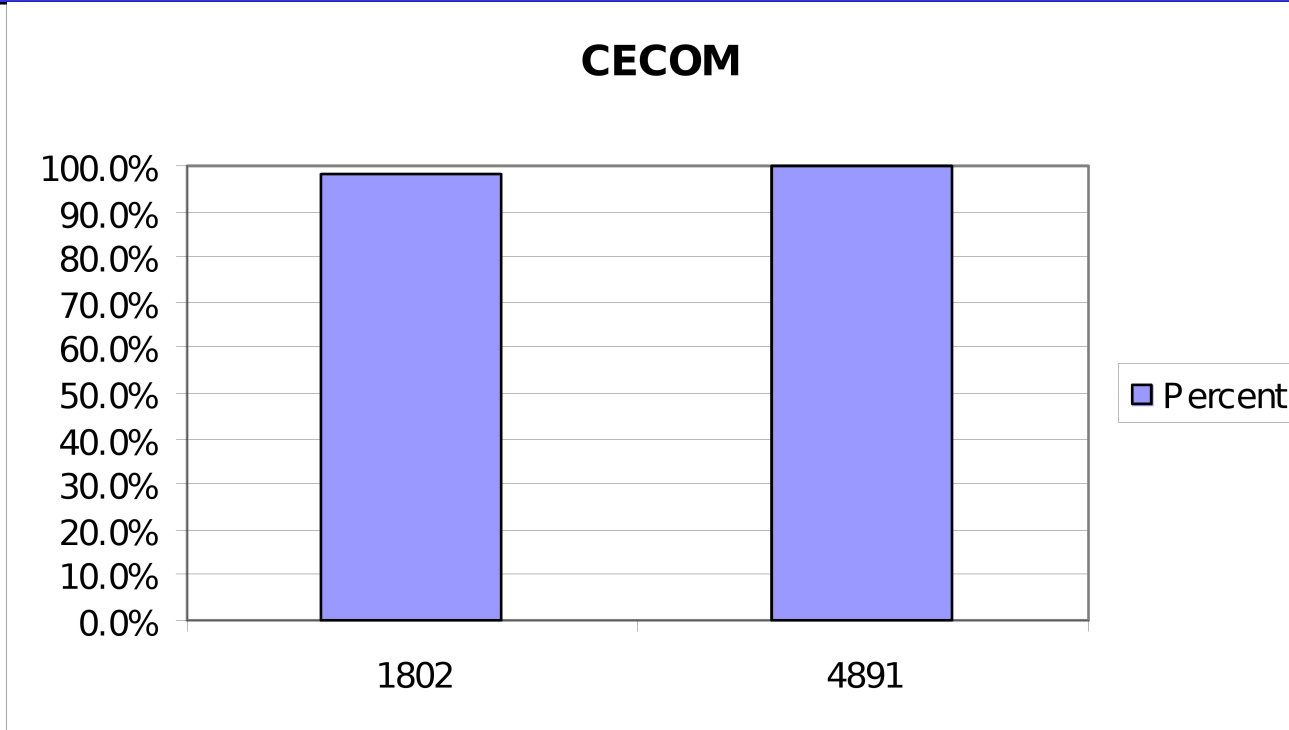
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# Visibility of RON at National Level



**COI: Was RON/DON effectively implemented?**



Data Source: **CCSS Supply Study supplied to AMC**

Metric Type: **Primary**

Baseline: None

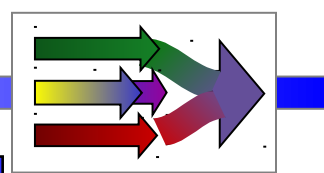
Metric #: **3.10.2.2**

Standard:

**Sustaining The Transforming Army**

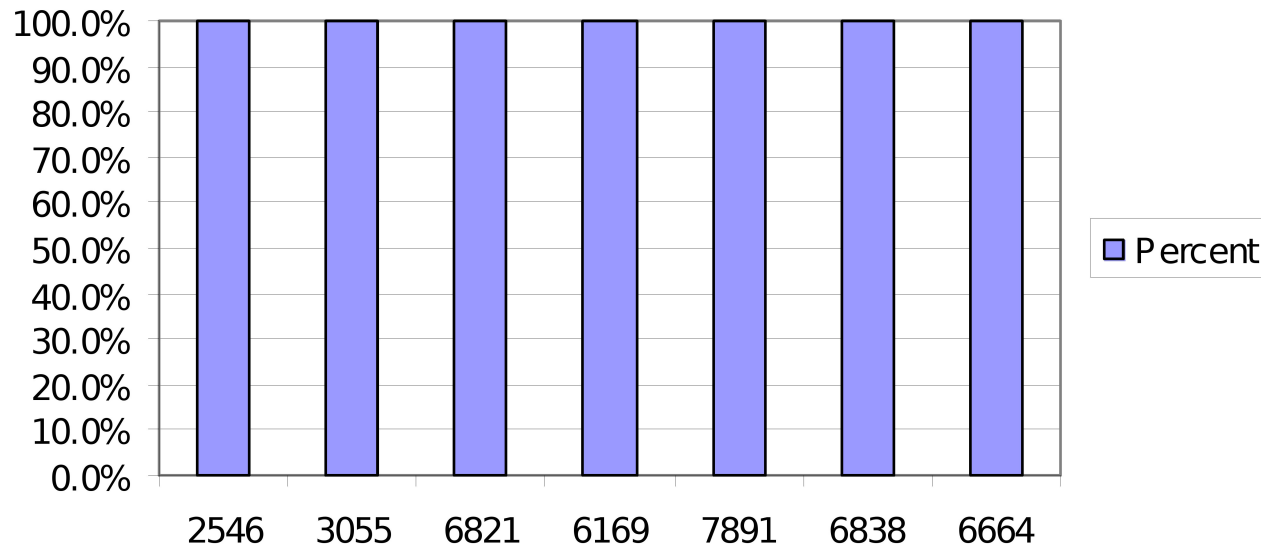


# Visibility of RON at National Level



**COI: Was RON/DON effectively implemented?**

## TACOM



## TACOM

**Green**

**G**

Data Source: **CCSS Supply Study supplied to AMC**

Metric Type: **Primary**

Baseline: **None**

Metric #: **3.10.2.2**

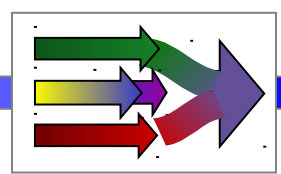
Standard:

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# RON/DON



**COI: Was RON/DON effectively implemented?**

**13th**

**DOL**

**1<sup>st</sup>**

**4<sup>th</sup>**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

**G**

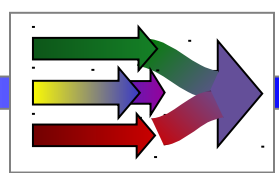
**(P) Obligation Accuracy**

**(P) DONs not included in the RD&ES**

**(P) Visibility of RON at National Level**

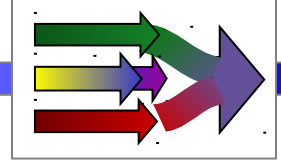


# Evaluation Summary



- Tactical Sales
- Nat'l ASL Visibility
- Materiel Management
- Nat'l Maint. Visibility
- Credit
- RON/DON Doc# Recon
- DS/RX
- Materiel Readiness
- Partial Issues
- RON/DON

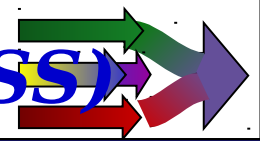
	DOL		1 <sup>st</sup>	4 <sup>th</sup>		13 <sup>th</sup>	R
	G	G	G	G		G	A
	G	G	G	G		G	G
	A	A	A	A		A	A
	G						
	A	A	A	G		G	A
	A	A	A	A			
	G	G	G	G		G	G
	G	G	G	G		G	G
	G	G	G	G			
	G	G	G	G			



# ***Backup Slides***



# Annual Recon Accuracy (SARSS-CCSS)



**COI: Did the VIOC achieve an effective materiel management process?**

Reconciliation scheduled  
October 8th

**1st CD**

**Standard: 91%**

**91%**

**91%**

WGT - C Co. 27th MSB

WGS - F Co. 227th AVN  
MSB

WJC - 115th FWD SPT BN

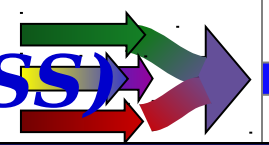
Data Source: **CCSS and IMMC managers**

Metric Type: **Primary**

Metric #: **3.3.1.1**

Baseline: MS 1&2 Annual Reconciliation Standard: **91%**

**Sustaining The Transforming Army**



# Annual Recon Accuracy (SARSS-CCSS)

**COI: Did the VIOC achieve an effective materiel management process?**

Reconciliation scheduled  
October 8th

**4th ID**

**Standard: 91%**

**91%**

WGW - 704th CS BN Light Maint Co  
WJN - B Co. 204th CS BN FSB

Data Source: **CCSS and IMMC managers**  
Metric Type: **Primary** Metric #: **3.3.1.1**  
Baseline: MS 1&2 Annual Reconciliation Standard: **91%**



# Annual Recon Accuracy (SARSS-CCSS)

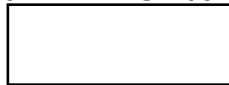


**COI: Did the VIOC achieve an effective materiel management process?**

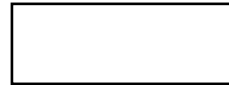
Reconciliation scheduled  
October 8th

**13<sup>th</sup>  
COSCOM**

**Standard: 91%**



**91%**



WJJ - 263rd 64th CSG  
WHX - 62d S&S

Data Source: **CCSS and IMMC managers**

Metric Type: **Primary**

Metric #: **3.3.1.1**

Baseline: MS 1&2 Annual Reconciliation Standard: **91%**

**Sustaining The Transforming Army**



# Annual Recon Accuracy (SARSS-CCSS)



**COI: Did the VIOC achieve an effective materiel management process?**

Reconciliation scheduled  
October 8th

**USAR/  
USARN  
G**



WEC-164th Maint  
Co,  
Ft.Lewis, WA  
A63-249th MSB  
NFH

Data Source: **CCSS and IMMC managers**  
Metric Type: **Primary** Metric #: **3.3.1.1**  
Baseline: MS 1&2 Annual Reconciliation Standard: **91%**